

## WRITTEN RESPONSE TO THE OFFICE OF INSPECTOR GENERAL

Name of Service Provider: **Goldie Floberg**

Director: [REDACTED]

OIG Case No.: **1018-0236**

I. For this case, was there a finding of substantiated allegations?  Yes  No  
 Were there Other Observations by OIG, requiring a Written Response?  Yes  No

II. NOTICE TO INDIVIDUAL AND LEGAL GUARDIAN (for substantiated cases). The individual and guardian (if a guardian exists) have been notified that the reported Allegation was substantiated.  Yes  No Date: \_\_\_\_\_

### III. SERVICE PROVIDER'S RESPONSE TO OIG FINDINGS/RECOMMENDATIONS.

**DIRECTIONS FOR EACH COLUMN (Please use additional pages of this form if necessary to complete the report.)**

**SERVICE PROVIDER'S RESPONSE:** Summarize your action for each finding/recommendation.

**PERSON RESPONSIBLE:** Identify the person(s) responsible for each action, by name and/or job function.

**DATES:** Provide the date(s) when each action will be (1) initiated and (2) completed.

OIG FINDINGS/RECOMMENDATIONS	SERVICE PROVIDER RESPONSE	PERSON(S) RESPONSIBLE	DATES FOR IMPLEMENTATION/COMPLETION	
<p>① Based on the facts in this case the following was concluded: The allegation of neglect, against [REDACTED] as defined by the Illinois Administrative Code, Title 59, Chapter I, Part 50, Section 50.10, is substantiated.</p>	<p>①+2 [REDACTED] employment was terminated. (as a result of this investigation)</p>	[REDACTED]	12/13/17	12/13/17
<p>② The Office of The Inspector General recommends the following: the agency address [REDACTED] sleeping on duty.</p>		[REDACTED]		
<p>③ The agency address what appears to be a widespread issue, regarding the house keys and the medication cabinet keys, lying on the table for anyone to grab.</p>	<p>③ An internal email was sent to all DSPs explaining the proper procedure for keeping the keys secure.</p>	[REDACTED]	4/30/18	4/30/18

IV. APPROVAL BY AUTHORIZED REPRESENTATIVE. I have reviewed the above Written Response. I hereby approve it as the plan for correcting the Findings/Recommendations identified in the OIG investigation for this Case Number.

SIGNATURE: [REDACTED] tive	DATE: 2/28/18	DHIS Review: [REDACTED]	Date: 2/28/18
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