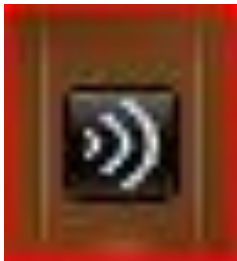


To clear your frozen session:

Locate the 'Notifications' area on your taskbar, typically the lower right corner of your screen next to the date/time.



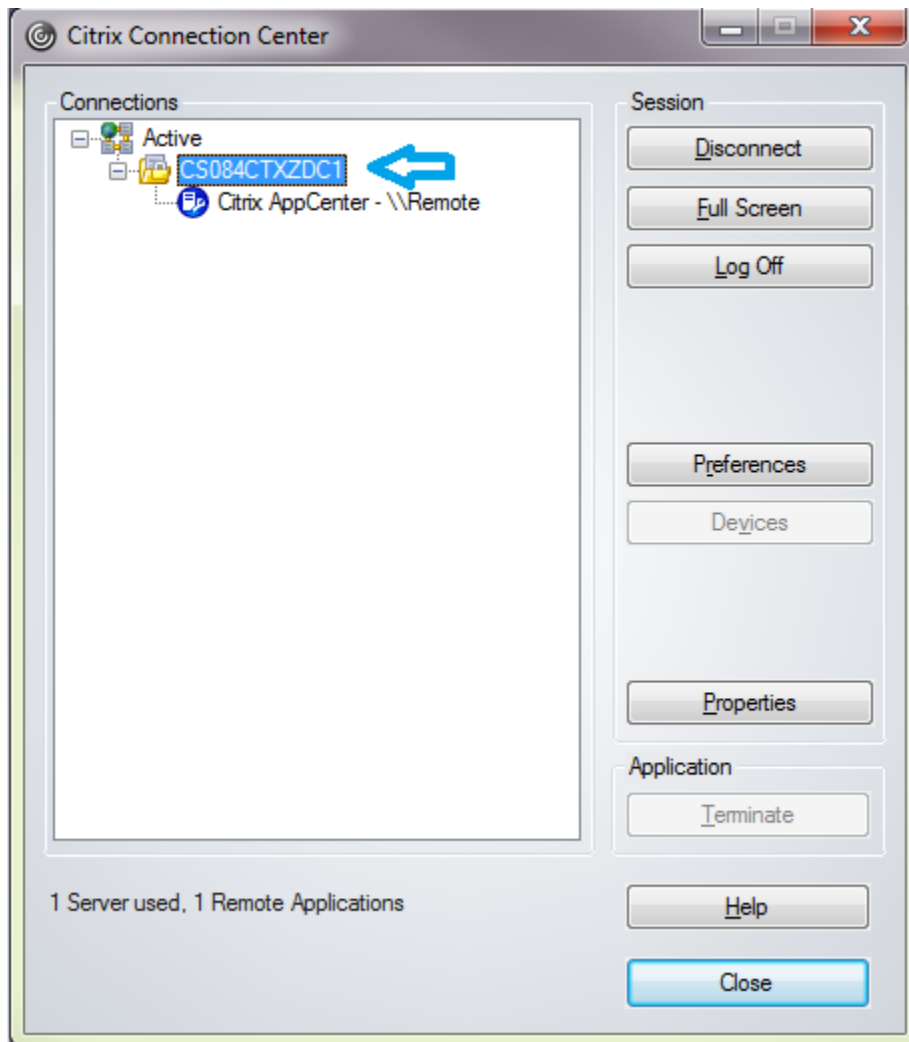
Right click on the CITRIX Connection Center icon (see examples below) and select 'Connection Center'



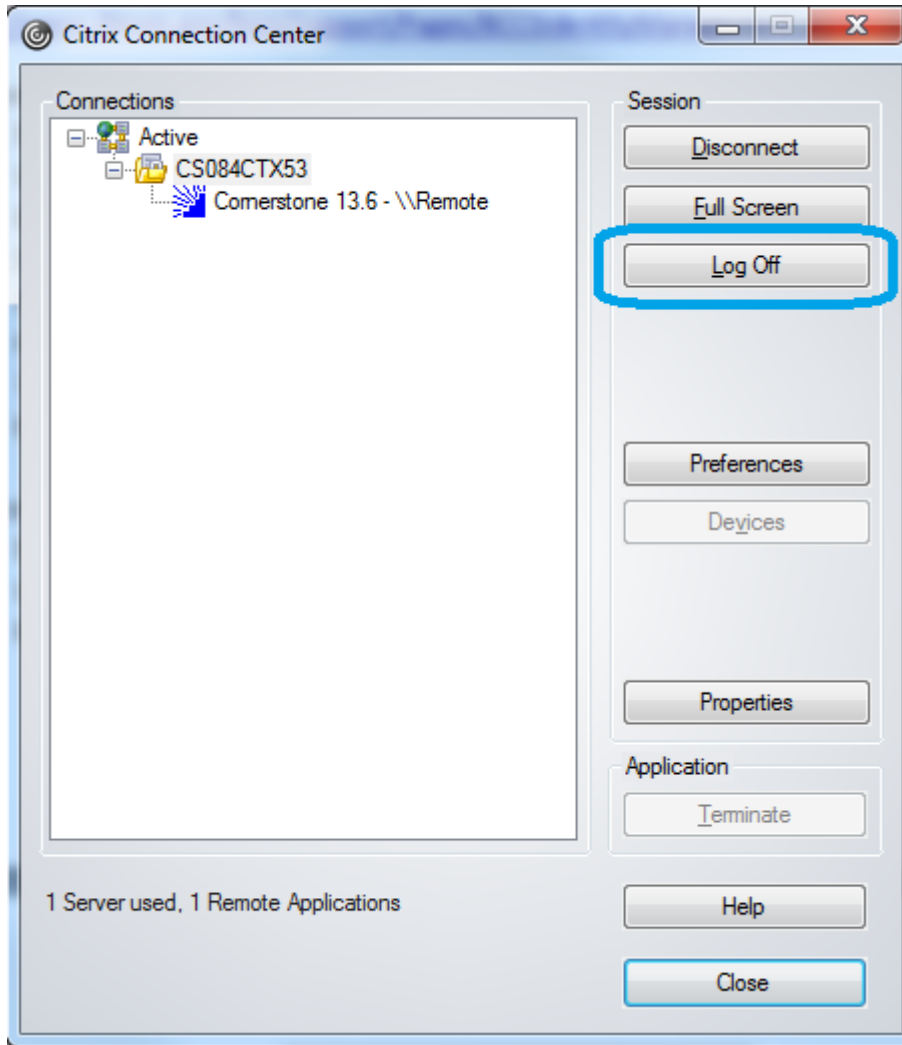
OR



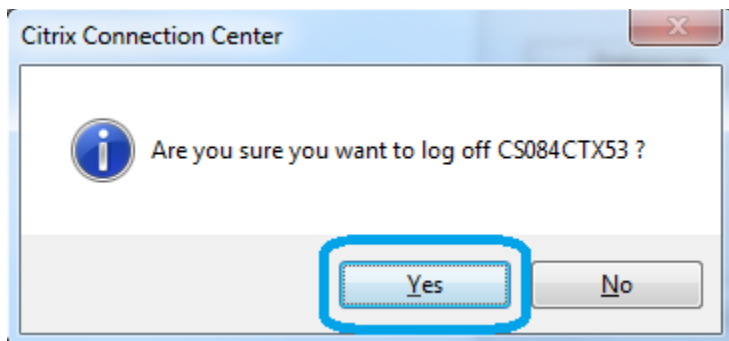
Click on the server name so it is highlighted.



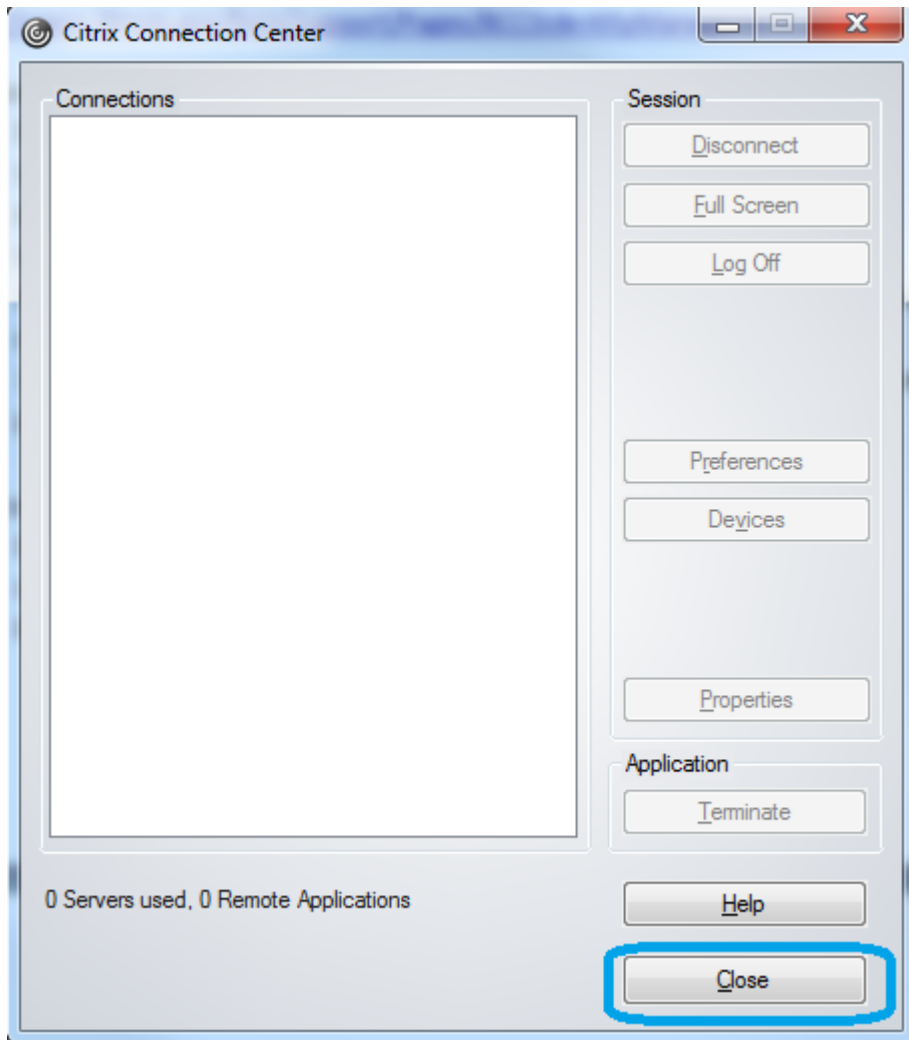
Select: Log Off



Select 'YES' on the message below.



Select: Close



Your session is now clear, you can now log in again.