

Northwest Crisis Care System

ELIGIBILITY

EMERGENCY DEPARTMENT

ELIGIBILITY AND DISPOSITION ASSESSMENT (EDA)

SERVICES AUTHORIZATION

COMMUNITY HOSPITAL INPATIENT PSYCHIATRIC SERVICES (CHIPS)

MENTAL HEALTH CRISIS RESIDENTIAL

ACUTE COMMUNITY SERVICES

ELGIN and MCFARLAND MENTAL HEALTH CENTER SERVICES

Q: For individuals in 3N and 2W, if SOF is recommended and the assigned SOF (Elgin or McFarland) has no bed, will there be a referral to the other (Elgin or McFarland) SOF?

A: Wait for next available bed in their area.

TRANSPORTATION

Q: Will there be transport provided to 3N and 2W individuals who meet eligibility criteria that are referred to Elgin or McFarland as a Voluntary patient? (similar to transport to a CHIPS hospital)

A: YES

GENERAL ISSUES