



[HOC_NAME]
[ADDRESS_LINE2]
[ADDRESS_LINE1]
[CITY], [STATE] [ZIPCODE]-[ZIP4]

[LETTER_DATE]

Dear [HOC_NAME]:

Managed Care is expanding in Illinois!

Now you have new health plans to choose from. Please read everything that came with this letter to make the best choice for you.

You must enroll in a health plan.

To enroll (become a member), you must choose a health plan and a primary care provider (PCP). Your PCP is the doctor or clinic you go to when you are sick or need a checkup. Your health plan is the group of doctors, hospitals, and other providers who work together to give you the healthcare you need.

Even if you already have a health plan, it's important that you learn about your new healthcare choices.

You must choose by [DATE].

Please choose a health plan and PCP for each person listed here:

[HOC_NAME]	Date of birth: [HOC_DOB]	ID #: [HOC_RIN]
[ENROLLEE2]	Date of birth: [EN2_DOB]	ID #: [EN2_RIN]

The health plans you can choose from are:

- [Harmony Health Plan]
- [Meridian Health Plan]
- [Molina Healthcare]

If you do not choose by [DATE], we will choose for you.

It is better if you choose because you know your healthcare needs best. For help choosing a health plan and PCP, read *Tips to Help You Choose* and *Your Health Plan Choices* that came with this letter.

More on the back »

There are two ways to enroll:

- Go to **www.EnrollHFS.Illinois.gov** and click “Enroll.”
- Call us at **1-877-912-8880** (TTY: 1-866-565-8576). The call is free.

After you enroll, the health plan will send you a Welcome Packet in the mail.

If you want to change your health plan:

You can change your health plan anytime in the first 90 days. After that, you cannot change health plans for one year. Once each year, you can change health plans during the time called “open enrollment.”

Thank you,
Illinois Client Enrollment Services

Questions? Visit **www.EnrollHFS.Illinois.gov** or call **1-877-912-8880** (TTY: 1-866-565-8576). The call is free!
You can get this information in other languages or formats, such as large print or audio. Tenemos información en español. ¡Servicio de intérpretes gratis! Llame al 1-877-912-8880.