

OFFICE OF THE INSPECTOR GENERAL		INVESTIGATIVE
REPORT		
Case No.	Report Date	Investigator Name
1618-0066	August 22, 2018	XXXXX
Agency Name		
Clearbrook		
Agency Address	Location	
1835 West Central Road Arlington Heights, Illinois 60005	XXXXXXXXXXXXXX XXXXXXXXXXXXXXXXXX XXXXXXXXXXXXXXXXXX	

Allegation

On August 2, 2017, the Office of the Inspector General received an allegation of neglect from Clearbrook. It was alleged that XXXXX was left on the toilet unsupervised. This incident occurred on August 2, 2017 at 7:15 A.M. DT staff noticed XXXXX had a bump on the side of his head and a swollen lip. XXXXX was taken to Northwest Community Hospital for a CT with no significant impairment.

Synopsis

During the midnight shift of August 2, 2017, XXXXX was the only staff on duty and had to attend to eight individuals, ranging from XXXXX. XXXXX has XXXXX and inability to function safely by himself. He requires assistance and supervision with his personal hygiene, laundry, cooking and cleaning. XXXXX has XXXXX. He uses a motorized wheelchair and is unable to perform all adult daily living skills independently. He needs assistance in showering, dressing, cooking, toileting, cleaning, and manipulating objects that require fine motor skills. XXXXX has XXXXX. He utilizes a walker to help with his mobility and has difficulty walking longer distances because of unsteady gait and speed. XXXXX has XXXXX. He is usually in in his wheelchair, which he needs for ambulation. He is non-verbal and is unable to hear and respond to safety issues independently. He should also be monitored for choking due to posture and rapid eating. XXXXX has XXXXX. He is unable to function safely by himself and requires directives regarding safety and assistance with Kitchen appliances. XXXXX has XXXXX. XXXXX has XXXXX and requires 24 hour a day supervision due to his inability to complete all his adult daily living independently. XXXXX left XXXXX unsupervised on the toilet to assist another individual. On his way back to XXXXX, he heard a fall and ran to the bathroom. XXXXX was on the floor and he assisted him up. XXXXX appeared to be fine and had no injuries. XXXXX assisted four of the individuals with showering, cooking preparation, administering medication, and transporting six of them to day program. Later that day, XXXXX notified XXXXX that they observed that XXXXX had a bump on his head and swollen lip. XXXXX advised that they call 911. XXXXX was transported to Northwest Community Hospital. Noncontrast CT Scan was performed on him and no evidence of mass or hemorrhage was found. XXXXX was released with no further follow up needed. No photos were provided of the alleged injury. XXXXX admitted that he left XXXXX on the toilet unsupervised when he requested some privacy and he went to assist another individual. XXXXX denied neglecting XXXXX.

Findings

OIG Case Summary

Based on the facts in this case the following was concluded. The allegation of neglect is unsubstantiated against XXXXX and substantiated against Clearbrook.

Recommendations

The Office of the Inspector General recommends the agency:

- Ensure appropriate photographs of injuries as required under 50.30(f) are taken and provide to OIG.
- Hire an additional staff during the 6:00 a.m. – 9:00 a.m. shift.