



n Street • Chicago, Illinois 60607

March 28, 2020

COVID-19 Guidance for Substance Use Disorder Medicaid Reimbursement for Telehealth Services

Thank you for all you and your staff are doing to sustain the delivery of substance use disorder treatment services during the COVID-19 pandemic. Your work is valued and appreciated. IDHS/SUPR is here to help support you as we all move through this uncharted territory and are pleased to provide the following information concerning telehealth and Medicaid reimbursement.

During the current public health emergency related to COVID-19 and beginning with dates of service on or after March 9, 2020, IDHS/SUPR licensed/certified and enrolled organizations can bill Medicaid for telehealth services. Please review the Provider Notice from the Illinois Department of Healthcare and Family Services (HFS) dated March 20, 2020, "Telehealth Services Expansion Prompted by COVID-19" at <https://www.illinois.gov/hfs/MedicalProviders/notices/Pages/prn200320b.aspx>.

IDHS/SUPR is programming the billing system to accommodate the telehealth change. When this is completed, separate notice and billing guidelines will be sent to all impacted organizations. In the interim, please contact jayne.antonacci@illinois.gov with questions regarding Medicaid reimbursement and, as always, direct any other questions to DoIT.SUPRHelp@Illinois.gov.

Thank you again for all you are doing to keep people safe during these unprecedented times. For DHS specific information about coronavirus, visit <http://dhs.illinois.gov/coronavirus> and for statewide information on coronavirus, visit <http://CoronaVirus.Illinois.Gov>.

Sincerely,

A handwritten signature in black ink that reads "Danielle Kirby". The signature is written in a cursive, flowing style.

Danielle Kirby
Director
Division of Substance Use Prevention and Recovery

DK/JA