

WRITTEN RESPONSE TO THE OFFICE OF THE INSPECTOR GENERAL

NAME OF SERVICE PROVIDER: Five Star Industries, Inc.

DIRECTOR: [REDACTED]

OIG CASE NO. 1318-0052

I. For this case, was there a finding of substantiated allegations? Yes No (SUBSTANTIATED MENTAL ABUSE)
 Were there Other Observations, requiring a Written Response? Yes No

II. NOTICE TO INDIVIDUAL AND LEGAL GUARDIAN (for substantiated cases). The individual and guardian (if a guardian exists) have been notified of the reported allegation was substantiated. Yes No Date: 2/1/18

**RECEIVED
DHS**

FEB 23 2018

III. SERVICE PROVIDER'S RESPONSE TO OIG FINDINGS/RECOMMENDATIONS.

DIRECTIONS FOR EACH COLUMN (Please use additional pages of this form if necessary to complete the report.)

- X SERVICE PROVIDER'S RESPONSE: Summarize your action for each finding/recommendation.
- X PERSON RESPONSIBLE: Identify the person(s) responsible for each action, by name and/or job function.
- X DATES: Provide the date(s) when each action will be (1) initiated and (2) completed.

**DIVISION OF
DEVELOPMENTAL DISABILITIES**

FINDINGS/RECOMMENDATIONS	SERVICE PROVIDER RESPONSE	PERSON(S) RESPONSIBLE	IMPLEMENTATION/COMPLETION
<p>Based on the facts in this case, the following was concluded: The allegation of abuse is substantiated against [REDACTED]</p> <p>The Office of the Inspector General recommends the agency take appropriate administrative action regarding [REDACTED] recording and posting of this video on social media. The agency should review its policies to ensure this type of behavior is prohibited and all staff is made aware of this policy. The agency would also review this situation to ensure no other confidentiality laws or requirements were broken by the recording and posing of this video.</p>	<p>[REDACTED] was disciplined for both the unauthorized social media post and scaring the resident. She was also retrained on the policies [REDACTED] was aware of these policies which are included in our personnel manual when she was hired.</p>	<p>[REDACTED]</p> <p>[REDACTED]</p>	<p>8/8/17</p> <p>4/27/17</p>

IV. APPROVAL BY AUTHORIZED REPRESENTATIVE. I have reviewed the above Written Response. I hereby approve it as the plan for correcting the Findings/Recommendations identified in the OIG investigation for this Case Number.

SIGNATURE: [REDACTED]	DATE: <u>2/16/18</u>	DHS Review: [REDACTED]	DATE: <u>2/23/18</u>
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