

WRITTEN RESPONSE TO THE OFFICE OF THE INSPECTOR GENERAL

Name of Service Provider: Community Alternatives Illinois Director: [REDACTED] OIG Case No. 1218-0026

- I. For this case, was there a finding of substantiated allegations? Yes No
 Were there Other Observations, requiring a Written Response? Yes No

II. NOTICE TO INDIVIDUAL AND LEGAL GUARDIAN (for substantiated cases). The individual and guardian (if a guardian exists) have been notified that the reported allegation was substantiated. Yes No Date: January 8, 2018

- III. SERVICE PROVIDER=S RESPONSE TO OIG FINDINGS/RECOMMENDATIONS.
 DIRECTIONS FOR EACH COLUMN (Please use additional pages of this form if necessary to complete the report.)
 X SERVICE PROVIDER=S RESPONSE. Summarize your action for each finding/recommendation.
 X PERSON RESPONSIBLE. Identify the person(s) responsible for each action, by name and/or job function.
 X DATES. Provide the date(s) when each action will be (1) initiated and (2) completed.

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 DHS
 FEB 20 2018

DIVISION OF
 DEVELOPMENTAL DISABILITIES
 DATES FOR

FINDINGS/RECOMMENDATIONS	SERVICE PROVIDER RESPONSE	PERSON(S) RESPONSIBLE	IMPLEMENTATION/COMPLETION
The allegation of neglect is substantiated against [REDACTED] and [REDACTED]. <u>Recommendations</u> OIG recommends the agency address [REDACTED] failure to provide requested documents needed for the case report which is a violation of; Title 59 IL Administrative Code, Chapter 1, Part 50, Sect. 50.30(f) which requires the agency secure all relevant documents for the investigation during the initial response to the allegation. This has been an ongoing problem with [REDACTED] and CALL needs to set up a consistent system to ensure its responsibilities under this section of Rule 50 are completed and the information is provided to OIG upon request.	[REDACTED] was terminated for neglect. [REDACTED] was retrained on responsibilities. [REDACTED] has been retrained on the requirements of Section 50.30. [REDACTED] has been counseled on the agency's expectation of compliance with all laws and regulations	[REDACTED] [REDACTED]	10/25/17 [REDACTED] 1/25/18 2/19/18

IV. APPROVAL BY AUTHORIZED REPRESENTATIVE. I have reviewed the above Written Response. I hereby approve it as the plan for correcting the Findings/Recommendations identified in the OIG investigation.

SIGNATURE: [REDACTED]	DATE: <u>2/19/18</u>	[REDACTED]	DATE: <u>2/28/18</u>
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