

WRITTEN RESPONSE TO THE OFFICE OF INSPECTOR GENERAL

Name of Service Provider: Esperanza Comm Svcs

Director: [REDACTED]

OIG Case No.: 1618-0403

I. For this case, was there a finding of substantiated allegations? Yes No
Were there Other Observations by OIG, requiring a Written Response? Yes No

II. NOTICE TO INDIVIDUAL AND LEGAL GUARDIAN (for substantiated cases). The individual and guardian (if a guardian exists) have been notified that the reported Allegation was substantiated. Yes No Date: June 14, 2018.

III. SERVICE PROVIDER=S RESPONSE TO OIG FINDINGS/RECOMMENDATIONS.

DIRECTIONS FOR EACH COLUMN (Please use additional pages of this form if necessary to complete the report.)
SERVICE PROVIDER=S RESPONSE. Summarize your action for each finding/recommendation.
PERSON RESPONSIBLE: Identify the person(s) responsible for each action, by name and/or job function.
DATES: Provide the date(s) when each action will be (1) initiated and (2) completed.

RECEIVED
DHS
JUL 26 2018
DIVISION OF
DEVELOPMENTAL DISABILITIES

OIG FINDINGS/RECOMMENDATIONS	SERVICE PROVIDER RESPONSE	PERSON(S) RESPONSIBLE	DATES FOR IMPLEMENTATION/COMPLETION	
The allegation of neglect as defined by Title 59, Illinois Administrative Code, Part 1, Chapter 50, Section 50.10, against [REDACTED] is substantiated.	Disciplinary Action was taken against [REDACTED] on 2/21/2018.	[REDACTED]	2/21/18	2/21/18
Esperanza provide training in Abuse/Neglect to all agency employees.	All CILA employees will receive Abuse/Neglect training.	[REDACTED]	7/24/18	9/7/18
Esperanza require staff check the CILA before leaving to ensure no individuals are left unsupervised.	Shift Duties checklist implemented to include checking CILA to ensure no individuals are left unsupervised.	[REDACTED]	7/24/18	8/13/18

IV. APPROVAL BY AUTHORIZED REPRESENTATIVE. I have reviewed the above Written Response. I hereby approve it as the plan for correcting the Findings/Recommendations identified in the OIG investigation for this Case Number.

SIGNATURE: Authorized Representative [REDACTED]	DATE: 7/25/18	[REDACTED]	Date: 7/27/18
--	------------------	------------	------------------