

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse  
Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2015**

**Provider Name (#): Family Counseling Center (7624)**

**Date of Report: 09/30/2015**

**Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2015 Quarter\***

<b>Level I - Engagement</b>	<b>SFY14 Cumulative</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY15 Cumulative</b>	
<b>% Admitted Level I Clients/At Least 4 Sessions/First 30 Days</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	45.9%	13,863	43.6%	3,294	40.1%	2,746	42.9%	2,910	41.5%	2,386	42.1%	11,336
Region V	38.6%	1,947	36.1%	450	33.8%	387	33.0%	419	33.4%	383	34.1%	1,639
Provider	52.9%	45	60.0%	9	22.2%	2	53.3%	8	47.4%	9	48.3%	28
<b>Level I - Retention</b>	<b>SFY14 Cumulative</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY15 Cumulative</b>	
<b>% of Discharged Level I Clients/Completed Treatment (A)</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	51.2%	11,528	47.2%	3,320	48.5%	2,905	50.8%	2,690	51.6%	1,684	49.1%	10,599
Region V	49.8%	1,833	47.0%	543	46.1%	460	49.1%	475	51.1%	316	48.0%	1,945
Provider	43.1%	31	42.9%	6	55.6%	5	53.8%	7	52.9%	9	50.9%	27
<b>Level I - Retention</b>	<b>SFY14 Cumulative</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY15 Cumulative</b>	
<b>% of Clients/At Least 10 Sessions After First 30 Days (B)</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	23.9%	7,220	23.3%	1,763	23.7%	1,622	22.2%	1,504	15.4%	886	21.4%	5,775
Region V	23.9%	1,203	21.1%	263	25.3%	290	21.3%	270	14.0%	161	20.5%	984
Provider	28.2%	24	20.0%	3	33.3%	3	20.0%	3	10.5%	2	19.0%	11
<b>Level I - Retention</b>	<b>SFY14 Cumulative</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY15 Cumulative</b>	
<b>% of Admitted Level I Clients/A and/or B</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	51.0%	15,409	54.5%	4,115	54.1%	3,706	52.2%	3,546	40.9%	2,350	50.9%	13,717
Region V	50.5%	2,545	54.0%	673	53.7%	614	51.1%	648	38.0%	436	49.4%	2,371
Provider	52.9%	45	46.7%	7	55.6%	5	60.0%	9	52.6%	10	53.4%	31

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**Provider Name (#): Family Counseling Center (7624)**

**Date of Report: 09/30/2015**

**Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2015 Quarter\***

<b>Level I - Continuity of Care</b>	<b>SFY14 Cumulative</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY15 Cumulative</b>	
<b>% of Discharged Clients/12-Step Group Participation (A)</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	37.3%	7,954	33.6%	2,073	35.0%	1,844	35.1%	1,622	34.4%	1,000	34.5%	6,539
Region V	29.4%	938	27.3%	260	29.6%	241	28.0%	217	27.5%	141	28.1%	859
Provider	9.6%	7	14.3%	2	11.1%	1	7.7%	1	0.0%	0	7.5%	4
<b>Level I - Continuity of Care</b>	<b>SFY14 Cumulative</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY15 Cumulative</b>	
<b>% of Discharged Clients/Supportive Interaction (B)</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	76.2%	16,349	75.6%	4,697	76.4%	4,088	76.9%	3,566	76.8%	2,226	76.3%	14,577
Region V	72.0%	2,276	71.1%	673	71.3%	580	70.9%	536	76.0%	377	71.9%	2,166
Provider	86.3%	63	92.9%	13	77.8%	7	92.3%	12	94.1%	16	90.6%	48
<b>Level I - Continuity of Care</b>	<b>SFY14 Cumulative</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY15 Cumulative</b>	
<b>% of Discharged Clients/A and/or B</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	78.6%	16,918	77.7%	4,823	78.3%	4,193	78.8%	3,653	78.4%	2,284	78.2%	14,953
Region V	74.9%	2,358	72.5%	687	73.2%	594	73.0%	552	77.0%	386	73.6%	2,219
Provider	86.3%	63	92.9%	13	77.8%	7	92.3%	12	94.1%	16	90.6%	48

**\*Performance measure levels for a particular quarter are based on service billings accepted in DARTS as of the date of the report for clients opened during that quarter.**

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse**

**Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2015**

**Provider Name (#): Family Counseling Center (7624)**

**Date of Report: 9/30/2015**

**National Outcome Measures (NOMS) Data by Level of Care**

<b>Employment Status - Clients Employed (Full-time or Part-time) at Admission vs. Discharge. (Excludes Clients not in Labor Force)</b>	<b>Provider</b>		<b>Region V</b>		<b>Statewide</b>	
	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>
<b>Level I Client Outcome Measures - Employment Status**</b>						
# of Clients Employed Full-time or Part-time (Numerator)	16	19	992	1,158	5,418	6,244
Total # of Discharged Clients in Comparison (Denominator).	32	32	2,530	2,530	13,274	13,274
<b>% of Clients Employed Full-time or Part-time.</b>	<b>50.0%</b>	<b>59.4%</b>	<b>39.2%</b>	<b>45.8%</b>	<b>40.8%</b>	<b>47.0%</b>

**\*\*Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for employment status or who are reported to not be in the labor force at either admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse**

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**Provider Name (#): Family Counseling Center (7624)**

**Date of Report: 9/30/2015**

**National Outcome Measures (NOMS) Data by Level of Care**

<b>Housing Status - Clients with Stable Housing (Independent Living) at Admission vs. Discharge.</b>	<b>Provider</b>		<b>Region V</b>		<b>Statewide</b>	
	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>
<b>Level I Client Outcome Measures - Housing Status**</b>						
# of Clients with Stable Housing (Numerator)	22	24	1,354	1,464	7,547	7,896
Total # of Discharged Clients in Comparison (Denominator).	51	51	3,399	3,399	18,878	18,878
<b>% of Clients with Stable Housing.</b>	<b>43.1%</b>	<b>47.1%</b>	<b>39.8%</b>	<b>43.1%</b>	<b>40.0%</b>	<b>41.8%</b>

**\*\*Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for housing status at either admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse**

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**Provider Name (#): Family Counseling Center (7624)**

**Date of Report: 9/30/2015**

**National Outcome Measures (NOMS) Data by Level of Care**

<b>Criminal Justice Status - Clients with No Arrests during the Prior 30 Days at Admission vs. Discharge.</b>	<b>Provider</b>		<b>Region V</b>		<b>Statewide</b>	
	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>
<b>Level I Client Outcome Measures - Criminal Justice Status**</b>						
# of Clients with No Arrests/Prior 30 Days (Numerator)	50	50	3,169	3,320	18,371	18,775
Total # of Discharged Clients in Comparison (Denominator).	51	51	3,431	3,431	19,406	19,406
<b>% of Clients with No Arrests/Prior 30 Days.</b>	<b>98.0%</b>	<b>98.0%</b>	<b>92.4%</b>	<b>96.8%</b>	<b>94.7%</b>	<b>96.7%</b>

**\*\*Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for number of arrests in the prior 30 days at either admission or discharge are excluded. Clients who are deceased at time of discharge are also excluded.**

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse**

**Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2015**

<b>Provider Name (#): Family Counseling Center (7624)</b>				<b>Date of Report: 9/30/2015</b>		
<b>National Outcome Measures (NOMS) Data by Level of Care</b>						
<b>Alcohol Abstinence - Clients with No Alcohol Use at Admission vs. Discharge.</b>	<b>Provider</b>		<b>Region V</b>		<b>Statewide</b>	
	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>
<b>Level I Client Outcome Measures - Alcohol Abstinence**</b>						
# of Clients Abstinent from Alcohol Use (Numerator)	12	19	715	890	4,131	5,183
Total # of Discharged Clients in Comparison (Denominator).	24	24	1,291	1,291	7,265	7,265
<b>% of Clients Abstinent from Alcohol Use.</b>	<b>50.0%</b>	<b>79.2%</b>	<b>55.4%</b>	<b>68.9%</b>	<b>56.9%</b>	<b>71.3%</b>

**\*\*Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for both primary and secondary substance type and/or frequency at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

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<b>Provider Name (#): Family Counseling Center (7624)</b>				<b>Date of Report: 9/30/2015</b>		
<b>National Outcome Measures (NOMS) Data by Level of Care</b>						
<b>Other Drug Abstinence - Clients with No Use of Drugs Other than Alcohol at Admission vs. Discharge.</b>	<b>Provider</b>		<b>Region V</b>		<b>Statewide</b>	
	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>
<b>Level I Client Outcome Measures - Other Drug Abstinence**</b>						
# of Clients Abstinent from Other Drug Use (Numerator)	16	22	1,193	1,326	6,163	7,314
Total # of Discharged Clients in Comparison (Denominator).	27	27	2,121	2,121	11,804	11,804
<b>% of Clients Abstinent from Other Drug Use.</b>	<b>59.3%</b>	<b>81.5%</b>	<b>56.2%</b>	<b>62.5%</b>	<b>52.2%</b>	<b>62.0%</b>

**\*\*Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for both primary and secondary substance type and/or frequency at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

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**National Outcome Measures (NOMS) Data by Level of Care**

<b>Social Connectedness/Self-Help Group Involvement - Clients with Self-Help Group Involvement/Prior 30 Days at Admission vs. Discharge.</b>	<b>Provider</b>		<b>Region V</b>		<b>Statewide</b>	
	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>
<b>Level I Client Outcome Measures - Social Connectedness/Self-Help Group Involvement**</b>						
# of Clients with Self-Help Group Involvement (Numerator)	2	3	656	777	4,162	5,849
Total # of Discharged Clients in Comparison (Denominator).	51	51	2,716	2,716	16,477	16,477
<b>% of Clients with Self-Help Group Involvement.</b>	<b>3.9%</b>	<b>5.9%</b>	<b>24.2%</b>	<b>28.6%</b>	<b>25.3%</b>	<b>35.5%</b>

**\*\*Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for self-help group involvement at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**



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**Provider Name (#): Family Counseling Center (7624)**

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**National Outcome Measures (NOMS) Data by Level of Care**

<b>Social Connectedness/Supportive Social Interaction - Clients with Supportive Interaction with Family and/or Friends/Prior 30 Days at Admission vs. Discharge.</b>	<b>Provider</b>		<b>Region V</b>		<b>Statewide</b>	
	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>
<b>Level I Client Outcome Measures - Social Connectedness/Supportive Interaction**</b>						
# of Clients with Supportive Social Interaction (Numerator)	46	46	1,790	1,931	12,314	12,832
Total # of Discharged Clients in Comparison (Denominator).	51	51	2,646	2,646	16,537	16,537
<b>% of Clients with Supportive Social Interaction.</b>	<b>90.2%</b>	<b>90.2%</b>	<b>67.6%</b>	<b>73.0%</b>	<b>74.5%</b>	<b>77.6%</b>

**\*\*Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for supportive interaction at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

**Illinois Department of Human Services  
Division of Alcoholism and Substance Abuse  
Provider Performance and Outcomes Reports - SFY 2015  
Admitted Patient/Client Demographics**

Provider Organization (Provider #)			Family Counseling Center (7624)								
<b>Total # of Admissions</b>	58		<b>Avg. Age at Opening</b>	33.4		<b>Gender</b>	<b>%</b>	<b>N</b>	<b>Living Arrangements</b>	<b>%</b>	<b>N</b>
<b>Unduplicated</b>	94.8%	55	<b>% &lt; 18 Years of Age</b>	6.9%	4	Male	72.4%	42	Shelter/TLC/Safe Haven	0.0%	0
<b>Prior SUD Serv. Episodes</b>	39.7%	23	<b>Patient/Client Race</b>	<b>%</b>	<b>N</b>	Female	27.6%	16	Hosp./Jail/Prison/Other Inst.	0.0%	0
<b>Adms. by Level of Care</b>	<b>%</b>	<b>N</b>	American Indian	0.0%	0	<b>Hispanic Ethnicity</b>	<b>%</b>	<b>N</b>	Own Home/Apartment	41.4%	24
Detoxification	0.0%	0	Alaska Native	0.0%	0	Puerto Rican	0.0%	0	Someone Else's Home/Apt.	56.9%	33
Level I	100.0%	58	Asian	0.0%	0	Mexican	5.2%	3	Res.Tx/Hwy.Hse/Rec.Home	0.0%	0
Level I - OMT	0.0%	0	Nat. Hawaiian/Pac. Isl.	1.7%	1	Cuban	0.0%	0	<b>Health Insurance - None</b>	34.5%	20
Level II	0.0%	0	Black/African Amer.	98.3%	57	Other Hispanic/Latino	0.0%	0	<b>Employment Status</b>	<b>%</b>	<b>N</b>
Level III.5	0.0%	0	White	0.0%	0	Not Hispanic/Latino	94.8%	55	Full-Time	17.2%	10
Level III.1	0.0%	0	Other Single Race	0.0%	0	Hisp./Not Spec.	0.0%	0	Part-Time	12.1%	7
Recovery Home	0.0%	0	<b>Marital Status</b>	<b>%</b>	<b>N</b>		<b>%</b>	<b>N</b>	Unemployed	37.9%	22
<b>Children/Dependents</b>	<b>%</b>	<b>N</b>	Never Married	53.4%	31	<b>Pregnant at Opening</b>	0.0%	0	Not in Labor Force	32.8%	19
Children/25 and Younger	34.5%	20	Married	15.5%	9	<b>DCFS Involved</b>	3.4%	2	<b>Problem Area</b>	<b>%</b>	<b>N</b>
Avg. # of Children/25 and Younger	0.7		Widowed	1.7%	1	<b>Patient/English Prof.</b>	100.0%	58	Alcohol	32.8%	19
Children/Elsewhere/Courts	5.2%	3	Divorced	24.1%	14	<b>MISA Patient/Client</b>	1.7%	1	Other Drugs	25.9%	15
# of Children/Elsewhere/Court Ord.	6		Separated	5.2%	3	<b>Crim. Just. Referral</b>	13.8%	8	Alcohol & Other Drugs	41.4%	24
Childrn./Lost Parental Rights	1.7%	1	<b>Avg. Grade Completed</b>	11.5		<b>Arrested/Past 30 Days</b>	1.7%	1	Alcohol/Drugs/Gambling	0.0%	0
# of Children/Lost Parental Rights	1		<b>Less than H.S. Educ.</b>	50.0%	29	<b>Veteran Status - Yes</b>	1.7%	1	Gambling Only	0.0%	0
<b>Primary Substance</b>						<b>Secondary Substance</b>					
Alcohol: 44.8% (26); Cocaine/Crack: 1.7% (1); Marijuana: 36.2% (21) Heroin: 0.0% (0); Other Opiates: 12.1% (7); Methamphetamine: 5.2% (3) Benzodiazepines: 0.0% (0); Other Drugs: 0.0% (0); None: 0.0% (0)						Alcohol: 19.0% (11); Cocaine/Crack: 0.0% (0); Marijuana: 19.0% (11) Heroin: 0.0% (0); Other Opiates: 3.4% (2); Methamphetamine: 5.2% (3) Benzodiazepines: 1.7% (1); Other Drugs: 6.9% (4); None: 44.8% (26)					
<b>Used Primary Substance/30 Days Prior to Opening: 46.6% (27)</b>						<b>Used Secondary Substance/30 Days Prior to Opening: 22.4% (13)</b>					
<b>Organization-wide Patient/Client Access and Discharge Indicators</b>											
						<b>Provider - SFY 2015</b>			<b>Statewide - SFY 2015</b>		
<b>Average Duration from Initial Contact to Opening Date</b>						49.5 Days			7.4 Days		
<b>Median Duration from Initial Contact to Opening Date</b>						42.0 Days			0.0 Days		
<b>% (#) of Admissions - No Reported Wait for Assessment</b>						3.4% (2)			54.3% (36,039)		
<b>% (#) of Discharged Patients/Clients - Completion of Services</b>						50.9% (27)			57.3% (32,983)		
<b>% (#) of Discharged Patients/Clients - DASA Administrative Discharges</b>						0.0% (0)			5.0% (2,871)		
<b>% (#) of Patients/Clients - Remain Opened/90 Days After Close of SFY</b>						8.6% (5)			13.3% (8,822)		