

# Training and Technical Assistance National Provider Information

<p><b>ACKCO</b>            2214 N. Central, Suite 250            Phoenix, AZ 85004            1-800-525-2959            (602) 253-9211</p> <p><b>Focus Area:</b> Tribal Programs</p> <p><b>Purpose:</b>            Provide on-site technical assistance to tribal programs to develop organizational and managerial capacity of Corporation-funded programs that service tribal communities. Focus on the following areas: Web-Based Reporting System (WBRS), project management, supervisory training, objectives development, evaluation methodology, and work plan development. Offer technical assistance via toll-free telephone line and electronic mail.</p> <p><b>Contact Persons:</b>            Susan White, Senior Partner                      susan.white@ackco.com            Brian King    brian.king@ackco.com</p> <p><b>Website:</b>    www.ackco.com/  <b>Corporation Contact:</b>            Gina Fullbright-Powell            (202) 606-6838</p>	<p><b>Hands On Network</b>            600 Means Street, Suite 110            Atlanta, GA 30318            (404) 979-2916            (404) 979-2901</p> <p><b>Focus Area: Leveraging Volunteers</b></p> <p><b>Purpose:</b>            Hands On Network provides regional training workshops that focus on fulfilling the specific volunteer leveraging needs of different regions; topics include Developing Community Volunteer Projects, On-Site Volunteer Project Management, Volunteer Project Evaluation, Large-Scale Service Projects, Volunteer Leadership Development, and Service to Civics.</p> <p><b>Contact Person:</b>            Delores D. Morton                                      dmorton@handsonnetwork.org</p> <p><b>Website:</b>    www.handsonnetwork.org  <b>Corporation Contact:</b>            Ralph Morales            (202) 606-6829</p>
<p><b>Institute for Community            Inclusion University of Massachusetts</b>            100 Morrissey Blvd.            Boston, MA 02125            1-888-491-0326            (617) 287-4343            (617) 287-4350 (TTY)</p> <p><b>Focus Area:</b> National Service Inclusion Project: Disability Inclusion</p> <p><b>Purpose:</b>            Provide on-site training and technical assistance in recruiting, supporting, and retaining members and volunteers with disabilities in areas of outreach, recruitment, management, supervision, federal and state legal responsibilities, and effective implementation of disability inclusion plans.</p> <p><b>Contact Person:</b>            Paula Sotnik    paula.sotnik@umb.edu                nsip@umb.edu</p> <p><b>Website:</b>    www.communityinclusion.org/  <b>Corporation Contact:</b>            Jewel Bazilio-Bellegarde            (202) 606-6839</p>	<p><b>National Crime Prevention Council</b>            1000 Connecticut Avenue, NW            13th Floor            Washington, DC 20036            1-866-783-2237            (202) 261-4133</p> <p><b>Focus Area:</b> Faith-Based and Small Community-Based Organization</p> <p><b>Purpose:</b>            The Center for Faith and Service has many trainings to choose from for faith- and community-based organizations and for both new and existing grantees. Topics can be modified to meet specific training objectives. Up-to-date information is shared in an interactive and dynamic fashion using the principles of adult learning, helping to build and strengthen strategies and remove roadblocks. Resources are available for national service directors as well as for community organizations.</p> <p><b>Contact Person:</b>            Drew Carberry    faces@ncpc.org</p> <p><b>Website:</b>    <a href="http://www.ncpc.org">www.ncpc.org</a>  <b>Corporation Contact:</b>            Gina Fullbright-Powell            (202) 606-6383</p>

<p><b>National Service-Learning Clearinghouse–ETR Associates</b>  4 Carbonero Way  Scotts Valley, CA 95066  1-866-245-SERV (7378)  (831) 438-4060</p> <p><b>Focus Area:</b> Information Lending</p> <p><b>Purpose:</b>  The NSLC website, <a href="http://www.servicelearning.org">www.servicelearning.org</a>, provides timely information for the service-learning community in higher education, kindergarten through grade twelve, community-based initiatives and tribal programs, as well as all others interested in strengthening schools and communities using service-learning techniques and methodologies. The website hosts four searchable databases including a library catalog with over 5,600 items—including about 500 items online; the Learn and Serve America program directory; a collection of about 1,200 categorized service-learning links; and an up-to-date calendar of conferences and events. In addition, <a href="http://www.servicelearning.org">www.servicelearning.org</a> contains service-learning bibliographies, fact sheets, tool kits, online documents, and publications for order.</p> <p><b>Contact Persons:</b>  Barbara Holland, NSLC Director, ext. 273</p> <p><b>E-mail:</b>  nslc@servicelearning.org</p> <p><b>Website:</b>  <a href="http://www.servicelearning.org/">www.servicelearning.org/</a></p> <p><b>Corporation Contact:</b>  Elson Nash  (202) 606-6834</p>	<p><b>Northwest Regional Educational Laboratory</b>  Northwest Regional Educational Laboratory (NWREL)  101 SW Main St., Suite 500  Portland, OR 97204</p> <p>Bank Street College of Education  610 W 112th Street  New York, NY 10025  1-800-361-7890</p> <p><b>Focus Area:</b> Educational Success and Mentoring</p> <p><b>Purpose:</b>  LEARNS is funded by the Corporation for National and Community Service to provide training and technical assistance to projects focused on literacy, education, mentoring, and out-of-school time. LEARNS is a partnership of the Northwest Regional Educational Laboratory (NWREL) and the Bank Street College of Education (BSC).</p> <p><b>Contact Persons:</b>  Nicky Martin, Director                      learns@nwrel.org  Judith Gold, Director                         learns@bnkst.edu</p> <p><b>Website:</b>  <a href="http://www.nwrel.org">www.nwrel.org</a>  <a href="http://www.bnkst.edu">www.bnkst.edu</a></p> <p><b>Corporation Contact:</b>  Margie Legowski  (202) 606-6910</p>
<p><b>Points of Light Foundation and Volunteer Center National Network</b>  1400 I Street NW, Suite 800  Washington, DC 20005  (202) 729-8117</p> <p><b>Focus Area:</b> Volunteer Leveraging</p> <p><b>Purpose:</b>  This project focuses on developing infrastructure models for disaster volunteer management that communities can implement and on preparing a cadre of highly qualified consultants and trainers in volunteer management that can be deployed during times of catastrophic events.</p> <p>Training on the creation of community response centers to manage unaffiliated volunteers in times of disaster  Models and templates for developing disaster volunteer management infrastructure. Consultants that can be deployed to establish and/or support set up of community response operations.</p> <p><b>Contact Person:</b>  Miriam Parel                                      <a href="mailto:DisasterTraining@pointsoflight.org">DisasterTraining@pointsoflight.org</a></p> <p><b>Website:</b>  <a href="http://www.pointsoflight.org">www.pointsoflight.org</a></p> <p><b>Corporation Contact:</b>  Ralph Morales  (202) 606-6829</p>	<p><b>Public Allies, Inc.</b>  633 W. Wisconsin Avenue, Suite 610  Milwaukee, WI 53203  (414) 273-0533, ext. 19</p> <p><b>Focus Area:</b> Community Engagement and Strengthening</p> <p><b>Purpose:</b>  The Leadership Practice is a collaboration between Public Allies and Northwestern University's ABCD Institute. We are a national consulting network that maximizes the integration of community assets in the delivery of social services. We believe that the active involvement of citizens in the life of a community fosters the common good. To that end, we are dedicated to designing accelerated learning environments which utilize collaborative thinking and innovative technologies. We customize and deliver creative, sustainable solutions to help organizations mobilize resources to strengthen communities.</p> <p><b>Contact Person:</b>  Michelle Dobbs                                      michelled@publicallies.org  Vice President, Leadership Practice</p> <p><b>Website:</b>  <a href="http://www.publicallies.org/">www.publicallies.org/</a></p> <p><b>Corporation Contact:</b>  Jason Scott  (202) 606-6970</p>

<p><b>Public/Private Ventures</b> 2000 Market Street, Suite 600 Philadelphia, PA 19103 1-800-755-4778 (215) 557-4454</p> <p><b>Focus Area:</b> Faith-Based and Community Initiatives</p> <p><b>Purpose:</b> Public/Private Ventures (P/PV) is a national nonprofit organization whose mission is to improve the effectiveness of social policies, programs, and community initiatives. As T/TA provider to the Corporation for National and Community Service, P/PV leverages its proven experience and expertise in working with faith-based and community organizations (FBCOs) to provide effective technical assistance to programs across the country. This assistance focuses on enhancing the capacity of these FBCOs to apply for and participate in the Corporation's family of programs and resources; to operate service-learning models and utilize volunteers effectively; and to implement solid mentoring-children-of-prisoners, prisoner reentry, and family-strengthening programs.</p> <p><b>Contact Person:</b> Carolyn Harper charper@ppv.org</p> <p><b>Website:</b> www.ppv.org</p> <p><b>Corporation Contact:</b> Margie Legowski (202) 606-6910</p>	<p><b>Temple University Center for Intergenerational Learning</b> 1601 North Broad Street USB 206 Philadelphia, PA 19122 (215) 204-6708</p> <p><b>Focus Area:</b> Engaging Baby Boomers in Service</p> <p><b>Purpose:</b> Temple University's Center for Intergenerational Learning is dedicated to strengthening communities by bringing generations together to respond to critical social needs. The center provides training and technical assistance, conducts research, creates materials, and develops innovative program interventions in the areas of youth development, family support, literacy, elder care, arts education, and community development.</p> <p><b>Contact Person:</b> Dr. Andrea Taylor, Director of Training ataylor@temple.edu</p> <p><b>Website:</b> templecil.org</p> <p><b>Corporation Contact:</b> Margie Legowski (202) 606-6910</p>
<p><b>The Resource Center-ETR Associates</b> 4 Carbonero Way Scotts Valley, CA 95066 1-800-860-2684 (831) 438-4060 1-800-860-2685 (831) 461-0205 (TDD)</p> <p><b>Focus Area:</b> The Resource Center</p> <p><b>Purpose:</b> The Resource Center is the best source for connecting service and volunteer programs with targeted training and information. All materials are freely available to programs funded by the Corporation for National and Community Service: AmeriCorps, Senior Corps, and Learn and Serve America. Visit our website to find solutions for your program needs.</p> <p><b>Contact Persons:</b> Deborah Snow, Program Manager, ext. 105 Laura Norvig, Resource Center Library, ext. 116 Magdalena Montagne, Effective Practices, ext. 100 Cori Kocher, Resource Center Website, ext. 129 General Inquiries, ext. 142</p> <p><b>E-mail:</b> rc-library@etr.org rc-shipping@etr.org epicenter@etr.org</p> <p><b>Website:</b> www.nationalservice.gov/resources</p> <p><b>Corporation Contact:</b> Jason Scott (202) 606-6970</p>	<p><b>Walker and Company</b> 4200 Wisconsin Ave, NW, Suite 300 Washington, DC 20016 1-877-363-9300 (202) 363-9300</p> <p><b>Focus Area:</b> Financial and Grants Management</p> <p><b>Purpose:</b> The training and technical assistance focus of Walker and Company, LLP, is to ensure that directors of national service programs develop the skills needed to effectively administer and manage federal funds. Training emphasis is on financial oversight requirements for state and national grantees and subgrantees.</p> <p><b>Contact Persons:</b> Jonnie Jenkins jjenkins@walkerllp.com</p> <p><b>Website:</b> www.walkerllp.com</p> <p><b>Corporation Contact:</b> Gina Fulbright-Powell (202) 606-6838</p>

<p><b>Northwest Regional Educational Laboratory</b> 101 SW Main St Portland, OR 97204</p> <p>1-800-547-6339 ext 611</p> <p><b>Focus Area:</b> Participant Recruitment and Development</p> <p><b>Purpose:</b> We provide field-vetted practices and resources in the areas of member recruitment (including outreach), placement, orientation and pre-service training, ongoing member training, and assisting members with transition beyond their year of service. Webinars on member recruitment, development, and training topics. An online tutorial to help AmeriCorps and VISTA members plan for what's next after their year of service. A step-by-step tutorial for AmeriCorps and VISTA members to help maximize their education award.</p> <p><b>Contact Person:</b> Nancy Henry                      <a href="mailto:henryn@nwrel.org">henryn@nwrel.org</a></p> <p><b>Website:</b> <a href="http://www.nwrel.org">www.nwrel.org</a></p> <p><b>Corporation Contact:</b> Ralph Morales (202) 602-6829</p>	<p><b>AFYA, Inc.</b> 8101 Sandy Spring Rd, Suite 301 Laurel, MD 20707 (301) 957-3040</p> <p><b>Focus Area:</b> Conference and Meeting Planning</p> <p><b>Purpose:</b> AFYA, Inc. (AFYA) provides services and training for the benefit of the Corporation's grantees and sub-grantees. They assist the Corporation in designing and implementing an infrastructure for the delivery of training and technical assistance services. They provide expertise in conferencing strategies and methodologies and in the delivery of conference services to specific Corporation audiences. AFYA, is a minority-owned, multidisciplinary small business with more than 15 years of Federal contracting experience. AFYA has extensive experience providing logistical support services. <b>Funding and other factors affect the availability of these services. Contact your cluster training officer for additional information about accessing services from AFYA</b></p> <p><b>Contact Persons:</b> Karen Feggans-Yates, M.S.W.                      <a href="mailto:kyates@afyainc.com">kyates@afyainc.com</a> Pat Jackson    <a href="mailto:pjackson@afyainc.com">pjackson@afyainc.com</a></p> <p><b>Website:</b> <a href="http://www.afyainc.com">www.afyainc.com</a></p> <p><b>Corporation Contact:</b> Sachiko Goode (202) 606-6914</p>
<p><b>Aguirre Division, JBS International, Inc.</b> <b>eGrants Coaching Unit</b> 555 Airport Blvd Ste 400 Burlingame, CA 94010 (650) 373-4900 (925) 829-2272</p> <p><b>Focus Area:</b> Training on the use of the eGrants Application</p> <p><b>Purpose:</b> The eGrants Coaching Unit provides training and learning resources to eGrants users. eGrants is an online system designed to automate the entire grants and project management process from application to closeout. It allows applicants to find funding opportunities, apply for grants or projects, and manage grant reporting all online. eGrants training is provided in many formats including virtual instructor led training via the web, one-on-one coaching, and on-demand recorded training modules. In addition, the eGrants Coaching Unit is also responsible for the development and coordination of the online help system within the eGrants application.</p> <p><b>Contact Persons:</b> Laura Wonnacott                      <a href="mailto:lwonnacott@jbsinternational.com">lwonnacott@jbsinternational.com</a> Elizabeth Moore                      <a href="mailto:emoore@jbsinternational.com">emoore@jbsinternational.com</a></p> <p><b>Websites:</b> <a href="http://www.aguirreinternational.com">www.aguirreinternational.com</a> <a href="http://www.jbsinternational.com">www.jbsinternational.com</a></p> <p><b>Corporation Contact:</b> Michelle Akoto    (510) 273-0176</p>	<p><b>Aguirre Division, JBS International, Inc.</b> <b>Project STAR</b> 555 Airport Blvd Ste 400 Burlingame, CA 94010 1-800-548-3656</p> <p><b>Focus Area:</b> Performance Measurement and Evaluation Assistance</p> <p><b>Purpose:</b> Corporation for National and Community Service grantees are invited to contact Project STAR to learn how to measure program performance and plan evaluations. Do you need help understanding the Corporation's performance measurement and evaluation requirements? Do you want to learn more about performance measurement terms, logic models, indicators, data collection instruments, reporting methods and the elements of an evaluation plan?</p> <p><b>Contact Persons:</b> Ken Terao    <a href="mailto:kterao@jbsinternational.com">kterao@jbsinternational.com</a> Anna Marie Schmidt                      <a href="mailto:aschmidt@jbsinternational.com">aschmidt@jbsinternational.com</a> Donald J. Pratt    <a href="mailto:dpratt@jbsinternational.com">dpratt@jbsinternational.com</a></p> <p><b>Websites:</b> <a href="http://www.aguirreinternational.com">www.aguirreinternational.com</a> <a href="http://www.jbsinternational.com">www.jbsinternational.com</a></p> <p><b>Corporation Contact:</b> Susan Schechter (202) 606-6841</p>

<p><b>Aguirre Division, JBS International, Inc.</b>  <b>Project TADS</b>  555 Airport Blvd Ste 400  Burlingame, CA 94010  1-800-656-3011</p> <p><b>Focus Area:</b> Technical Assistance in Disaster Services</p> <p><b>Purpose:</b>  Project TADS is a technical assistance provider sponsored by the Corporation for National and Community Service and operated by Aguirre Division, JBS International, Inc. and Bullock and Haddow, LLC. Project TADS staff includes experts in disaster services, all-hazards management and homeland security issues, and experienced CNCS training and technical assistance providers.</p> <p><b>Contact Person:</b>  Justine Murray     <a href="mailto:tads@jbsinternational.com">tads@jbsinternational.com</a></p> <p><b>Websites:</b>  <a href="http://www.projecttads.org/">www.projecttads.org/</a>  <a href="http://www.aguirreinternational.com/">www.aguirreinternational.com/</a>  www.jbsinternational.com</p> <p><b>Corporation Contact:</b> Cee Cee Molineaux (202) 606-6907</p>	<p><b>Aguirre Division, JBS International, Inc.</b>  <b>Project TASC</b>  555 Airport Blvd Ste 400  Burlingame, CA 94010  1-888-333-8272</p> <p><b>Focus Area:</b> Technical Assistance to State Commissions</p> <p><b>Purpose:</b>  Project TASC (Technical Assistance to State Commissions) is a resource to enhance the effectiveness of state commissions in the fulfillment of their mandated missions as well as the management and administration of their AmeriCorps sub-grantees. Project TASC is committed to the principles of collaborative problem-solving and building an increasingly effective service delivery system. We work with commissions to address critical organization-specific needs and with clusters and the Corporation for National and Community Service to address systemwide needs.</p> <p><b>Contact Person:</b>  Justine Murray     <a href="mailto:jmurray@jbsinternational.com">jmurray@jbsinternational.com</a>  Celeste Chernicky     <a href="mailto:cchernicky@jbsinternational.com">cchernicky@jbsinternational.com</a></p> <p><b>Websites:</b>  <a href="http://www.aguirreinternational.com">www.aguirreinternational.com</a>  <a href="http://www.jbsinternational.com">www.jbsinternational.com</a></p> <p><b>Corporation Contact:</b> Ralph Morales (202) 606-6829</p>
<p><b>Aguirre International</b>  555 Airport Boulevard, Suite 400  Burlingame, CA 94010-2002  1-888-333-8272 (toll free)</p> <p><b>Focus Area:</b> Leadership Training</p> <p><b>Purpose:</b>  Aguirre International provides training and technical assistance for Corporation programs in the area of leadership development. Work is performed under the direction of the National Service Leadership Institute (NSLI) and includes curricular design, training delivery, technical consultation, logistical support for conferences, and training management.</p> <p><b>Contact Person:</b>  Justine Murray                     <a href="mailto:jmurray@aiweb.com">jmurray@aiweb.com</a></p>	<p><b>Campaign Consultation, Inc.</b>  2819 St. Paul Street  Baltimore, MD 21218  (410) 243-7979  1-877-243-ABLE (2253)</p> <p><b>Focus Area:</b> Sustainability</p> <p><b>Purpose:</b>  Corporation for National and Community Service grantees are invited to contact Campaign Consultation, Inc., to learn to raise funds and resources for their initiatives. Campaign Consultation provides creative group and individual learning experiences, research, and customized materials on a broad assortment of resource and fund development topics.</p> <p><b>Contact Persons:</b>  Susan Hailman, Project Director, ext. 18</p> <p><b>E-mail:</b>  <a href="mailto:hailman@campaignconsultation.com">hailman@campaignconsultation.com</a></p> <p><b>Corporation Contact:</b>  Ralph Morales  (202) 606-6829</p>