

WRITTEN RESPONSE TO THE OFFICE OF INSPECTOR GENERAL

Name of Service Provider: Envision Unlimited

Director: [REDACTED]

OIG Case No.: 1618-0043

I. For this case, was there a finding of substantiated allegations? Yes No
 Were there Other Observations, requiring a Written Response? Yes No

II. NOTICE TO INDIVIDUAL AND LEGAL GUARDIAN (for substantiated cases). The individual and guardian (if a guardian exists) have been notified that the reported allegation was substantiated. Yes No Date: February 8, 2018.

**RECEIVED
DHS**

MAR 12 2018

III. SERVICE PROVIDER'S RESPONSE TO OIG FINDINGS/RECOMMENDATIONS.

DIRECTIONS FOR EACH COLUMN (Please use additional pages of this form if necessary to complete the report.)

- SERVICE PROVIDER'S RESPONSE. Summarize your action for each finding/recommendation.
- PERSON RESPONSIBLE. Identify the person(s) responsible for each action, by name and/or job function.
- DATES. Provide the date(s) when each action will be (1) initiated and (2) completed.

**DIVISION OF
DEVELOPMENTAL DISABILITIES**

OIG FINDINGS/RECOMMENDATIONS	SERVICE PROVIDER RESPONSE	PERSON(S) RESPONSIBLE	DATE(S) FOR IMPLEMENTATION/COMPLETION
<p>The allegation of neglect, as defined by Title 59, Illinois Administrative Code, Part 50, Chapter 1, Section 50.10, against [REDACTED] and [REDACTED] is substantiated.</p> <p>The Office of The Inspector General recommends that the agency retrain [REDACTED] and [REDACTED] on the medical emergency and Non-Emergency Injury or Illness policy and procedure.</p>	<p><i>see below</i></p> <p>Direct Support Person [REDACTED] will review/retrain on the agency's Community Living Services Medical Emergency and Non-Emergency Procedure at their next CILA staff meeting, at which [REDACTED] will be co-facilitating to demonstrate and encourage an additional level of compliance and fostering of communication.</p> <p>Direct Support Person [REDACTED] gave his resignation notice on February 27, 2018, not directly related to the finding of this case, and his last day with the agency is planned to be March 8, 2018.</p>	<p>[REDACTED]</p> <p>[REDACTED]</p>	<p>2/20/2018</p> <p>3/6/2018</p> <p><i>3/8/18</i></p>

IV. APPROVAL BY AUTHORIZED REPRESENTATIVE. I have reviewed the above Written Response. I hereby approve it as the plan for correcting the Findings/Recommendations identified in the OIG investigation for this Case Number.

SIGNATURE: [REDACTED]	Date: <u>3/2/18</u>	[REDACTED]	Date: <u>3/12/18</u>
-----------------------	---------------------	------------	----------------------