

Managed Care Organizations - Contacts for BH Providers - October 2014

1 Aetna Better Health

<p>Contracting and Behavioral Health Questions</p>	<p>Terriana Clark – primary Network Account Manager</p> <p>3200 Highland Ave. FLR. #3 Downers Grove, IL 60515 630-737-6462 Telephone 331- 481-2256 Mobile Clarkt9@aetna.com</p>	<p>Brenda Brown – backup Network Account Manager</p> <p>One South Wacker Drive, Suite 1200 MCF646 312-821-0582 Telephone 312-339-8942 Mobile BrownB7@aetna.com</p> <p>-</p> <p>-</p>
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2 Blue Cross Blue Shield

<p>Contracting Questions</p>	<p>Asha B. Maghirang (Contracting)</p> <p>Manager, Medicaid Provider Network Behavioral Health and Long Term Support and Services</p>	<p>312-653-2379</p> <p>Asha_maghirang@bcbsil.com</p> <p>-</p>
<p>Behavioral Health Questions</p>	<p>Nicole Lee</p> <p>Senior Manager BH Clinical Operations, Government Programs 300 East Randolph Street Chicago, IL 60601-5099</p>	<p>312-653-5047 (office)</p> <p>773-405-0719 (cell) Nicole_Lee@bcbsil.com</p> <p>-</p>
	<p>Brandon Meister</p> <p>Enterprise Health Care Management Consultant Behavioral Health, Government Programs 300 East Randolph Street Chicago, IL 60601-5099</p>	<p>312-653-3842 (office)</p> <p>brandon_meister@bcbsil.com</p> <p>-</p> <p>-</p>

3 CIGNA HealthSpring

Contracting Questions	Andrew Galbierz, Manager of Contracting	312-548-2015 andrew.galbierz@healthspring.com
Behavioral Health Questions	Heather L. Baroni, Vice President of Health Services	615-565-8110 Extension 508871 heather.baroni@healthspring.com

4 Community Care Alliance of Illinois (CCAI) AND 5 Family Health Network (FHN)

CCAI and FHN subcontracts with PsychHealth for their behavioral health services.

Contracting Questions	Cathryn Shemroske, Manager	847-864-4961 extension 3303 providerservices@psychealthltd.com
Behavioral Health Questions	Reena Lopez, supervisor Dr. Nora Mariduena, Director of Clinical Operations	847-864-4961 extension 3326 ClinicalCare@psychealthltd.com 847-864-4961 extension 3308 ClinicalCare@psychealthltd.com

6 County Care AND 7 IlliniCare Health Plan (Centene)

County Care & IlliniCare Health Plan subcontract with Cenpatico for their behavioral health services.

Contracting Questions	Elisa Castro Provider Relations Specialist Network Operations 866.329.4701 x47608 office ELCASTRO@cenpatico.com	Andrea Potter Provider Relations Specialist Network Operations 866.329.4701 x 47853 office APOTTER@centene.com
Behavioral Health Questions	Alicia Searcy, MBA Manager, Network Development Network Operations 866.329.4701 x 47829 office ASEARCY@cenpatico.com	- - - -

8 Harmony Health Plan

Contracting Questions	Demetrius Gordon	312-516-5852 demetrius.gordon@wellcare.com -
Behavioral Health Questions	First option: Provider Services Second option: Michelle Wilson	1-800-608-8158 312-516-5890 michelle.wilson@wellcare.com

9 Health Alliance Medical Plan

Contracting Questions	Maxine Wallner 301 South Vine Street Urbana, Illinois 61801-3347	217-337-8117 Maxine.Wallner@healthalliance.org -
Behavioral Health Questions	Kathy Hershberger 301 South Vine Street Urbana, Illinois 61801-3347	217-255-4588 Kathy.Hershberger@healthalliance.org -

10 Humana Health Plan

Humana subcontracts with Beacon Health Strategies for their behavioral health services.

Beacon Provider Inquiries	1-855-481-7044	*Use this # to call re: member eligibility, authorizations and plan questions
Beacon Contracted Provider Contact	Lisa Cook – Manager of Provider Partnerships	630-382-5258 *specifically for plan operation issues
Beacon Network Contact	Gary Wagner – Network Manager	630-382-5262 *specifically for provider contracting & credentialing

11 Meridian Health

Plan

Contracting Questions	Kimberly Gallagher Provider Network Development Representative 333 South Wabash Avenue, Suite 2900 Chicago, IL 60604	phone: 312-705-2900 extension 2169 cell: 217-480-5621 kimberly.gallagher@mhplan.com
Behavioral Health Questions	Colleen Dore Manager of Behavioral Health 333 South Wabash Avenue, Suite 2900 Chicago, IL 60604	phone: 312-980-2361 cell: 312-835-1610 colleen.dore@mhplan.com

12 Molina HealthCare

Contracting Questions	Jamie Meyer	1-888-562-5442, extension 162121 jamie.meyer@molinahealthcare.com
Behavioral Health Questions	Aissa Bell - for billing questions	217-722-5730 aissa.bell@molinahealthcare.com
	Katie Jones - BH Director	1-888-562-5442, extension 165454 Kathleen.jones@molinahealthcare.com