

OIG Case Summary

OFFICE OF THE INSPECTOR GENERAL		INVESTIGATIVE REPORT
Case No.	Report Date	Investigator Name
1318-0242	September 20, 2018	XXXXXX
Agency Name		
Brook Hill Management, Inc.		
Agency Address		Location
P.O. Box 295, 1420 W. Third St. Mt. Carmel, Illinois 62863		XXXXXX XXXXXX XXXXXX

Allegation

On January 23, 2018, the Office of the Inspector General received a reported death of individual XXXXXXXX at the CILA operated by Brooke Hill Management, Inc. The death was opened for a full investigation to determine if XXXXXXXXXXXX was neglected prior to her death. During the investigation, it was alleged that XXXXX and XXXXX allegedly neglected XXXXXXXXXXXX in that they did not provide the required checks on her and it was not noticed she had died for several hours.

Synopsis

During the evening of January 23, 2018, around 8:00 PM, XXXXXXXXXXXX was presented as crying when XXXXX conducted a bed check/face check. XXXXX did not attempt to communicate with XXXXXXXXXXXX to whether anything was wrong. At the 9:30 bed check/face check XXXXX did not attempt to communicate with XXXXXXXXXXXX concerning her needs, despite her crying earlier. She only looked in the room to see if she was present. During the 11:00 PM shift exchange XXXXX informed XXXXX that she was concerned about XXXXXXXXXXXX because she was crying. They did not check on XXXXXXXXXXXX at this time, or notify their supervisor or call nursing at that time. XXXXX did not check on XXXXXXXXXXXX until 11:45 PM when she noticed she was cold and unresponsive. 911 was not called until 12:04 AM. When the Coroner arrived at 12:20 AM, XXXXXXXXXXXX's body was in full rigor and the time of death was estimated around 8:00 PM.

Findings

Based on the facts in this case, the following was concluded: The allegations of neglect are substantiated against XXXXX and XXXXX.