

OFFICE OF THE INSPECTOR GENERAL		INVESTIGATIVE REPORT
Case No.	Report Date	Investigator Name
1217-0594	January 8, 2018	XXXXX
Agency Name		
CCAR Industries		
Agency Address		Location
1530 Lincoln Avenue Charleston, IL 61920		XXXXX

### **Allegation**

On May 16, 2017, the Office of the Inspector General received a reported allegation of neglect from CCAR Industries. It is alleged that XXXXX and XXXXX failed to lean back XXXXX in her wheel chair. XXXXX and XXXXX also failed to buckle XXXXX into her wheel chair. XXXXX fell from her wheel chair.

### **Synopsis**

On May 16, 2017, at approximately 5:45 AM, XXXXX and XXXXX transferred XXXXX to her wheel chair. XXXXX pushed XXXXX's wheel chair to the bathroom without securing XXXXX's harness or seatbelt. XXXXX began to slide from her wheel chair. XXXXX held XXXXX to prevent her from falling and called for help. XXXXX responded and assisted XXXXX by lowering XXXXX to the floor. XXXXX and XXXXX insist XXXXX did not fall from her wheelchair and was not injured. XXXXX arrived at day training (DT) and reported XXXXX fell out of her wheel chair. XXXXX arrived at DT after her shift ended and reported the incident to her supervisor, XXXXX. XXXXX received a medical assessment and x-ray and found to have no fracture, no pain, and very slight bruising to the right lower leg. XXXXX is at risk of falling from her wheel chair. On February 2, 2017, XXXXX fractured her leg and hit her head when she fell from her wheel chair because she was not secured with a harness or seatbelt (1217-0375). XXXXX was inexperienced and scheduled to work DSP XXXXX who was not qualified to train XXXXX. CCAR Industries has failed to ensure the staff, including XXXXX, understands and provides specific care needs of XXXXX, through systematic training errors that have resulted in a second incident of XXXXX falling or nearly falling from her wheelchair due to not having her seat belt secured.

### **Findings**

Based on the facts in this case the following was concluded: The allegation of neglect is unsubstantiated against XXXXX. The allegation of neglect is unsubstantiated against XXXXX. The allegation of neglect is substantiated against CCAR Industries.

### **Recommendations**

The Office of The Inspector General recommends the following:

OIG Case Summary

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- 1.) The agency review and develop a clear plan to train all staff on the specific needs of individuals prior to providing care to the individuals.