

OIG Case Summary

OFFICE OF THE INSPECTOR GENERAL		INVESTIGATIVE REPORT
Case No.	Report Date	Investigator Name
1118-0326	July 20, 2018	XXXXXX
Agency Name		
Bethesda Lutheran Communities		
Agency Address		Location
13550 South Route 30, Suite 200 Plainfield, Illinois 60544		XXXXXX

Allegation

On February 13, 2018, the Office of the Inspector General received a reported allegation neglect from Bethesda Lutheran Communities. It is alleged that Bethesda Lutheran Communities (BLC) staff neglected the care of XXXXX, who had unexplained bruising on her left hip, with pressure sores.

Synopsis

XXXXX uses a wheelchair but can get out of her wheelchair on her own, but is dependent on her staff to provide personal care and hygiene include bathing, toileting and cleaning up after incontinence. BLC staff, XXXXX, XXXXX and XXXXX worked with XXXXX in the weeks prior to the discovery of the ulcer. They stated they were aware of the dark spot on XXXXX's hip but did not document it in the T-logs or notify the nurse. On February 12, 2018, XXXXX had two round, dime-sized sores, on top by her right hip. On February 13, 2018, XXXXX was seen at Edwards Immediate Care and diagnosed with a stage one decubitus ulcer on the right hip. On February 16, 2018, XXXXX was seen by her primary care physician XXXXX, who noted that XXXXX's pressure sores were caused by not changing position in her wheelchair and referred her to the Rush-Copley Wound Clinic. She was seen at this clinic on February 26, 2018, and it was recommended XXXXX's wheelchair have a gel cushion and repositioning every 2 hours.

Findings

Based on the facts in this case the following was concluded: The allegation of neglect is substantiated against XXXXX, XXXXX and XXXXX.

Recommendations

The Office of The Inspector General recommends the following: The agency establish a repositioning schedule for XXXXX, purchase a new gel wheelchair, and a foam offloading mattress.