

# WRITTEN RESPONSE TO THE OFFICE OF INSPECTOR GENERAL

Name of Service Provider: Esperanze Comm. Svcs

Director: [Redacted]

OIG Case No.: 1617-0198

I. For this case, was there a finding of substantiated allegations?  Yes  No  
Were there Other Observations by OIG, requiring a Written Response?  Yes  No

II. NOTICE TO INDIVIDUAL AND LEGAL GUARDIAN (for substantiated cases). The individual and guardian (if a guardian exists) have been notified that the reported Allegation was substantiated.  Yes  No Date: May 21, 2018

III. SERVICE PROVIDER - S RESPONSE TO OIG FINDINGS/RECOMMENDATIONS.

DIRECTIONS FOR EACH COLUMN (Please use additional pages of this form if necessary to complete the report.)  
SERVICE PROVIDER - S RESPONSE. Summarize your action for each finding/recommendation.

PERSON RESPONSIBLE: Identify the person(s) responsible for each action, by name and/or job function.

DATES: Provide the date(s) when each action will be (1) initiated and (2) completed.

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JUN 28 2018

DIVISION OF  
DEVELOPMENTAL DISABILITIES

OIG FINDINGS/RECOMMENDATIONS	SERVICE PROVIDER RESPONSE	PERSON(S) RESPONSIBLE	DATES FOR IMPLEMENTATION/COMPLETION	
Pursuant to 59, Illinois Administrative Code, Ch.1, Part 50, Section 50.10, the allegation of neglect against [Redacted] and [Redacted] is substantiated.	[Redacted] is no longer employed at Esperanza. Termination date is 3/8/17.	[Redacted]	3/8/17	1/5/18
The agency should address the failure to report the allegation of neglect in a timely manner, which is a violation of 20 ILCS 1305/1-17(k). Willful failure to comply with OIG's reporting requirements is a Class A misdemeanor.	[Redacted] is no longer employed at Esperanza. Resignation date is 4/5/18.	[Redacted]	7/31/18	7/31/18
Ensure current staff is retrained on the use of bedrails to prevent falls, and ensure all new staff are trained on the use of bedrails at the time of hire.	All current CILA DSP staff will be retrained on OIG Rule 50, specifically on reporting requirements. All current staff will receive bedrail training. Bedrail training will be included in new hire orientation & training.	[Redacted]	8/1/18	Ongoing training

*Departures of both employees for reasons unrelated to this investigation.*

IV. APPROVAL BY AUTHORIZED REPRESENTATIVE. I have reviewed the above Written Response. I hereby approve it as the plan for correcting the Findings/Recommendations identified in the OIG investigation for this Case Number.

SIGNATURE: Authorized Representative [Redacted]	DATE: 6/21/18	DHS Review: [Redacted]	Date: 6/28/18
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