

## OIG Case Summary

OFFICE OF THE INSPECTOR GENERAL		INVESTIGATIVE REPORT
Case No.	Report Date	Investigator Name
1617-0678	May 28, 2018	XXXXXX
<b>Agency Name</b>		
Neumann Family Services		
<b>Agency Address</b>		<b>Location</b>
5547 North Ravenswood Avenue Chicago, IL 60640		XXXXXX

**Allegation**

On June 8, 2017, the Office of the Inspector General received allegations of neglect and mental abuse regarding XXXXX. It was alleged that individual XXXXX eloped from her CILA and was walking in public in a diaper when found by the police. XXXXX indicated to the police that staff treats her bad, she does not take her prescribed medications and does not wear her helmet despite having seizures.

**Synopsis**

During the overnight shift, XXXXX was working by herself. Early that morning, XXXXX was displaying physical aggression toward another individual. She ran through the back door and was brought back to the house at 5:30 a.m., by the police. XXXXX had XXXXX come in to watch XXXXX while XXXXX got the other individuals ready for the day and took them to day training. XXXXX clocked in at 7:51 a.m. XXXXX took the individuals to day program at about 8:15a.m., leaving XXXXX under the supervision of XXXXX. During this time, XXXXX left the CILA. XXXXX arrived at the scene and XXXXX was standing not too far away from the house, pacing back and forth. XXXXX pointed at the next street and said the lady was her caregiver. He drove to the next block and approached XXXXX who was already in the van with other individuals and did not call 911 for an individual. He called the paramedics and XXXXX was transported to the hospital. Also, XXXXX told XXXXX that staff treats her bad, she does not take her prescribed medications and does not wear her helmet despite having seizures, but no evidence was found to support these complaints.

**Findings**

Based on the facts in this case the following was concluded. The allegation of neglect is substantiated against XXXXX.