

WRITTEN RESPONSE TO THE OFFICE OF THE INSPECTOR GENERAL

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DHS

SEP 27 2018

DIVISION OF  
DEVELOPMENTAL DISABILITIES

NAME OF SERVICE PROVIDER: Coleman Tri-County Services [REDACTED]

OIG CASE NO. 1317-0358

I. For this case, was there a finding of substantiated allegations?  Yes  No (SUBSTANTIATED PHYSICAL AND MENTAL ABUSE)  
Were there Other Observations, requiring a Written Response?  Yes  No

II. NOTICE TO INDIVIDUAL AND LEGAL GUARDIAN (for substantiated cases). The individual and guardian (if a guardian exists) have been notified that the reported allegation was substantiated.  Yes  No Date: \_\_\_\_\_

III. SERVICE PROVIDER'S RESPONSE TO OIG FINDINGS/RECOMMENDATIONS.

DIRECTIONS FOR EACH COLUMN (Please use additional pages of this form if necessary to complete the report.)

- X SERVICE PROVIDER'S RESPONSE: Summarize your action for each finding/recommendation.
- X PERSON RESPONSIBLE: Identify the person(s) responsible for each action, by name and/or job function.
- X DATES: Provide the date(s) when each action will be (1) initiated and (2) completed.

FINDINGS/RECOMMENDATIONS	SERVICE PROVIDER RESPONSE	PERSON(S) RESPONSIBLE	IMPLEMENTATION/COMPLETION	
<p>Based on the facts in this case, the following was concluded: The allegations of physical and mental abuse are substantiated against [REDACTED]</p> <p>The Office of the Inspector General recommends that the agency address the lack of adherence to the behavior plan of [REDACTED] with regard to PICA behavior. [REDACTED] was observed on camera repeatedly eating or attempting to eat pieces of his disposable undergarment, which his behavior plan states he tends to do when the garment is wet or dirty. Per his plan, staff is to remove the item from his mouth or hands calmly and without speaking. [REDACTED]'s actions to remove the pieces from his mouth were not calm, and afterwards he invaded his personal space and spoke to him for approximately 23 seconds. Additionally, [REDACTED]'s default supervision level is within arm's length, which was not followed over most of the duration of the footage. Following a PICA incident, his supervision was to increase to 1:1, but no documentation was provided to establish that this occurred.</p>	<p>[REDACTED] will review plan and retrain staff on plans.</p> <p>[REDACTED] was terminated after review of video tape</p>	<p>[REDACTED]</p> <p>[REDACTED]</p>	<p>10/30/18</p> <p>05/24/17</p>	<p>05/24/17</p>

<p><b>WRITTEN RESPONSE 1317-0358 (Page 2)</b></p> <p>The agency should take steps to ensure that staff adheres to [REDACTED]'s behavior plan in the future, in order to protect him from possible risk of injury or harm.</p>				
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IV. APPROVAL BY AUTHORIZED REPRESENTATIVE. I have reviewed the above Written Response. I hereby approve it as the plan for correcting the Findings/Recommendations identified in the OIG investigation for this Case Number.

<p>SIGNATURE: [REDACTED]</p> <p>Authorized Representative</p>	<p>DATE: 09/20/18</p>	<p>DHS Review: [REDACTED]</p>	<p>DATE: 09.27.18</p>
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