

OFFICE OF THE INSPECTOR GENERAL		INVESTIGATIVE REPORT
Case No.	Report Date	Investigator Name
1218-0425	October 15, 2018	XXXXXX
Facility/Agency Name		
Community Living Options, Inc.		
Facility/Agency Address		Incident Location
285 S. Farnham St. Galesburg, IL 61401		XXXXXXXXXXXX XXXXXX, XX X

### **Allegation**

On February 1, 2018, the Office of the Inspector General received a reported allegation of neglect from Community Living Options, Inc. It is alleged that XXXXX had not been administering Individual XXXXX XXXX's Timolol eyedrops since July 2017 and she had not given Individual XXXXX XXXXXXX his nasal spray for an unknown length of time.

### **Synopsis**

There was no known evidence to corroborate that XX XXXXXXX did not receive his nasal spray as prescribed. Regarding XX XXXXX, not receiving his Timolol eyedrops, XXXXX admitted that she failed to administer his Timolol from July 2017 until about the start of February 2018 and falsified documentation. XXXXX said that XX XXXXX's intraocular pressure (IOP) steadily increased from "18" on July 18, 2017, to an alarmingly high "26" on October 19, 2017, there was no clinical explanation for the IOP increase, and it decreased in February 2018 indicating that XX XXXXX may have not received his Timolol as prescribed. Per XXXXX, XX XXXXX's uncontrolled IOP placed him at risk of corneal damage and eventual blindness. When the IOP gets too high, damage to the cornea and other eye tissue results, and this will eventually cause blindness. *WebMD.com* documented that increased pressure in the eye can cause irreversible damage that can lead to permanent vision loss.

### **Findings**

Based on the facts in this case the following was concluded: The allegation of neglect involving Individual XXXXX XXXXXXX is unfounded against XXXXX. The allegation of neglect involving Individual XXXXX XXXX against XXXXX is substantiated.

### **Recommendations**

The Office of the Inspector General recommends that Community Living Options:

- 1) Provide XXXXX re-training and re-certification in Rule 116 Medication Administration, and that proof of re-certification be made available for review at the agency.
- 2) Take appropriate administrative action regarding XXXXX's falsification of the Medication Administration Record.
- 3) The agency develops a written policy and procedure for medication ordering/reordering and medication check-in.