

OFFICE OF THE INSPECTOR GENERAL		INVESTIGATIVE REPORT
Case No.	Report Date	Investigator Name
1617-0529	October 10, 2018	XXXXXX
Agency Name		
Search Inc.		
Agency Address		Location
1925 N. Clybourn Ave. Chicago, IL 60614		XXXXXXXXXXXXXXXXXX XXXXXXXXXXXXXXXXXX XXXXXXXXXXXXXXXXXX

Allegation

On March 19, 2017 the Office of the Inspector General received a reported allegation of neglect from Search Inc. It was alleged XXXXX observed XXXXX's foot bruised and swollen during a shower at 10:15 a.m. on March 19, 2017, and she failed to notify her supervisor and XXXXX. At 9:00 p.m., that night XXXXX called back to the CILA to see how XXXXX's foot was doing, and this was the first time any other staff were aware of the injury. XXXXX was then taken to the hospital for medical attention and diagnosed with two broken bones in her foot.

Synopsis

On March 19, 2017, XXXXX was observed to have bruising and swelling to her left foot by XXXXX at 10:15am. XXXXX failed to follow the agency's policy on Care of the Person – Service Delivery, Incident Identification, Response, and Reporting and failed to notify XXXXX or anyone else. She completed her shift without notifying anyone of the injury and did not tell XXXXX about the injury at shift change, but later called the home at 7:30pm and asked XXXXX about the injury. XXXXX notified XXXXX of the injury and a PRN was given for pain. XXXXX was then noted to need assistance with walking. XXXXX was taken to XXXXX by ambulance and diagnosed with a fracture to the left 5th metatarsal (little toe) and placed in post-mold. XXXXX was admitted and discharged on March 21, 2017, to a skilled nursing facility. XXXXX was retrained in Abuse/Neglect and can no longer work alone and was given a warning.

Findings

Based on the facts in this case the allegation of neglect against XXXXX is substantiated.