



JB Pritzker, Governor

Illinois Department of Human Services

Grace B. Hou, Secretary

100 South Grand Avenue, East • Springfield, Illinois 62762
401 South Clinton Street • Chicago, Illinois 60607

November 19, 2020

SUPR Provider Network,

Governor Pritzker announced that we're moving into Tier 3 mitigations to combat the uptick in cases of COVID-19 across the state. We understand that this is extremely concerning news, particularly as you all continue to combat the opioid epidemic while attending to the social determinates of health. Please know the Division of Substance Use Prevention and Recovery (SUPR) remains steadfast in providing support.

As SUPR has indicated in the past, your strong commitment to communities you serve and caring for those in need while not compromising the health and safety of your staff, patients, clients and residents during the myriad of challenges is impressive. Now, as Illinois enters into Tier 3, we have to triple down on our support to each other and demonstrate the necessary discipline in wearing facial covering, adhering to physical/social distancing guidelines and engaging in hand washing to contribute to health and wellness of all Illinoisans.

We recognize these extenuating circumstances continue to require re-engineering of your service delivery model to ensure that it is agile and yet still able to meet desired outcomes. SUPR is highly committed to supporting you as your organization determines and plans your next steps. SUPR remains committed to utilizing existing resources in creative ways to meet the needs of our licensed and/or funded organizations and those in need of services. While we are all eager for a return to some semblance of normalcy, at SUPR we firmly believe that we have been presented with a unique opportunity to not just restore services, but to reinvent them in ways that bring lasting improvements and better outcomes for those we serve.

We hope to continue with many of our lessons learned and together we can make the Illinois substance use prevention, intervention, treatment and recovery support system stronger than ever. To support your efforts going forward, we have compiled an index of linkages and materials forwarded to you over the past few months entitled Summary of Resources During the COVID-19 Pandemic which can be found at <https://www.dhs.state.il.us/page.aspx?item=123240>.



JB Pritzker, Governor

Illinois Department of Human Services

Grace B. Hou, Secretary

100 South Grand Avenue, East • Springfield, Illinois 62762
401 South Clinton Street • Chicago, Illinois 60607

If there is a need to close your services – intake, treatment or intervention services -- make sure that resources are available for referrals to other SUPR licensed organizations. Contact SUPR if you are temporarily closing the facility. Also, if you are curtailing your hours, changing your services, or shutting down completely, please update that information through the provider portal on the Helpline. It is critical that the Helpline have accurate information during this time.

Please feel free to contact us with questions, comments and/or concerns at DoIt.SUPRHelp@illinois.gov.

Best regards,

David T. Jones

David T. Jones

Director, Substance Use Prevention & Recovery