



Division of Substance Use Prevention and Recovery

401 S. Clinton, 2nd Floor • Chicago, Illinois 60607

April 27, 2020

COVID-19 SURVEY

The Illinois Department of Human Services/Division of Substance Use Prevention and Recovery (IDHS/SUPR) recognizes that organizations are facing an array of new challenges due to the COVID-19 pandemic. We understand that your organization may be adapting and altering day-to-day operations including the delivery of intervention and treatment services. With significant changes in service delivery, enactment of emergency plans and adoption of new practices to protect staff, patients, clients and residents, we know that new and unforeseen issues are impacting your staff and those you serve. During this time, we are all challenged to examine existing policies and procedures and the availability of needed technology and other related equipment in order to comply with the current state and Federal health and safety guidelines.

In order to obtain a better understanding of the issues your organization is confronting, IDHS/SUPR is seeking information about your organization's efforts and activities related to COVID-19, specifically those related to SUD treatment, DUI evaluation, DUI risk education and recovery home services. We are interested in learning more about new services (e.g., telehealth) as well as issues related to housing for homeless patients. By sharing this information, SUPR can identify and address the most pressing issues – confirming what we anticipated and/or revealing new issues that we need to tackle. At the end of the survey, you will also find important resources and reminders.

Please complete a short survey for each facility that delivers one or more of the following services: opioid treatment program, treatment (Level 1, 2, 3.1, 3.2, 3.5, or 3.7 – Adult or Adolescent), DUI evaluation, DUI risk education or recovery home services. We are requesting that the Authorized Organization Representative (AOR) or designee complete the survey no later than **May 1, 2020**. The survey is located at <https://www.surveymonkey.com/r/C19Draft>.

Any technical issues related to completing the survey should be directed to Jennifer.Jennings@illinois.gov. Clarification about the survey questions should be directed to the SUPR help desk at DoIT.SUPRHelp@Illinois.gov.

SUPR has developed several COVID-19 resources and shared this information in Smart Alerts and through the SUPR Help Desk. These resources are posted at <http://www.dhs.state.il.us/page.aspx?item=123240>. We anticipate that information, services and guidelines will continue to evolve as we confront the virus. To help you manage now and going forward, I encourage you to email or contact the help desk to obtain information and assistance you need to address any issues or questions you have.

For DHS specific information on coronavirus, visit <http://dhs.illinois.gov/coronavirus> and for statewide information on coronavirus, visit <http://CoronaVirus.Illinois.Gov/>.

We know that you have competing priorities at this time and we greatly appreciate you taking time to complete this survey. We also want to express our deep gratitude for your continued provision of essential SUD services and all efforts aimed at protecting your patients, clients, residents and staff.

Sincerely,

A handwritten signature in black ink that reads "Danielle Kirby". The signature is written in a cursive, flowing style.

Danielle Kirby
Director