



DHS CHILD CARE DENIAL REASONS

10. Because we have not received the following information that we requested from you:

we cannot establish that your child care arrangement meets the IDHS child care requirements. If you need help finding a provider that meets these requirements, call _____ for a parent counselor at our Child Care Resource and Referral agency. If you can supply the needed information, or if you have questions and/or concerns about your denial, please call a CCAP Specialist at _____.

11. Your child care arrangement does not meet the IDHS child care requirements. If you need help finding a provider that meets these requirements, call _____ for a parent counselor at our Child Care Resource and Referral agency. If you change your child care arrangement, or if you have questions and/or concerns about your denial, please call a CCAP Specialist at _____.

12. Parents, stepparents, or legal guardians cannot be paid to care for their own children. If your situation changes, or if you have questions and/or concerns about your denial, please call a CCAP Specialist at _____.

13. You and/or another family member does not meet the eligibility requirements for IDHS child care. Both parents must be working or participating in an IDHS approved education or training program. If your situation changes, or if you have questions and/or concerns about your denial, please call a CCAP Specialist at _____.

14. Because we have not received the following information that we requested from you:

we cannot redetermine your eligibility. If you can supply the needed information, or if you have questions and/or concerns about your denial, please call a CCAP Specialist at _____.

15. You do not live in Illinois. Families must reside in Illinois in order to be eligible for the child care program. If you have questions and/or concerns about your denial, please call a CCAP Specialist at _____.

17. You do not meet the eligibility requirements for IDHS child care. You must be working or participating in an IDHS approved education or training program. If your situation changes, or if you have questions and/or concerns about your denial, please call a CCAP Specialist at _____.

18. Your income is more than the maximum allowed for your family size. If your income decreases or your family size increases, or if you have questions and/or concerns about your denial, please call a CCAP Specialist at _____.

21. Children age 13 or older are not eligible for child care payments unless the child is physically or mentally incapable of self care or under court supervision. If you feel your child may qualify, or if you have questions and/or concerns about your denial, please call a CCAP Specialist at _____.

22. Other - If the other reasons listed don't apply to the situation, write in the reason why child care benefits are being denied.

23. Your child care is being paid for by another child care program. If you have questions and/or concerns about your denial, please call a CCAP Specialist at _____.



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24. A person on your TANF Assistance Grant Unit cannot be paid to care for your children. If your situation changes, or if you have questions and/or concerns about your denial, please call a CCAP Specialist at _____ .
26. It has been more than 30 days since we sent you a Request for Additional Information form. You must reapply if you need child care services. If you have questions and/or concerns about your denial, please call a CCAP Specialist at _____ .
27. It has been over 30 days since your case was closed. Therefore, you must submit a new application. If you have any questions and/or concerns about your denial, please call a CCAP Specialist at _____ .
28. This provider did not provide child care for you. If you have questions and/or concerns about your denial, please call a CCAP Specialist at _____ .
29. This provider is under the age of 18. If you need help finding a new provider, call _____ for a parent counselor at our Child Care Resource and Referral agency. If you change your child care arrangement, or if you have questions and/or concerns about your denial, please call a CCAP Specialist at _____ .
30. This provider is over capacity. If you need help finding a new provider, call _____ for a parent counselor at our Child Care Resource and Referral agency. If you change your child care arrangement, or if you have questions and/or concerns about your denial, please call a CCAP Specialist at _____ .
31. You or another family member do not meet the IDHS eligibility requirements for the non-TANF education and training program because:

If you have any questions and/or concerns about your denial, please call a CCAP Specialist at _____ .
32. Because we have not received a copy of the social security card and/or photo ID that we requested from your provider, we cannot establish that your child care arrangement meets the IDHS child care requirements. If you need help finding a new provider, call _____ for a Parent Counselor at our Child Care Resource and Referral agency. If you can supply the needed information, or if you have questions and /or concerns about your denial, please call a CCAP Specialist at _____ .
33. Because your provider failed to establish a repayment plan or is in default of a repayment plan, we cannot pay your provider. If you need help finding a new provider, call _____ for a Parent Counselor at our Child Care Resource and Referral agency. If you have questions and/or concerns about your denial, please call a CCAP Specialist at _____ .