

OFFICE OF THE INSPECTOR GENERAL		INVESTIGATIVE REPORT
Case No.	Report Date	Investigator Name
1217-0336	August 15, 2018	XXXXX
Agency Name		
Developmental Services Center		
Agency Address		Location
1304 West Bradley Ave. Champaign, IL 61821		XXX XXXXXXXXXXXXX XXXXXXXXXXXXXX

Allegation

On January 5, 2017, the Office of the Inspector General received an allegation of neglect against the Developmental Services Center (DSC). It is alleged the agency neglected XX XXXXX by failing to provide adequate care when he suffered trauma to his right eye and was not taken for a timely examination. Upon further examination the medical team discovered the right cornea was flattened which could only have occurred from trauma. XX XXXXX became blind in the right eye.

Synopsis

During the investigation, it was discovered that XX XXXXX fell and/or hit his head on the following dates during 2015 and 2016: tripped shooting baskets (December 8, 2015); fell shooting baskets (December 18, 2015); fell backwards into tub (February 11, 2016); fell while transferring from one chair to the next (February 26, 2016); hit his head on door handle of van (May 6, 2016); hit his head on counter (May 7, 2016); hit his head on the sink (September 12, 2016); slipped out of his chair (October 14, 2016); and slipped out of living room recliner (October 28, 2016). Some safety measures were implemented at the CILA, including use of a gait belt; however, evidence showed gait belt training specifically to address XX XXXXX's needs was not provided. XX XXXXX continued to have falls, including falls with head injuries. XXXXX, XXXXX, and XXXXX failed to provide adequate medical care, personal care or maintenance to XX XXXXX by failing to ensure effective safety measures were implemented in timely manner to protect XX XXXXX from repeated falls, including falls with head injuries.

Findings

Based on the facts in this case the following was concluded: The allegation of neglect is substantiated against XXXXX, XXXXX, and XXXXX.

Recommendations

The Office of the Inspector General recommends that Developmental Services Center:

- 1) Ensures that agency nurses receive education regarding head trauma, brain injury, second-impact syndrome, and multiple-impact syndrome, either through review of professional medical literature, professional medical/nursing conference, or through consultation with a qualified medical/nursing professional who is knowledgeable in brain injury. Documentation of the training, including education

OIG Case Summary

method, name and credentials of contact person, date and time of education, and brief outline of material covered, should be maintained at the agency and made available for review.

2) Reviews and revises agency policy on management of individuals care to make it clear which staff(s) is responsible for specific responsibilities in their documented medical care. The policy should make it clear what the QIDP's responsibilities are regarding oversight of care at the CILA, as required by 59 Ill. Adm. Code 115.220 -115.230.