

OFFICE OF THE INSPECTOR GENERAL		INVESTIGATIVE REPORT
Case No.	Report Date	Investigator Name
1218-0253	September 26, 2018	XXXXXX
Agency Name		
Residential Options, Inc.		
Agency Address		Location
Residential Options, Inc. 4452 Industrial Drive Alton, IL 62002		XXX XXXXX XXXXXXXXXX

Allegation

On November 8, 2017, the Office of the Inspector General received a reported allegation of neglect from Residential Options, Inc. It is alleged that XXXXX neglected XX XXXXXX XXXXXX by failing to ensure he attended scheduled podiatry appointments and she falsified reports indicating XX XXXXXX had attended the scheduled appointments. XX XXXXXX suffered foot pain as a result of missing scheduled appointments and not receiving adequate care and maintenance.

Synopsis

On October 9, 2017, XX XXXXXX pointed to his foot and said “hurt”. He was taken to XXXXX office and it was discovered XX XXXXXX’s toenails were scraping the carpet causing pain. XX XXXXXX was diagnosed with onychomycosis, which is a fungal infection of the toenail. Due to the infection, his nails had become thickened and discolored. XX XXXXXX was last seen by a podiatrist on June 6, 2017. He is to be treated every 3 months. He was scheduled for 3-month visit on September 12, 2017. This appointment was cancelled. XX XXXXXX did not show for scheduled appointments on September 26 & October 9, 2017. XX XXXXXX was not treated until November 21, 2017. This illustrates a lapse in treatment of over 5 months. XXXXX had the responsibility to ensure that XX XXXXXX was taken for his podiatry appointments, and she failed to do so within the 5-month period. This caused XX XXXXXX’s condition to deteriorate and resulted in pain.

Findings

Based on the facts in this case the following was concluded: The allegation of neglect is substantiated against XXXXX.