

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse  
Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2015**

**Provider Name (#): Shelby County Community Services, Inc. (9937)**

**Date of Report: 09/30/2015**

**Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2015 Quarter\***

<b>Level I - Engagement</b>	<b>SFY14 Cumulative</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY15 Cumulative</b>	
<b>% Admitted Level I Clients/At Least 4 Sessions/First 30 Days</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	45.9%	13,863	43.6%	3,294	40.1%	2,746	42.9%	2,910	41.5%	2,386	42.1%	11,336
Region IV	43.6%	1,138	44.9%	297	38.8%	238	40.2%	236	40.1%	258	41.1%	1,029
Provider	67.9%	19	62.5%	10	80.0%	4	62.5%	5	90.0%	9	71.8%	28
<b>Level I - Retention</b>	<b>SFY14 Cumulative</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY15 Cumulative</b>	
<b>% of Discharged Level I Clients/Completed Treatment (A)</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	51.2%	11,528	47.2%	3,320	48.5%	2,905	50.8%	2,690	51.6%	1,684	49.1%	10,599
Region IV	40.5%	710	39.5%	243	34.8%	185	36.4%	161	32.0%	94	36.3%	683
Provider	30.4%	7	60.0%	9	100.0%	5	50.0%	3	66.7%	2	65.5%	19
<b>Level I - Retention</b>	<b>SFY14 Cumulative</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY15 Cumulative</b>	
<b>% of Clients/At Least 10 Sessions After First 30 Days (B)</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	23.9%	7,220	23.3%	1,763	23.7%	1,622	22.2%	1,504	15.4%	886	21.4%	5,775
Region IV	29.6%	773	30.5%	202	28.7%	176	27.9%	164	18.2%	117	26.3%	659
Provider	28.6%	8	25.0%	4	40.0%	2	50.0%	4	60.0%	6	41.0%	16
<b>Level I - Retention</b>	<b>SFY14 Cumulative</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY15 Cumulative</b>	
<b>% of Admitted Level I Clients/A and/or B</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	51.0%	15,409	54.5%	4,115	54.1%	3,706	52.2%	3,546	40.9%	2,350	50.9%	13,717
Region IV	44.6%	1,165	48.0%	318	45.4%	278	45.0%	264	30.0%	193	42.0%	1,053
Provider	46.4%	13	62.5%	10	100.0%	5	62.5%	5	70.0%	7	69.2%	27

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**Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2015 Quarter\***

<b>Level I - Continuity of Care</b>	<b>SFY14 Cumulative</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY15 Cumulative</b>	
<b>% of Discharged Clients/12-Step Group Participation (A)</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	37.3%	7,954	33.6%	2,073	35.0%	1,844	35.1%	1,622	34.4%	1,000	34.5%	6,539
Region IV	29.5%	469	25.7%	133	29.8%	131	29.1%	109	22.9%	58	27.2%	431
Provider	4.3%	1	7.1%	1	0.0%	0	66.7%	4	66.7%	2	25.0%	7
<b>Level I - Continuity of Care</b>	<b>SFY14 Cumulative</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY15 Cumulative</b>	
<b>% of Discharged Clients/Supportive Interaction (B)</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	76.2%	16,349	75.6%	4,697	76.4%	4,088	76.9%	3,566	76.8%	2,226	76.3%	14,577
Region IV	74.6%	1,168	75.1%	367	74.9%	340	72.1%	272	75.3%	192	74.3%	1,171
Provider	100.0%	21	100.0%	7	80.0%	4	83.3%	5	100.0%	3	90.5%	19
<b>Level I - Continuity of Care</b>	<b>SFY14 Cumulative</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY15 Cumulative</b>	
<b>% of Discharged Clients/A and/or B</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	78.6%	16,918	77.7%	4,823	78.3%	4,193	78.8%	3,653	78.4%	2,284	78.2%	14,953
Region IV	77.2%	1,212	77.5%	379	76.1%	347	74.0%	282	76.9%	196	76.2%	1,204
Provider	100.0%	21	100.0%	7	80.0%	4	83.3%	5	100.0%	3	90.5%	19

**\*Performance measure levels for a particular quarter are based on service billings accepted in DARTS as of the date of the report for clients opened during that quarter.**

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**Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2015**

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**Date of Report: 9/30/2015**

**National Outcome Measures (NOMS) Data by Level of Care**

<b>Employment Status - Clients Employed (Full-time or Part-time) at Admission vs. Discharge. (Excludes Clients not in Labor Force)</b>	<b>Provider</b>		<b>Region IV</b>		<b>Statewide</b>	
	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>
<b>Level I Client Outcome Measures - Employment Status**</b>						
# of Clients Employed Full-time or Part-time (Numerator)	8	9	499	598	5,418	6,244
Total # of Discharged Clients in Comparison (Denominator).	11	11	1,109	1,109	13,274	13,274
<b>% of Clients Employed Full-time or Part-time.</b>	<b>72.7%</b>	<b>81.8%</b>	<b>45.0%</b>	<b>53.9%</b>	<b>40.8%</b>	<b>47.0%</b>

**\*\*Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for employment status or who are reported to not be in the labor force at either admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse**

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**Provider Name (#): Shelby County Community Services, Inc. (9937)**

**Date of Report: 9/30/2015**

**National Outcome Measures (NOMS) Data by Level of Care**

<b>Housing Status - Clients with Stable Housing (Independent Living) at Admission vs. Discharge.</b>	<b>Provider</b>		<b>Region IV</b>		<b>Statewide</b>	
	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>
<b>Level I Client Outcome Measures - Housing Status**</b>						
# of Clients with Stable Housing (Numerator)	13	15	742	771	7,547	7,896
Total # of Discharged Clients in Comparison (Denominator).	27	27	1,630	1,630	18,878	18,878
<b>% of Clients with Stable Housing.</b>	<b>48.1%</b>	<b>55.6%</b>	<b>45.5%</b>	<b>47.3%</b>	<b>40.0%</b>	<b>41.8%</b>

**\*\*Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for housing status at either admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse**

**Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2015**

**Provider Name (#): Shelby County Community Services, Inc. (9937)**

**Date of Report: 9/30/2015**

**National Outcome Measures (NOMS) Data by Level of Care**

<b>Criminal Justice Status - Clients with No Arrests during the Prior 30 Days at Admission vs. Discharge.</b>	<b>Provider</b>		<b>Region IV</b>		<b>Statewide</b>	
	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>
<b>Level I Client Outcome Measures - Criminal Justice Status**</b>						
# of Clients with No Arrests/Prior 30 Days (Numerator)	27	27	1,507	1,576	18,371	18,775
Total # of Discharged Clients in Comparison (Denominator).	27	27	1,643	1,643	19,406	19,406
<b>% of Clients with No Arrests/Prior 30 Days.</b>	<b>100.0%</b>	<b>100.0%</b>	<b>91.7%</b>	<b>95.9%</b>	<b>94.7%</b>	<b>96.7%</b>

**\*\*Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for number of arrests in the prior 30 days at either admission or discharge are excluded. Clients who are deceased at time of discharge are also excluded.**

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse**

**Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2015**

**Provider Name (#): Shelby County Community Services, Inc. (9937)**

**Date of Report: 9/30/2015**

**National Outcome Measures (NOMS) Data by Level of Care**

<b>Alcohol Abstinence - Clients with No Alcohol Use at Admission vs. Discharge.</b>	<b>Provider</b>		<b>Region IV</b>		<b>Statewide</b>	
	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>
<b>Level I Client Outcome Measures - Alcohol Abstinence**</b>						
# of Clients Abstinent from Alcohol Use (Numerator)	13	15	456	541	4,131	5,183
Total # of Discharged Clients in Comparison (Denominator).	16	16	657	657	7,265	7,265
<b>% of Clients Abstinent from Alcohol Use.</b>	<b>81.3%</b>	<b>93.8%</b>	<b>69.4%</b>	<b>82.3%</b>	<b>56.9%</b>	<b>71.3%</b>

**\*\*Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for both primary and secondary substance type and/or frequency at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

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**National Outcome Measures (NOMS) Data by Level of Care**

<b>Other Drug Abstinence - Clients with No Use of Drugs Other than Alcohol at Admission vs. Discharge.</b>	<b>Provider</b>		<b>Region IV</b>		<b>Statewide</b>	
	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>
<b>Level I Client Outcome Measures - Other Drug Abstinence**</b>						
# of Clients Abstinent from Other Drug Use (Numerator)	9	10	664	735	6,163	7,314
Total # of Discharged Clients in Comparison (Denominator).	11	11	984	984	11,804	11,804
<b>% of Clients Abstinent from Other Drug Use.</b>	<b>81.8%</b>	<b>90.9%</b>	<b>67.5%</b>	<b>74.7%</b>	<b>52.2%</b>	<b>62.0%</b>

**\*\*Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for both primary and secondary substance type and/or frequency at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

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**National Outcome Measures (NOMS) Data by Level of Care**

<b>Social Connectedness/Self-Help Group Involvement - Clients with Self-Help Group Involvement/Prior 30 Days at Admission vs. Discharge.</b>	<b>Provider</b>		<b>Region IV</b>		<b>Statewide</b>	
	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>
<b>Level I Client Outcome Measures - Social Connectedness/Self-Help Group Involvement**</b>						
# of Clients with Self-Help Group Involvement (Numerator)	4	5	283	371	4,162	5,849
Total # of Discharged Clients in Comparison (Denominator).	23	23	1,350	1,350	16,477	16,477
<b>% of Clients with Self-Help Group Involvement.</b>	<b>17.4%</b>	<b>21.7%</b>	<b>21.0%</b>	<b>27.5%</b>	<b>25.3%</b>	<b>35.5%</b>

**\*\*Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for self-help group involvement at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**



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**National Outcome Measures (NOMS) Data by Level of Care**

<b>Social Connectedness/Supportive Social Interaction - Clients with Supportive Interaction with Family and/or Friends/Prior 30 Days at Admission vs. Discharge.</b>	<b>Provider</b>		<b>Region IV</b>		<b>Statewide</b>	
	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>
<b>Level I Client Outcome Measures - Social Connectedness/Supportive Interaction**</b>						
# of Clients with Supportive Social Interaction (Numerator)	18	16	960	1,013	12,314	12,832
Total # of Discharged Clients in Comparison (Denominator).	18	18	1,327	1,327	16,537	16,537
<b>% of Clients with Supportive Social Interaction.</b>	<b>100.0%</b>	<b>88.9%</b>	<b>72.3%</b>	<b>76.3%</b>	<b>74.5%</b>	<b>77.6%</b>

**\*\*Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for supportive interaction at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

**Illinois Department of Human Services  
Division of Alcoholism and Substance Abuse  
Provider Performance and Outcomes Reports - SFY 2015  
Admitted Patient/Client Demographics**

Provider Organization (Provider #)			Shelby County Community Services, Inc. (9937)								
<b>Total # of Admissions</b>	39		<b>Avg. Age at Opening</b>	35.0		<b>Gender</b>	<b>%</b>	<b>N</b>	<b>Living Arrangements</b>	<b>%</b>	<b>N</b>
<b>Unduplicated</b>	84.6%	33	<b>% &lt; 18 Years of Age</b>	2.6%	1	Male	69.2%	27	Shelter/TLC/Safe Haven	0.0%	0
<b>Prior SUD Serv. Episodes</b>	66.7%	26	<b>Patient/Client Race</b>	<b>%</b>	<b>N</b>	Female	30.8%	12	Hosp./Jail/Prison/Other Inst.	0.0%	0
<b>Adms. by Level of Care</b>	<b>%</b>	<b>N</b>	American Indian	0.0%	0	<b>Hispanic Ethnicity</b>	<b>%</b>	<b>N</b>	Own Home/Apartment	41.0%	16
Detoxification	0.0%	0	Alaska Native	0.0%	0	Puerto Rican	0.0%	0	Someone Else's Home/Apt.	59.0%	23
Level I	100.0%	39	Asian	0.0%	0	Mexican	0.0%	0	Res.Tx/Hwy.Hse/Rec.Home	0.0%	0
Level I - OMT	0.0%	0	Nat. Hawaiian/Pac. Isl.	0.0%	0	Cuban	0.0%	0	<b>Health Insurance - None</b>	0.0%	0
Level II	0.0%	0	Black/African Amer.	0.0%	0	Other Hispanic/Latino	0.0%	0	<b>Employment Status</b>	<b>%</b>	<b>N</b>
Level III.5	0.0%	0	White	100.0%	39	Not Hispanic/Latino	97.4%	38	Full-Time	17.9%	7
Level III.1	0.0%	0	Other Single Race	0.0%	0	Hisp./Not Spec.	2.6%	1	Part-Time	7.7%	3
Recovery Home	0.0%	0	<b>Marital Status</b>	<b>%</b>	<b>N</b>		<b>%</b>	<b>N</b>	Unemployed	12.8%	5
<b>Children/Dependents</b>	<b>%</b>	<b>N</b>	Never Married	33.3%	13	<b>Pregnant at Opening</b>	5.1%	2	Not in Labor Force	61.5%	24
Children/25 and Younger	66.7%	26	Married	15.4%	6	<b>DCFS Involved</b>	15.4%	6	<b>Problem Area</b>	<b>%</b>	<b>N</b>
Avg. # of Children/25 and Younger	1.4		Widowed	2.6%	1	<b>Patient/English Prof.</b>	100.0%	39	Alcohol	17.9%	7
Children/Elsewhere/Courts	2.6%	1	Divorced	41.0%	16	<b>MISA Patient/Client</b>	0.0%	0	Other Drugs	28.2%	11
# of Children/Elsewhere/Court Ord.		4	Separated	7.7%	3	<b>Crim. Just. Referral</b>	82.1%	32	Alcohol & Other Drugs	53.8%	21
Childrn./Lost Parental Rights	5.1%	2	<b>Avg. Grade Completed</b>	11.3		<b>Arrested/Past 30 Days</b>	12.8%	5	Alcohol/Drugs/Gambling	0.0%	0
# of Children/Lost Parental Rights		4	<b>Less than H.S. Educ.</b>	48.7%	19	<b>Veteran Status - Yes</b>	7.7%	3	Gambling Only	0.0%	0
<b>Primary Substance</b>						<b>Secondary Substance</b>					
Alcohol: 59.0% (23); Cocaine/Crack: 2.6% (1); Marijuana: 15.4% (6) Heroin: 0.0% (0); Other Opiates: 7.7% (3); Methamphetamine: 10.3% (4) Other Amphetamines: 5.1% (2); None: 0.0% (0)						Alcohol: 10.3% (4); Cocaine/Crack: 2.6% (1); Marijuana: 33.3% (13) Heroin: 2.6% (1); Other Opiates: 5.1% (2); Methamphetamine: 12.8% (5) Benzodiazepines: 2.6% (1); Other Drugs: 5.1% (2); None: 25.6% (10)					
<b>Used Primary Substance/30 Days Prior to Opening: 15.4% (6)</b>						<b>Used Secondary Substance/30 Days Prior to Opening: 12.8% (5)</b>					
<b>Organization-wide Patient/Client Access and Discharge Indicators</b>											
						<b>Provider - SFY 2015</b>			<b>Statewide - SFY 2015</b>		
<b>Average Duration from Initial Contact to Opening Date</b>						8.4 Days			7.4 Days		
<b>Median Duration from Initial Contact to Opening Date</b>						0.0 Days			0.0 Days		
<b>% (#) of Admissions - No Reported Wait for Assessment</b>						59.0% (23)			54.3% (36,039)		
<b>% (#) of Discharged Patients/Clients - Completion of Services</b>						65.5% (19)			57.3% (32,983)		
<b>% (#) of Discharged Patients/Clients - DASA Administrative Discharges</b>						0.0% (0)			5.0% (2,871)		
<b>% (#) of Patients/Clients - Remain Opened/90 Days After Close of SFY</b>						25.6% (10)			13.3% (8,822)		