

OFFICE OF THE INSPECTOR GENERAL		INVESTIGATIVE REPORT
Case No.	Report Date	Investigator Name
1119-0055	October 18, 2018	XXXXXX
<b>Agency Name</b>		
Cornerstone Service, Inc.		
<b>Agency Address</b>		<b>Location</b>
777 Joyce Road Joliet, Illinois 60436		XXXXXX

### **Allegation**

On August 4, 2018, the Office of the Inspector General received a reported allegation of neglect regarding Cornerstone Service, Inc (CS). It is alleged that XXXXX neglected the care of individual XXXXX, who reported she had fell and hurt her hands on August 4, 2018. XXXXX reported that XXXXX was asleep and redirected her to bed. Later that day, XXXXX was taken to the hospital for a medical assessment, where it is noted that she had a cut under her right eye, bruising on top of her right eye and had sprained both hands.

### **Synopsis**

On August 4, 2018, sometime between 3am to 4am, XXXXX fell out of her bed, hitting her hands and head. XXXXX found XXXXX in the living room, either asleep or just nodded off to sleep and reported to her that her hands were hurting, as reported by XXXXX and XXXXX. XXXXX and XXXXX stated that XXXXX told her to go back to bed. About ten to fifteen minutes later, XXXXX again reported to XXXXX that her hands were hurting, reporting she had fell and XXXXX stated that XXXXXs nose was bleeding. XXXXX medically assessed XXXXX and put her back to sleep, without calling the agency registered nurse for direction, as required by Cornerstone Services. According to the ER Visit Form, dated August 06, 2018, it was documented that on August 04, 2018, at 6:30am, XXXXX contacted the registered nurse, XXXXX, to inform her that XXXXX had a scratch above eye, a bruise on cheek and her hands were hurting. XXXXX requested XXXXX be sent to XXXXX for a full medical evaluation. At XXXXX, XXXXX was discharged with a sprain thumb and given medication for pain.

### **Findings**

Based on the facts in this case the following was concluded: The allegation of neglect is substantiated against XXXXX.