



JB Pritzker, Governor

Illinois Department of Human Services

Grace B. Hou, Secretary

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Update to COVID-19 Guidance for Substance Use Disorder Telehealth Services

Thank you for your continued hard work and dedication during this difficult time as we all struggle to keep valuable substance use disorder services accessible and safe for those in need and for the staff who provide them. At this time, we are providing an update to the guidelines for billing telehealth services to Medicaid. Healthcare and Family Services (HFS) will now allow group counseling via telehealth to be billed to Medicaid. SUPR contract funds shall not be used for reimbursement of these services to Medicaid eligible patients. The guidelines also state that the GT modifier and the 02 place of service code are not required on Medicaid Managed Care Organization (MCO) claims at this time. The posting announcing this update can be located at <https://www.illinois.gov/hfs/MedicalProviders/notices/Pages/prn200420a.aspx>.

This is an update to the correspondence posted from IDHS/SUPR on 4/4/20 at <http://www.dhs.state.il.us/page.aspx?item=123240>.

Also, an update to the DARTS software was posted on 4/21/20 to allow the DM funding indicator to be used when billing group services delivered via telehealth. This update is located at <http://www.dhs.state.il.us/page.aspx?item=67043>.

Please contact Jayne.Antonacci@illinois.gov with questions regarding Medicaid reimbursement for telehealth and, as always, direct any other questions to DoIT.SUPRHelp@Illinois.gov.

Thank you again for all you are doing to keep people safe during these unprecedented times. For DHS specific information about coronavirus, visit <http://dhs.illinois.gov/coronavirus> and for statewide information on coronavirus, visit <http://CoronaVirus.Illinois.Gov>.

Sincerely,

Danielle Kirby
Director
Division of Substance Use Prevention and Recovery