

WRITTEN RESPONSE TO THE OFFICE OF INSPECTOR GENERAL

Name of Service Provider: Envision Unlimited (Formally Neumann Family Services) Director: [REDACTED] OIG Case No.: 1617-0421

I. For this case, was there a finding of substantiated allegations? Yes No
 Were there Other Observations, requiring a Written Response? Yes No

II. NOTICE TO INDIVIDUAL AND LEGAL GUARDIAN (for substantiated cases). The individual and guardian (if a guardian exists) have been notified that the reported allegation was substantiated. Yes No Date: April 2, 2018

III. SERVICE PROVIDER'S RESPONSE TO OIG FINDINGS/RECOMMENDATIONS.
 DIRECTIONS FOR EACH COLUMN (Please use additional pages of this form if necessary to complete the report.)

- SERVICE PROVIDER'S RESPONSE. Summarize your action for each finding/recommendation.
- PERSON RESPONSIBLE. Identify the person(s) responsible for each action, by name and/or job function.
- DATES. Provide the date(s) when each action will be (1) initiated and (2) completed.

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OIG FINDINGS/RECOMMENDATIONS	SERVICE PROVIDER RESPONSE	PERSON(S) RESPONSIBLE	DATES FOR IMPLEMENTATION/COMPLETION	
<p>The allegation of neglect, as defined by Title 59, Illinois Administrative Code, Part 50, Section 50.10, against [REDACTED] is substantiated.</p> <p>The Office of The Inspector General recommends that the agency address the failure to file a police report regarding [REDACTED] illegal possession of marijuana while on duty.</p>	<p>[REDACTED] resigned effective January 30, 2017 and as a direct result of this investigative case, was terminated as non-rehireable.</p> <p>Neumann Family Services has begun the "merger" process transition to Envision Unlimited as of March 2018 and all staff training records will be reviewed to determine training and re-training necessary, which includes, but is not limited to Rule 50, both immediately and also on an ongoing basis, as appropriate and in accordance with agency and licensure requirements. Additionally, the agency will continue to follow-up with the local police when criminal actions and/or actions involving the use of illegal substances occur and in accordance with agency policies and procedures</p>	<p>[REDACTED]</p>	<p>1/29/2017</p> <p>3/1/2018</p>	<p>1/30/2017</p> <p>Ongoing</p>

IV. APPROVAL BY AUTHORIZED REPRESENTATIVE. I have reviewed the above Written Response. I hereby approve it as the plan for correcting the Findings/Recommendations identified in the OIG investigation for this Case Number.

SIGNATURE: [REDACTED]	Date: <u>4/23/18</u>	[REDACTED]	Date: <u>4/24/18</u>
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