



**THE EMERGENCY FOOD ASSISTANCE PROGRAM
(TEFAP) TRAINING EVALUATION**

This evaluation forms offers a chance to step back and assess how well things are going, offer suggestions for program enhancement, and identify where the State needs to take corrective action.

The Emergency Food Assistance Program (TEFAP) is a Federal program that helps supplement the diets of low-income Americans, including elderly people, by providing them with emergency food and nutrition assistance at no cost.

1. If TEFAP food is delivered or picked up damaged, what type of damage and how often? _____

2. Do you have any customer(s) that might be taking advantage of this program and feel that an investigation may be warranted?
If so, explain: _____

3. Will all staff/volunteers be given the same training you received today using the Distribution Site Manual and Training Slide Presentation Guide? Yes No
4. Do you think that more pantries are needed in the area? Yes No
5. (For Cook County only) If you are already participating in an "electronic" signature process, are you experiencing any problems or would like to offer suggestions? _____

Temporary Assistance for Needy Families (TANF) provides funding to the Foodbanks to purchase additional foods for pregnant women and families with one or more children who are 18 years of age or younger. This food is usually distributed from February or March until the end of June each year.

6. Is your Foodbank using the TANF funding to buy the type of food that is wanted by your community? _____

7. Is there any problem in identifying TANF food from TEFAP food when it is being delivered or picked up from the Foodbank?

8. Do you keep TANF food separate from TEFAP food in your pantry? _____



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 Department of Human Services
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The Emergency Food Program (EFP) Training Coordinator is given the responsibility to train, provide guidance, and answer questions.

9. Were the TEFAP and TANF rules explained clearly? _____

10. Were all of your questions answered? _____

11. Was the Training Slide Presentation Guide easy to follow? _____

12. Are the procedures in the Distribution Site Manual clearly defined? _____

13. Did you understand your responsibilities in the Civil Rights and Discrimination process? _____

Rules are created to keep a program intact, but sometimes for the program to work more efficiently, rules need to be changed. Do you recommend any rule change(s) to any part of this program?

Evaluation Submission

Evaluation questions should be directed to: DHS.IEFP@illinois.gov or call (217) 782-0592.

Mail evaluation to: IDHS Emergency Food Program
 Attention: TEFAP Manager
 823 E. Monroe Street, Springfield, IL 62701

Fax evaluation to: (217) 558-5408

E-mail evaluation to: DHS.IEFP@illinois.gov

Your input is always welcomed. Thank you again for the time and effort you put into this program. Without your help, this program would not succeed. Thank you.

Your Name: _____ Phone Number: _____

Foodbank Name: _____

Distribution Site Name: _____

Distribution Site Address: _____