

Case No. 1218-0026	<b>Report Date</b> January 8, 2018	<b>Investigator Name</b> XXXXXX
<b>Agency Name</b> Community Alternatives Illinois, Incorporated (CAIL/ResCare)		
<b>Agency Address</b> 1630 Georgetown Rd. Tilton, IL 61833		<b>Location</b> XXX XXXXXXXXXXXX XXXXXXXXXXXX

**Allegation**

On July 16, 2017, the Office of the Inspector General received a reported allegation of neglect regarding Community Alternatives Illinois, Incorporated (CAIL/ResCare). It is alleged that during the overnight shift from July 15-July 16, 2017, XXXXX did not change individual XXXX XXXXXXXX during the night and morning. When XXXXX came in that morning, she also did not change XX XXXXXXXX. At 10:00 AM, XX XXXXXXXX was found soiled and lying in urine and feces soaked bed, wearing the same adult incontinent garment that was placed on her during the evening shift and she had not been fed breakfast or given her morning medications.

**Synopsis**

XXXXX confessed she knew XX XXXXXXXX was wet with urine at 6:00 AM and left her for XXXXX to care for at 10:00 AM. XXXXX did not check or change XX XXXXXXXX when she came in at 8:00 AM. XXXXX and XXXXX did not feed XX XXXXXXXX her breakfast and XXXXX did not give XX XXXXXXXX her 7AM medication. She also failed to follow Rule 116 medication administration guideline and popped 7AM medications and put them in a bowl leaving them on the kitchen table.

**Findings**

Based on the facts in this case, the following was concluded: The allegation of neglect is substantiated against XXXXX and XXXXX.

**Recommendations**

The Office of the Inspector General recommends the agency address XXXXX's failure to provide requested documents needed for the case report which is a violation of; Title 59 Illinois Administrative Code, Chapter 1, Part 50, Section 50.30f(4) which requires the agency secure all relevant documents for the investigation during the initial response to the allegation. This has been an ongoing problem with XXXXX and CAIL needs to set up a consistent system to ensure its responsibilities under this section of Rule 50 are completed and the information is provided to OIG upon request.