

WRITTEN RESPONSE TO THE OFFICE OF INSPECTOR GENERAL

Name of Service Provider: **Mulford Homes**

Director: [REDACTED]

OIG Case No.: **1618-0271**

I. For this case, was there a finding of substantiated allegations? Yes ___ No
 Were there Other Observations by OIG, requiring a Written Response? Yes ___ No

II. NOTICE TO INDIVIDUAL AND LEGAL GUARDIAN (for substantiated cases). The individual and guardian (if a guardian exists) have been notified that the reported Allegation was substantiated. Yes ___ No Date: **May 14, 2018**.

III. SERVICE PROVIDER=S RESPONSE TO OIG FINDINGS/RECOMMENDATIONS.

DIRECTIONS FOR EACH COLUMN (Please use additional pages of this form if necessary to complete the report.)
SERVICE PROVIDER=S RESPONSE. Summarize your action for each finding/recommendation.
PERSON RESPONSIBLE: Identify the person(s) responsible for each action, by name and/or job function.
DATES: Provide the date(s) when each action will be (1) initiated and (2) completed.

**RECEIVED
DHS**

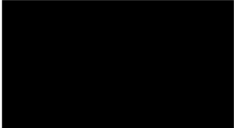
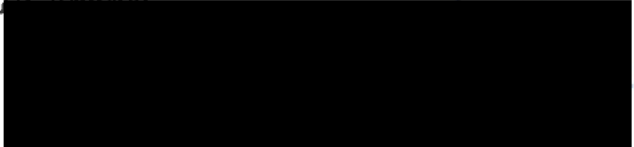
JUL 17 2018

**DIVISION OF
DEVELOPMENTAL DISABILITIES**

OIG FINDINGS/RECOMMENDATIONS	SERVICE PROVIDER RESPONSE	PERSON(S) RESPONSIBLE	DATES FOR IMPLEMENTATION/COMPLETION	
<p>The allegation of neglect, as defined by Title 59, Illinois Administrative Code, Part 50, Ch. 1 Section 50.10, against the Mulford Homes is substantiated.</p> <p>Review [REDACTED] supervision at the office during day program to ensure it meets his needs to prevent future elopements.</p>	<p>Staff will be retrained on their responsibilities of [REDACTED] supervision needs and elopement history. Staff will be instructed to assign a specific member of the staff to keep [REDACTED] within eyesight at all times when leaving [REDACTED] for any period of time.</p>	<p>[REDACTED]</p>	<p>5/30/2018 ongoing</p>	<p>5/30/2018 ongoing</p>
<p>The video monitoring system at the office be updated or repaired to show footage outside the back door of the facility.</p>	<p>Staff will be retrained on their responsibilities of [REDACTED] supervision needs and elopement history. Staff will be instructed to assign a specific member of the staff to keep [REDACTED] within eyesight at all times when leaving [REDACTED] for any period of time.</p>	<p>[REDACTED]</p>	<p>5/30/2018 ongoing</p>	<p>5/30/2018 ongoing</p>
<p>The late report of the allegation of neglect which is a violation of 20 ILCS 1305/1-17(k). Willful failure to comply with OIG's reporting requirements is a Class A misdemeanor.</p>	<p>Mulford Homes has made arrangements with the owner of the building to update the video system to show footage outside the back door.</p>	<p>[REDACTED]</p>	<p>7/27/2018</p>	<p>7/27/2018</p>
<p>The late report of the allegation of neglect which is a violation of 20 ILCS 1305/1-17(k). Willful failure to comply with OIG's reporting requirements is a Class A misdemeanor.</p>	<p>The late report was not willful. However, Mulford Homes has retrained staff at the office to make sure reports are timely in the future.</p>	<p>[REDACTED]</p>	<p>5/24/2018 ongoing</p>	<p>5/24/2018 ongoing</p>

IV. APPROVAL BY AUTHORIZED REPRESENTATIVE. I have reviewed the above Written Response. I hereby approve it as the plan for correcting the

Findings/Recommendations identified in the OIG investigation for this Case Number.

<i>SIGNATURE: Authorized Representative</i> 	<i>DATE:</i> 7/16/2018	<i>DHS Review</i> 	<i>Date:</i> 7/17/18
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