

WRITTEN RESPONSE TO THE OFFICE OF THE INSPECTOR GENERAL

Name of Service Provider: Clearbrook

Director: [REDACTED]

OIG Case No.: 1617-0727

- I. For this case, was there a finding of substantiated allegations? Yes No
 Were there Other Observations, requiring a Written Response? Yes No

II. NOTICE TO INDIVIDUAL AND LEGAL GUARDIAN (for substantiated cases). The individual and guardian (if a guardian exists) have been notified that the reported allegation was substantiated. Yes No Date: _____

III. SERVICE PROVIDER'S RESPONSE TO OIG FINDINGS/RECOMMENDATIONS.

DIRECTIONS FOR EACH COLUMN (Please use additional pages of this form if necessary to complete the report.)

- X SERVICE PROVIDER'S RESPONSE: Summarize your action for each finding/recommendation.
 X PERSON RESPONSIBLE: Identify the person(s) responsible for each action, by name and/or job function.
 X DATES: Provide the date(s) when each action will be (1) initiated and (2) completed.

RECEIVED
DHS

JUL 31 2018

DIVISION OF
DEVELOPMENTAL DISABILITIES

OIG FINDINGS/RECOMMENDATIONS	SERVICE PROVIDER RESPONSE	PERSON(S) RESPONSIBLE	DATES FOR IMPLEMENTATION/COMPLETION	
Pursuant to Title 59, Illinois Administrative Code, Chapter I, Part 50, Section 50.10, the allegation of neglect against [REDACTED] is substantiated.	[REDACTED] was re-trained on the expectation that he follows the chain of command in contacting his immediate supervisor for all community outing questions and/or if he is unable to leave the vehicle in order to escort a client to their activity. Additionally, [REDACTED] was re-trained on ensuring that all information pertaining to client activities are complete and given to staff.	[REDACTED] [REDACTED]	June 29, 2017 June 29, 2017	June 29, 2017 June 29, 2017

IV. APPROVAL BY AUTHORIZED REPRESENTATIVE. I have reviewed the above Written Response. I hereby approve it as the plan for correcting the Findings/Recommendations identified in the OIG investigation for this Case Number.

SIC [REDACTED] [REDACTED] representative	DATE: 7/30/18	[REDACTED] DATE: 7/31/18
---	--	--