

OFFICE OF THE INSPECTOR GENERAL		INVESTIGATIVE REPORT
Case No.	Report Date	Investigator Name
1118-0067	June 06, 2018	XXXXXX
Facility/Agency Name		
Community Alternatives Illinois, Inc.		
Facility/Agency Address		Incident Location
1630 Georgetown Road Tilton, Illinois 61833		XXXXXX XXXXXX

Allegation

On August 24, 2017, the Office of the Inspector General received a reported allegation of neglect from a complainant. It is alleged that XXXXX was not getting his prescribed medications for psychosis. It is also alleged that XXXXX went to the CILA with medication for XXXXX but the medication was left-over medication from a former resident.

Synopsis

XXXXX Chlorpromazine medication for his psychotic disorder ran out, as did his Benztropine and Bupirone. The Benztropine and Bupirone appeared to have been refilled very quickly. However, he did not receive most of his doses of the Chlorpromazine 200mg between August 8, 2017, and August 31, 2017, according to the MAR; and he did not receive the 100mg doses between August 25, through 31, 2017. His behaviors apparently nearly doubled to 41, since the previous reporting of 23 (no report in July 2017). There also appeared to be several possible MAR documentation errors on multiple dates. XXXXX did not become aware that XXXXX was out of his medication, until she did her monthly visit to the home on August 24, 2017. She relied on staff to inform her when XXXXX medication was running low and staff failed to communicate to her that he had totally run out of his medication. XXXXX stated that when she went into the home on September 1, 2017, she found old medication in the cabinet that belonged to a former resident who took one of the same medications that had been prescribed to XXXXX. At no point had she attempted to give XXXXX the former resident's medication.

Findings

Based on the facts in this case the following was concluded: The allegation of neglect is unsubstantiated against XXXXX and XXXXX. The allegation of neglect is substantiated against Community Alternatives Illinois, Inc.

Recommendations

The Office of The Inspector General recommends the following: The agency create a thorough and effective process for refilling medications, prior to the medication running out and train staff to follow the process for medication refills. The agency involves agency nursing staff in communication that pertain to a change in the individual's physical and mental health.