

OFFICE OF THE INSPECTOR GENERAL		INVESTIGATIVE REPORT
Case No.	Report Date	Investigator Name
1018-0158	January 05, 2018	XXXXXX
<b>Agency Name</b>		
Pioneer Center for Human Services		
<b>Agency Address</b>		<b>Location</b>
4031 Dayton Street McHenry, IL 60050		Clearbrook Day Program (Choice) 16 E. Crystal Lake Plaza Crystal Lake, IL 60014

### **Allegation**

On October 5, 2017, the Office of the Inspector General received a reported allegation of abuse. It is alleged that XXXXXX pushed XXXXX arm, grabbed her by the face and pushed her head backward, while saying, "We are not doing this today."

### **Synopsis**

On October 5, 2017, around 9:10am to 9:15am, at Clearbrook Choice Program, XXXXXX, saw XXXXXX grab/squeeze and push XXXXX's face, with her hand. RSC XXXXXX was inconsistent in her description of the event. XXXXXX assessed XXXXX and found puffiness, under both of XXXXX's eyes, where the cheekbones start and a dime-sized, lightly darkened circle, that appeared to be bruising, with an unconnected area below the circle, going downward, toward her jawline. XXXXXX found the same lightly darkened area, that appeared to be bruising, on XXXXX's left cheek going downward, toward her jawline. XXXXXX believed and stated that the dime-sized bruise was possibly a thumb print. XXXXXX put her own hand up to XXXXX's face and saw that the jawline bruising was consistent with grabbing or pushing XXXXX's face/cheeks, with a hand. XXXXXX was present during XXXXXX assessment and confirmed the observable bruising/redness. Around 11:00am, XXXXXX saw that XXXXX's face was slightly puffy and swollen. Photographs were taken and XXXXXX stated that photographs #2, #3, #5, and #7 showed bruising and swelling, on the face of XXXXX. The bruising seen on the photographs, appeared to be consistent, with a thumb and fingers, with either a pushing force or squeezing action, which both would result in the bruising seen, which is called a wrap-around. Per XXXXXX, the photographs, clinical assessment and statement of the witnesses, confirmed that XXXXX did suffer from a squeezing/pushing action, by the hand of XXXXXX.

### **Findings**

Based on the facts in this case the following was concluded: The allegation of physical abuse is substantiated against XXXXXX.

### **Recommendations**

The Office of The Inspector General recommends the following: The agency update XXXXX's body chart document; to include, a time of day the check is being performed and ensure that checks are performed in the morning and evening, per her ISP.

This is an official document of the Office of the Inspector General and its contents is covered by the Mental Health and Developmental Disabilities Confidentiality Act.