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DIVISION OF
DEVELOPMENTAL DISABILITIES

WRITTEN RESPONSE TO THE OFFICE OF THE INSPECTOR GENERAL

Name of Service Provider: Marcfirst Director: [REDACTED] OIG Case No. 1218-0001

I. For this case, was there a finding of substantiated allegations? Yes No
Were there Other Observations, requiring a Written Response? Yes No

II. NOTICE TO INDIVIDUAL AND LEGAL GUARDIAN (for substantiated cases). The individual and guardian (if a guardian exists) have been notified that the reported allegation was substantiated. Yes No Date: _____

III. SERVICE PROVIDER=S RESPONSE TO OIG FINDINGS/RECOMMENDATIONS.

DIRECTIONS FOR EACH COLUMN (Please use additional pages of this form if necessary to complete the report.)

- X SERVICE PROVIDER=S RESPONSE. Summarize your action for each finding/recommendation.
- X PERSON RESPONSIBLE. Identify the person(s) responsible for each action, by name and/or job function.
- X DATES. Provide the date(s) when each action will be (1) initiated and (2) completed.

FINDINGS/RECOMMENDATIONS	SERVICE PROVIDER RESPONSE	PERSON(S) RESPONSIBLE	DATES FOR IMPLEMENTATION/COMPLETION	
The allegation of neglect against Marcfirst is substantiated. The allegation of neglect against [REDACTED] is unsubstantiated.	Marcfirst renewed their '15' policy and will continue to follow current policy of reviewing all assessments including physician's recommendations at the person's care plan meeting with CISA and guardians. The IOT will continue to develop a plan based on the person's desires and needs. In [REDACTED] case, [REDACTED] was placed in a fully assessable home where he was independent to ambulate and he was supported with a wheelchair in unfamiliar settings and long distances for his safety. [REDACTED] lived in a home that was supported by multiple staff throughout the day, and [REDACTED] had a 2 staff to 4 people ratio at time of fall.	[REDACTED]		7/3/18

His physician did not recommend P/T/O due non-compliance. Marcfirst (cont. below)

IV. APPROVAL BY AUTHORIZED REPRESENTATIVE. I have reviewed the above Written Response. I hereby approve it as the plan for correcting the Findings/Recommendations identified in the OIG investigation for this Case Number.

SIGN: [REDACTED]	DATE: 7/3/18	[REDACTED]	DATE: 7/5/18
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Marcfirst Case Managers and RNs will continue to assess each person's needs with the person, CISA, guardians, and medical professionals to determine the appropriate care plan for each person.

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