

WRITTEN RESPONSE TO THE OFFICE OF THE INSPECTOR GENERAL

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DIVISION OF  
DEVELOPMENTAL DISABILITIES

NAME OF SERVICE PROVIDER: Progressive Housing, Inc. DIRECTOR: [REDACTED] OIG CASE NO. 1318-0016

I. For this case, was there a finding of substantiated allegations?  Yes  No (SUBSTANTIATED NON-EGREGIOUS NEGLECT)  
Were there Other Observations, requiring a Written Response?  Yes  No

II. NOTICE TO INDIVIDUAL AND LEGAL GUARDIAN (for substantiated cases). The individual and guardian (if a guardian exists) have been notified that the reported allegation was substantiated.  Yes  No Date: \_\_\_\_\_

III. SERVICE PROVIDER'S RESPONSE TO OIG FINDINGS/RECOMMENDATIONS.  
DIRECTIONS FOR EACH COLUMN (Please use additional pages of this form if necessary to complete the report.)  
X SERVICE PROVIDER'S RESPONSE: Summarize your action for each finding/recommendation.  
X PERSON RESPONSIBLE: Identify the person(s) responsible for each action, by name and/or job function.  
X DATES: Provide the date(s) when each action will be (1) initiated and (2) completed.

FINDINGS/RECOMMENDATIONS	SERVICE PROVIDER RESPONSE	PERSON(S) RESPONSIBLE	IMPLEMENTATION/COMPLETION	
Based on the facts in this case, the following was concluded: The allegation of neglect is substantiated against [REDACTED]	-Progressive Careers and Housing staff were in-serviced on OIG Rule 50 protocols and procedures. -HR/BMC Committee met to discuss the med error incident and implement interventions. [REDACTED] reported the med error and was an integral part of care needed for medical follow-up. [REDACTED] was disciplined, med pass privileges were suspended, and salary decreased. She was counseled and re-trained on policy and procedures -DSP Staff Inservice/retraining regarding safe med pass and privacy -New privacy screen purchased for [REDACTED] re-training conducted. -Resident Counsel was held to discuss and receive feedback about interventions, privacy screen, and safe med passes 1 at a time. RN trainer conducted medical training, skill set, and inservice [REDACTED] was retrained and successfully completed CETA-. Her privileges were re-instated with follow-up from RN	[REDACTED]	4-28-17, 7-14-17, and 6-1-18	On-going
		[REDACTED]	-7-13-17	On-going
		[REDACTED]	-7-13-17/7-14-17	On-going
		[REDACTED]	-7-14-17	On-going
		[REDACTED]	-7-19-17	On-going
		[REDACTED]	-7-20-17	On-going
[REDACTED]	[REDACTED]	8-11-17 8-18-17	On-going On-going	

IV. APPROVAL BY AUTHORIZED REPRESENTATIVE. I have reviewed the above Written Response. I hereby approve it as the plan for correcting the Findings/Recommendations identified in the OIG investigation for this Case Number.

SIG: [REDACTED] Authorized Representative	DATE: 7/23/18	[REDACTED]	DATE: 7/25/18
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