



## IES Access Application for External Agencies

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Illinois Healthcare and  
Family Services

Illinois Department of  
Human Services

The Integrated Eligibility System (IES) is a computer based public benefits application and management system. The client facing portal is called ABE (Application for Benefits Eligibility). This system contains personally identifiable information as well as HIPAA protected information.

Federal Internet Standards as well as HIPAA regulations require that individuals who have access to a recipient's benefit information have a need to know this information. Because of these regulations, DHS and HFS require authorization for external entities to gain access to IES. Please complete this initial application for access and submit. Once DHS/HFS has received this application, your request for access will be either approved or denied. If approved you must complete the remaining documents in the application packet and submit.

Agency Name: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Agency Address: \_\_\_\_\_

Director/Primary Agency Contact: \_\_\_\_\_ FEIN: \_\_\_\_\_

Explanation of Need: Detailed description of agency's need for access to IES information, how this information will be used, and what services the agency will be providing to the client.