

Illinois AmeriCorps*State Program Evaluation

Date: _____ **Program Name:** _____

Host Site Name: _____

- Member • Host-Site/Supervisor • Other _____

I. Organizational Strength

1. Do you know the mission of the program, and how appropriate do you think the mission of the program is for the needs of the community it serves?

- ” Inappropriate ” Somewhat appropriate
” Very appropriate ” Don't Know

What aspects of the mission do you think are appropriate?

What aspects of the mission do you think need revising and how would you revise them?

2. How effective would you say is the leadership (i.e. program director, site supervisor) of this program?

- Ineffective • Somewhat effective
• Very effective • Don't Know

In what ways do you think the program's leadership (i.e. program director, site supervisor) is strong?

How do you think program leadership (i.e. program director, site supervisor) could improve?

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I. Organizational Strength (Continued)

3. How would you say this program is managed, (i.e. communication, meetings, trainings, etc.)?

- Poorly managed
- Somewhat well managed
- Very well managed
- Don't Know

What aspects of the management do you think are strong?

What aspects of the management do you think could be improved and how?

4. How well do you think the program documents and tracks the effects it has on those it serves and/or the community?

- Not well
- Somewhat well
- Very well
- Don't Know

What are the strengths of the program's tracking methods?

In what way (s) do you think that the program could improve its tracking methods?

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II. Service Project Effectiveness

5. Do you think you and this program provide a direct benefit to those it serves and/or to the community?

- Not at all
- Benefits very well
- Somewhat benefits those it serves and/or the community
- Don't Know

In what ways do you feel you and the program benefit those it serves and/or the community?

In what ways do you think you and the program could better serve individuals and/or the community?

6. Do you think you and this program provide a unique service to the community?

- Yes
- No
- Don't know

In what ways do you feel you and the program provide a service to the community that would otherwise not be available?

In what ways do you think you and the program could better provide a service to the community that is truly unique?

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II. Service Project Effectiveness (Continued)

7. How well were you prepared and trained to serve the community effectively?

- Not well
- Somewhat well
- Very well
- Don't Know

In what ways do you think you were prepared and trained to serve the community?

In what ways do you think preparation and training could be improved?

8. How effective are you and this program in soliciting and incorporating on-going feedback from the community?

- Ineffective
- Somewhat effective
- Very effective
- Don't Know

In what ways do you feel you and the program are effective in soliciting and incorporating community input?

In what ways do you think you and the program could improve the ways it solicits and incorporates community input?

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II. Service Project Effectiveness (Continued)

9. How effective is this program in strengthening communities and encouraging mutual respect and cooperation among citizens of different races, ethnicities, soci-economic backgrounds, genders, and disability status?

- Ineffective
- Somewhat effective
- Very effective
- Don't Know

In what ways do you feel the program is effective in strengthening communities and encouraging mutual respect and cooperation?

In what ways do you think the program could improve the ways it strengthens communities and encourages mutual respect and cooperation?

10. To what extent do you feel this program/site recruits and involves diverse individuals?

- Not at all
- Somewhat
- Very much
- Don't Know

In what ways do you feel this program/site involves diverse individuals?

How do you think this program/site could improve its recruitment strategies?

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III. Service Experience

11. To what extent do you feel this program fosters personal and professional development, service, and citizenship?

- | | |
|----------------------------------|---------------------------------|
| • Does not foster these traits | • Somewhat fosters these traits |
| • Very much fosters these traits | • Don't Know |

In what ways do you feel this program fosters these traits?

In what ways do you think this program could improve its impact?

IV. Follow-Up and Support

12. Do you think this program has a positive impact on you in any other ways?

- | | |
|------|----------------------------|
| • No | • Somewhat positive impact |
|------|----------------------------|

- Very positive impact
- Don't Know

In what ways do you feel this program impacts you?

In what ways do you think this program could improve its impact?

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IV. Follow-Up and Support (Continued)

13. Is there anything else you would recommend to the program to increase effectiveness?

Thank you for taking the time to complete this survey. As always, your feedback and thoughts are very important to us.