

OFFICE OF THE INSPECTOR GENERAL		INVESTIGATIVE REPORT
Case No.	Report Date	Investigator Name
1218-0086	March 15, 2018	XXXXXX
Facility/Agency Name		
Community Alternatives Illinois, Incorporated (CAIL/ResCare)		
Facility/Agency Address		Incident Location
1630 Georgetown Rd. Tilton, IL 61833		Kroger Store XXXXXXX XXX XXXXXX, XX

### **Allegation**

On August 15, 2017, the Office of the Inspector General received a reported allegation of neglect and financial exploitation regarding Community Alternatives Illinois, Incorporated (CAIL/ResCare). First, it is alleged that on August 8, 2017, XXXXX XXXXX was not picked up from his job at the Kroger store in XXXXX after his shift ended at 7:00 PM. Once it was learned that XXXXX had not been picked up by XXXXX for almost two hours, he was not picked up until 9:00 PM making him miss his dinner meal and receiving his medications late. Second, it was alleged XXXXX is being made to pay for his medications and medical appointments, and his mother frequently gives him money but he never has any extra spending money, therefore, there is a concern the agency is taking his earnings from his job at Kroger.

### **Synopsis**

XXXXXX worked at Kroger from 1:00 PM-7:00 PM and did not get picked up until he called his home just prior to 9:00 PM and reported he had not been picked up. XXXXX was aware of XXXXX's schedule and failed to pick XXXXX up after he got off work at Kroger. XXXXX had conflicting accounts of why he did not pick XXXXX up and he has diminished credibility. The financial documents were reviewed and it appears XXXXX is given spending money when requested. His Kroger wages, however, had not yet been transferred over from his prior residential placement, as they were still being directly deposited into an account controlled by Bethesda Lutheran Services and was to be transferred from them. He did have a \$17.00 medical expense that was paid twice by him but the dentist was contacted and was reimbursing the second \$17.00 charge.

### **Findings**

Based on the facts in this case, the following was concluded: The allegation of neglect is substantiated against former XXXXX. The allegation of financial exploitation is unfounded against the agency.