

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse
Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2015**

Provider Name (#): Family Counseling Service of Aurora (7965)

Date of Report: 09/30/2015

Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2015 Quarter*

Level I - Engagement	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% Admitted Level I Clients/At Least 4 Sessions/First 30 Days	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	45.9%	13,863	43.6%	3,294	40.1%	2,746	42.9%	2,910	41.5%	2,386	42.1%	11,336
Region II	45.7%	3,011	42.3%	779	36.8%	609	43.0%	679	41.2%	525	40.8%	2,592
Provider	N.A.	N.A.	0.0%	0	40.0%	2	14.3%	1	37.5%	3	26.1%	6
Level I - Retention	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% of Discharged Level I Clients/Completed Treatment (A)	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	51.2%	11,528	47.2%	3,320	48.5%	2,905	50.8%	2,690	51.6%	1,684	49.1%	10,599
Region II	53.2%	2,786	51.6%	890	51.4%	751	53.1%	648	56.0%	411	52.5%	2,700
Provider	N.A.	N.A.	N.A.	N.A.	0.0%	0	0.0%	0	N.A.	N.A.	0.0%	0
Level I - Retention	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% of Clients/At Least 10 Sessions After First 30 Days (B)	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	23.9%	7,220	23.3%	1,763	23.7%	1,622	22.2%	1,504	15.4%	886	21.4%	5,775
Region II	23.4%	1,544	22.9%	422	21.2%	351	21.8%	344	16.8%	214	21.0%	1,331
Provider	N.A.	N.A.	0.0%	0	0.0%	0	28.6%	2	0.0%	0	8.7%	2
Level I - Retention	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% of Admitted Level I Clients/A and/or B	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	51.0%	15,409	54.5%	4,115	54.1%	3,706	52.2%	3,546	40.9%	2,350	50.9%	13,717
Region II	54.5%	3,594	59.0%	1,087	57.2%	945	54.3%	857	45.5%	579	54.6%	3,468
Provider	N.A.	N.A.	N.A.	N.A.	0.0%	0	28.6%	2	N.A.	N.A.	8.7%	2

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Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2015 Quarter*

Level I - Continuity of Care	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% of Discharged Clients/12-Step Group Participation (A)	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	37.3%	7,954	33.6%	2,073	35.0%	1,844	35.1%	1,622	34.4%	1,000	34.5%	6,539
Region II	43.2%	2,181	42.8%	651	40.9%	531	40.2%	431	36.6%	241	40.7%	1,854
Provider	N.A.	N.A.	N.A.	N.A.	0.0%	0	0.0%	0	N.A.	N.A.	0.0%	0
Level I - Continuity of Care	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% of Discharged Clients/Supportive Interaction (B)	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	76.2%	16,349	75.6%	4,697	76.4%	4,088	76.9%	3,566	76.8%	2,226	76.3%	14,577
Region II	80.8%	4,143	83.1%	1,307	85.2%	1,138	85.9%	942	83.1%	552	84.4%	3,939
Provider	N.A.	N.A.	N.A.	N.A.	0.0%	0	0.0%	0	N.A.	N.A.	0.0%	0
Level I - Continuity of Care	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% of Discharged Clients/A and/or B	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	78.6%	16,918	77.7%	4,823	78.3%	4,193	78.8%	3,653	78.4%	2,284	78.2%	14,953
Region II	83.3%	4,289	85.4%	1,346	87.2%	1,170	87.7%	957	85.1%	567	86.4%	4,040
Provider	N.A.	N.A.	N.A.	N.A.	0.0%	0	0.0%	0	N.A.	N.A.	0.0%	0

***Performance measure levels for a particular quarter are based on service billings accepted in DARTS as of the date of the report for clients opened during that quarter.**

Illinois Department of Human Services, Division of Alcoholism and Substance Abuse

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National Outcome Measures (NOMS) Data by Level of Care

Employment Status - Clients Employed (Full-time or Part-time) at Admission vs. Discharge. (Excludes Clients not in Labor Force)	Provider		Region I		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Employment Status**						
# of Clients Employed Full-time or Part-time (Numerator)	N.A.	N.A.	1,115	1,335	5,418	6,244
Total # of Discharged Clients in Comparison (Denominator).	N.A.	N.A.	3,284	3,284	13,274	13,274
% of Clients Employed Full-time or Part-time.	N.A.	N.A.	34.0%	40.7%	40.8%	47.0%

****Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for employment status or who are reported to not be in the labor force at either admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

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National Outcome Measures (NOMS) Data by Level of Care

Housing Status - Clients with Stable Housing (Independent Living) at Admission vs. Discharge.	Provider		Region I		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Housing Status**						
# of Clients with Stable Housing (Numerator)	N.A.	N.A.	1,376	1,533	7,547	7,896
Total # of Discharged Clients in Comparison (Denominator).	N.A.	N.A.	4,653	4,653	18,878	18,878
% of Clients with Stable Housing.	N.A.	N.A.	29.6%	32.9%	40.0%	41.8%

****Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for housing status at either admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

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National Outcome Measures (NOMS) Data by Level of Care

Criminal Justice Status - Clients with No Arrests during the Prior 30 Days at Admission vs. Discharge.	Provider		Region I		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Criminal Justice Status**						
# of Clients with No Arrests/Prior 30 Days (Numerator)	N.A.	N.A.	4,891	4,968	18,371	18,775
Total # of Discharged Clients in Comparison (Denominator).	N.A.	N.A.	5,065	5,065	19,406	19,406
% of Clients with No Arrests/Prior 30 Days.	N.A.	N.A.	96.6%	98.1%	94.7%	96.7%

****Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for number of arrests in the prior 30 days at either admission or discharge are excluded. Clients who are deceased at time of discharge are also excluded.**

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National Outcome Measures (NOMS) Data by Level of Care

Alcohol Abstinence - Clients with No Alcohol Use at Admission vs. Discharge.	Provider		Region I		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Alcohol Abstinence**						
# of Clients Abstinent from Alcohol Use (Numerator)	N.A.	N.A.	946	1,374	4,131	5,183
Total # of Discharged Clients in Comparison (Denominator).	N.A.	N.A.	1,776	1,776	7,265	7,265
% of Clients Abstinent from Alcohol Use.	N.A.	N.A.	53.3%	77.4%	56.9%	71.3%

****Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for both primary and secondary substance type and/or frequency at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

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National Outcome Measures (NOMS) Data by Level of Care

Other Drug Abstinence - Clients with No Use of Drugs Other than Alcohol at Admission vs. Discharge.	Provider		Region I		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Other Drug Abstinence**						
# of Clients Abstinent from Other Drug Use (Numerator)	N.A.	N.A.	1,394	1,826	6,163	7,314
Total # of Discharged Clients in Comparison (Denominator).	N.A.	N.A.	3,141	3,141	11,804	11,804
% of Clients Abstinent from Other Drug Use.	N.A.	N.A.	44.4%	58.1%	52.2%	62.0%

****Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for both primary and secondary substance type and/or frequency at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

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National Outcome Measures (NOMS) Data by Level of Care

Social Connectedness/Self-Help Group Involvement - Clients with Self-Help Group Involvement/Prior 30 Days at Admission vs. Discharge.	Provider		Region I		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Social Connectedness/Self-Help Group Involvement**						
# of Clients with Self-Help Group Involvement (Numerator)	N.A.	N.A.	1,338	1,908	4,162	5,849
Total # of Discharged Clients in Comparison (Denominator).	N.A.	N.A.	4,610	4,610	16,477	16,477
% of Clients with Self-Help Group Involvement.	N.A.	N.A.	29.0%	41.4%	25.3%	35.5%

****Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for self-help group involvement at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

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National Outcome Measures (NOMS) Data by Level of Care

Social Connectedness/Supportive Social Interaction - Clients with Supportive Interaction with Family and/or Friends/Prior 30 Days at Admission vs. Discharge.	Provider		Region I		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Social Connectedness/Supportive Interaction**						
# of Clients with Supportive Social Interaction (Numerator)	N.A.	N.A.	3,620	3,619	12,314	12,832
Total # of Discharged Clients in Comparison (Denominator).	N.A.	N.A.	4,540	4,540	16,537	16,537
% of Clients with Supportive Social Interaction.	N.A.	N.A.	79.7%	79.7%	74.5%	77.6%

****Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for supportive interaction at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse
 Provider Performance and Outcomes Reports - SFY 2015
 Admitted Patient/Client Demographics**

Provider Organization (Provider #)			Family Counseling Service of Aurora (7965)								
Total # of Admissions	23		Avg. Age at Opening	30.7		Gender	%	N	Living Arrangements	%	N
Unduplicated	91.3%	21	% < 18 Years of Age	0.0%	0	Male	56.5%	13	Shelter/TLC/Safe Haven	4.3%	1
Prior SUD Serv. Episodes	52.2%	12	Patient/Client Race	%	N	Female	43.5%	10	Hosp./Jail/Prison/Other Inst.	0.0%	0
Adms. by Level of Care	%	N	American Indian	17.4%	4	Hispanic Ethnicity	%	N	Own Home/Apartment	463.5%	10
Detoxification	0.0%	0	Alaska Native	0.0%	0	Puerto Rican	4.3%	1	Someone Else's Home/Apt.	47.8%	11
Level I	100.0%	23	Asian	0.0%	0	Mexican	8.7%	2	Res.Tx/Hwy.Hse/Rec.Home	4.3%	1
Level I - OMT	0.0%	0	Nat. Hawaiian/Pac. Isl.	0.0%	0	Cuban	0.0%	0	Health Insurance - None	0.0%	0
Level II	0.0%	0	Black/African Amer.	17.4%	4	Other Hispanic/Latino	8.7%	2	Employment Status	%	N
Level III.5	0.0%	0	White	47.8%	11	Not Hispanic/Latino	73.9%	17	Full-Time	17.4%	4
Level III.1	0.0%	0	Other Single Race	17.4%	4	Hisp./Not Spec.	4.3%	1	Part-Time	21.7%	5
Recovery Home	0.0%	0	Marital Status	%	N		%	N	Unemployed	30.4%	7
Children/Dependents	%	N	Never Married	65.2%	15	Pregnant at Opening	0.0%	0	Not in Labor Force	30.4%	7
Children/25 and Younger	47.8%	11	Married	8.7%	2	DCFS Involved	0.0%	0	Problem Area	%	N
Avg. # of Children/25 and Younger	1.4		Widowed	4.3%	1	Patient/English Prof.	100.0%	23	Alcohol	26.1%	6
Children/Elsewhere/Courts	0.0%	0	Divorced	21.7%	5	MISA Patient/Client	0.0%	0	Other Drugs	43.5%	10
# of Children/Elsewhere/Court Ord.	0	0	Separated	0.0%	0	Crim. Just. Referral	65.2%	15	Alcohol & Other Drugs	30.4%	7
Childrn./Lost Parental Rights	0.0%	0	Avg. Grade Completed	12.2		Arrested/Past 30 Days	91.3%	21	Alcohol/Drugs/Gambling	0.0%	0
# of Children/Lost Parental Rights	0	0	Less than H.S. Educ.	26.1%	6	Veteran Status - Yes	0.0%	0	Gambling Only	0.0%	0
Primary Substance						Secondary Substance					
Alcohol: 34.8% (8); Cocaine/Crack: 8.7% (2); Marijuana: 39.1% (9) Heroin: 13.0% (3); Other Opiates: 4.3% (1); Methamphetamine: 0.0% (0) Benzodiazepines: 0.0% (0); Other Drugs: 0.0% (0); None: 0.0% (0)						Alcohol: 17.4% (4); Cocaine/Crack: 4.3% (1); Marijuana: 8.7% (2) None: 69.6% (16)					
Used Primary Substance/30 Days Prior to Opening: 56.5% (13)						Used Secondary Substance/30 Days Prior to Opening: 26.1% (6)					
Organization-wide Patient/Client Access and Discharge Indicators											
						Provider - SFY 2015			Statewide - SFY 2015		
Average Duration from Initial Contact to Opening Date						0.5 Days			7.4 Days		
Median Duration from Initial Contact to Opening Date						0.0 Days			0.0 Days		
% (#) of Admissions - No Reported Wait for Assessment						95.7% (22)			54.3% (36,039)		
% (#) of Discharged Patients/Clients - Completion of Services						0.0% (0)			57.3% (32,983)		
% (#) of Discharged Patients/Clients - DASA Administrative Discharges						100.0% (2)			5.0% (2,871)		
% (#) of Patients/Clients - Remain Opened/90 Days After Close of SFY						91.3% (21)			13.3% (8,822)		