

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse  
 Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2015**

**Provider Name (#): Nuway Community Services, Inc. (7237)**

**Date of Report: 09/30/2015**

**Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2015 Quarter\***

<b>Level II - Engagement</b>	<b>SFY14 Cumulative</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY15 Cumulative</b>	
<b>% Admitted Clients/At Least 12 Sessions/First 30 Days</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	34.6%	4,691	37.8%	1,250	30.2%	912	35.6%	975	34.7%	842	34.6%	3,979
Region I	35.8%	1,843	36.3%	437	29.5%	344	37.1%	427	33.6%	365	34.1%	1,573
Provider	8.3%	24	3.2%	2	0.0%	0	6.3%	4	7.5%	3	3.8%	9
<b>Level II - Retention</b>	<b>SFY14 Cumulative</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY15 Cumulative</b>	
<b>% Admitted Clients/At Least 18 Sessions/First 60 Days (A)</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	37.6%	5,091	38.1%	1,260	32.4%	978	36.2%	992	35.0%	850	35.5%	4,080
Region I	38.0%	1,956	34.0%	410	31.8%	371	35.9%	414	34.1%	370	34.0%	1,565
Provider	22.1%	64	7.9%	5	2.8%	2	12.7%	8	15.0%	6	8.9%	21
<b>Level II - Retention</b>	<b>SFY14 Cumulative</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY15 Cumulative</b>	
<b>% of Discharged Level II Clients/Completed Treatment (B)</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	44.2%	4,456	48.5%	1,527	50.3%	1,409	53.7%	1,257	55.5%	956	51.4%	5,149
Region I	42.4%	1,457	44.6%	483	51.2%	522	55.4%	516	58.3%	426	51.7%	1,947
Provider	0.0%	0	0.0%	0	0.0%	0	0.0%	0	N.A.	N.A.	0.0%	0
<b>Level II - Retention</b>	<b>SFY14 Cumulative</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY15 Cumulative</b>	
<b>% of Admitted Level II Clients/A and/or B</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	52.7%	7,140	56.4%	1,866	55.1%	1,663	56.9%	1,560	52.2%	1,269	55.3%	6,358
Region I	48.9%	2,519	51.5%	620	51.6%	601	54.5%	628	50.9%	552	52.1%	2,401
Provider	22.1%	64	7.9%	5	11.1%	2	12.1%	8	15.0%	6	8.9%	21

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**Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2015 Quarter\***

<b>Level II - Continuity of Care</b>	<b>SFY14 Cumulative</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY15 Cumulative</b>	
<b>% of Discharged Clients/12-Step Group Participation (A)</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	53.1%	5,646	50.5%	1,435	50.4%	1,272	54.4%	1,172	57.5%	917	52.6%	4,796
Region I	54.1%	2,031	51.6%	511	53.6%	505	56.2%	501	60.5%	419	55.0%	1,936
Provider	7.7%	3	4.8%	1	18.8%	3	0.0%	0	N.A.	N.A.	9.8%	4
<b>Level II - Continuity of Care</b>	<b>SFY14 Cumulative</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY15 Cumulative</b>	
<b>% of Discharged Clients/Supportive Interaction (B)</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	79.5%	8,378	77.5%	2,215	77.8%	1,975	80.2%	1,728	80.5%	1,283	78.8%	7,201
Region I	80.4%	2,991	74.9%	751	75.9%	711	79.6%	702	79.4%	550	77.2%	2,714
Provider	12.8%	5	4.8%	1	12.5%	2	0.0%	0	N.A.	N.A.	7.3%	3
<b>Level II - Continuity of Care</b>	<b>SFY14 Cumulative</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY15 Cumulative</b>	
<b>% of Discharged Clients/A and/or B</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	82.6%	8,789	80.7%	2,323	80.7%	2,058	84.0%	1,810	84.5%	1,355	82.1%	7,546
Region I	82.8%	3,100	78.8%	789	79.4%	745	83.3%	730	84.4%	585	81.2%	2,849
Provider	15.4%	6	9.5%	2	18.8%	3	0.0%	0	N.A.	N.A.	12.2%	5

\*Performance measure levels for a particular quarter are based on service billings accepted in DARTS as of the date of the report for clients opened during that quarter.

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**Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2015**

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**Date of Report: 9/30/2015**

**National Outcome Measures (NOMS) Data by Level of Care**

<b>Employment Status - Clients Employed (Full-time or Part-time) at Admission vs. Discharge. (Excludes Clients not in Labor Force)</b>	<b>Provider</b>		<b>Region I</b>		<b>Statewide</b>	
	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>
<b>Level II Client Outcome Measures - Employment Status**</b>						
# of Clients Employed Full-time or Part-time (Numerator)	0	0	556	728	1,892	2,355
Total # of Discharged Clients in Comparison (Denominator).	1	1	2,117	2,117	6,017	6,017
<b>% of Clients Employed Full-time or Part-time.</b>	<b>0.0%</b>	<b>0.0%</b>	<b>26.3%</b>	<b>34.4%</b>	<b>31.4%</b>	<b>39.1%</b>

**\*\*Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for employment status or who are reported to not be in the labor force at either admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse**

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**Date of Report: 9/30/2015**

**National Outcome Measures (NOMS) Data by Level of Care**

<b>Housing Status - Clients with Stable Housing (Independent Living) at Admission vs. Discharge.</b>	<b>Provider</b>		<b>Region I</b>		<b>Statewide</b>	
	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>
<b>Level II Client Outcome Measures - Housing Status**</b>						
# of Clients with Stable Housing (Numerator)	0	0	811	807	3,183	3,177
Total # of Discharged Clients in Comparison (Denominator).	2	2	2,893	2,893	8,622	8,622
<b>% of Clients with Stable Housing.</b>	<b>0.0%</b>	<b>0.0%</b>	<b>28.0%</b>	<b>27.9%</b>	<b>36.9%</b>	<b>36.8%</b>

**\*\*Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for housing status at either admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse**

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**Date of Report: 9/30/2015**

**National Outcome Measures (NOMS) Data by Level of Care**

<b>Criminal Justice Status - Clients with No Arrests during the Prior 30 Days at Admission vs. Discharge.</b>	<b>Provider</b>		<b>Region I</b>		<b>Statewide</b>	
	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>
<b>Level II Client Outcome Measures - Criminal Justice Status**</b>						
# of Clients with No Arrests/Prior 30 Days (Numerator)	2	2	3,203	3,257	8,584	8,844
Total # of Discharged Clients in Comparison (Denominator).	2	2	3,318	3,318	9,153	9,153
<b>% of Clients with No Arrests/Prior 30 Days.</b>	<b>100.0%</b>	<b>100.0%</b>	<b>96.5%</b>	<b>98.2%</b>	<b>93.8%</b>	<b>96.6%</b>

**\*\*Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for number of arrests in the prior 30 days at either admission or discharge are excluded. Clients who are deceased at time of discharge are also excluded.**

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse**

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**Provider Name (#): Nuway Community Services, Inc. (7237)**

**Date of Report: 9/30/2015**

**National Outcome Measures (NOMS) Data by Level of Care**

<b>Alcohol Abstinence - Clients with No Alcohol Use at Admission vs. Discharge.</b>	<b>Provider</b>		<b>Region I</b>		<b>Statewide</b>	
	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>
<b>Level II Client Outcome Measures - Alcohol Abstinence**</b>						
# of Clients Abstinent from Alcohol Use (Numerator)	N.A.	N.A.	490	796	1,402	2,249
Total # of Discharged Clients in Comparison (Denominator).	N.A.	N.A.	1,099	1,099	3,248	3,248
<b>% of Clients Abstinent from Alcohol Use.</b>	N.A.	N.A.	<b>44.6%</b>	<b>72.4%</b>	<b>43.2%</b>	<b>69.2%</b>

**\*\*Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for both primary and secondary substance type and/or frequency at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

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**National Outcome Measures (NOMS) Data by Level of Care**

<b>Other Drug Abstinence - Clients with No Use of Drugs Other than Alcohol at Admission vs. Discharge.</b>	<b>Provider</b>		<b>Region I</b>		<b>Statewide</b>	
	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>
<b>Level II Client Outcome Measures - Other Drug Abstinence**</b>						
# of Clients Abstinent from Other Drug Use (Numerator)	0	1	927	1,332	2,502	3,648
Total # of Discharged Clients in Comparison (Denominator).	2	2	2,084	2,084	5,684	5,684
<b>% of Clients Abstinent from Other Drug Use.</b>	<b>0.0%</b>	<b>50.0%</b>	<b>44.5%</b>	<b>63.9%</b>	<b>44.0%</b>	<b>64.2%</b>

**\*\*Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for both primary and secondary substance type and/or frequency at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

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**National Outcome Measures (NOMS) Data by Level of Care**

<b>Social Connectedness/Self-Help Group Involvement - Clients with Self-Help Group Involvement/Prior 30 Days at Admission vs. Discharge.</b>	<b>Provider</b>		<b>Region I</b>		<b>Statewide</b>	
	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>
<b>Level II Client Outcome Measures - Social Connectedness/Self-Help Group Involvement**</b>						
# of Clients with Self-Help Group Involvement (Numerator)	0	0	1,073	1,713	2,799	4,349
Total # of Discharged Clients in Comparison (Denominator).	2	2	2,957	2,957	7,949	7,949
<b>% of Clients with Self-Help Group Involvement.</b>	<b>0.0%</b>	<b>0.0%</b>	<b>36.3%</b>	<b>57.9%</b>	<b>35.2%</b>	<b>54.7%</b>

**\*\*Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for self-help group involvement at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**



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**Date of Report: 9/30/2015**

**National Outcome Measures (NOMS) Data by Level of Care**

<b>Social Connectedness/Supportive Social Interaction - Clients with Supportive Interaction with Family and/or Friends/Prior 30 Days at Admission vs. Discharge.</b>	<b>Provider</b>		<b>Region I</b>		<b>Statewide</b>	
	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>
<b>Level II Client Outcome Measures - Social Connectedness/Supportive Interaction**</b>						
# of Clients with Supportive Social Interaction (Numerator)	0	0	2,181	2,316	5,967	6,376
Total # of Discharged Clients in Comparison (Denominator).	2	2	2,918	2,918	7,935	7,935
<b>% of Clients with Supportive Social Interaction.</b>	<b>0.0%</b>	<b>0.0%</b>	<b>74.7%</b>	<b>79.4%</b>	<b>75.2%</b>	<b>80.4%</b>

**\*\*Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for supportive interaction at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse  
 Provider Performance and Outcomes Reports - SFY 2015  
 Admitted Patient/Client Demographics**

Provider Organization (Provider #)			Nuway Community Services, Inc. (7237)								
<b>Total # of Admissions</b>	237		<b>Avg. Age at Opening</b>	50.8		<b>Gender</b>	<b>%</b>	<b>N</b>	<b>Living Arrangements</b>	<b>%</b>	<b>N</b>
<b>Unduplicated</b>	87.3%	207	<b>% &lt; 18 Years of Age</b>	0.4%	1	Male	61.2%	145	Shelter/TLC/Safe Haven	0.8%	2
<b>Prior SUD Serv. Episodes</b>	78.5%	186	<b>Patient/Client Race</b>	<b>%</b>	<b>N</b>	Female	38.8%	92	Hosp./Jail/Prison/Other Inst.	0.4%	1
<b>Adms. by Level of Care</b>	<b>%</b>	<b>N</b>	American Indian	1.3%	3	<b>Hispanic Ethnicity</b>	<b>%</b>	<b>N</b>	Own Home/Apartment	67.5%	160
Detoxification	0.0%	0	Alaska Native	0.4%	1	Puerto Rican	0.4%	1	Someone Else's Home/Apt.	30.8%	73
Level I	0.0%	0	Asian	0.0%	0	Mexican	0.8%	2	Res.Tx/Hwy.Hse/Rec.Home	0.4%	1
Level I - OMT	0.0%	0	Nat. Hawaiian/Pac. Isl.	0.0%	0	Cuban	0.0%	0	<b>Health Insurance - None</b>	0.0%	0
Level II	100.0%	237	Black/African Amer.	89.0%	211	Other Hispanic/Latino	0.8%	2	<b>Employment Status</b>	<b>%</b>	<b>N</b>
Level III.5	0.0%	0	White	7.2%	17	Not Hispanic/Latino	95.8%	227	Full-Time	2.5%	6
Level III.1	0.0%	0	Other Single Race	2.1%	5	Hisp./Not Spec.	2.1%	5	Part-Time	4.6%	11
Recovery Home	0.0%	0	<b>Marital Status</b>	<b>%</b>	<b>N</b>		<b>%</b>	<b>N</b>	Unemployed	30.0%	71
<b>Children/Dependents</b>	<b>%</b>	<b>N</b>	Never Married	62.9%	149	<b>Pregnant at Opening</b>	0.4%	1	Not in Labor Force	62.9%	149
Children/25 and Younger	32.5%	77	Married	15.2%	36	<b>DCFS Involved</b>	0.8%	2	<b>Problem Area</b>	<b>%</b>	<b>N</b>
Avg. # of Children/25 and Younger	0.8		Widowed	6.8%	16	<b>Patient/English Prof.</b>	100.0%	237	Alcohol	0.0%	0
Children/Elsewhere/Courts	0.0%	0	Divorced	10.5%	25	<b>MISA Patient/Client</b>	0.0%	0	Other Drugs	100.0%	237
# of Children/Elsewhere/Court Ord.	0		Separated	4.6%	11	<b>Crim. Just. Referral</b>	0.0%	0	Alcohol & Other Drugs	0.0%	0
Childrn./Lost Parental Rights	0.8%	2	<b>Avg. Grade Completed</b>	11.8		<b>Arrested/Past 30 Days</b>	1.3%	3	Alcohol/Drugs/Gambling	0.0%	0
# of Children/Lost Parental Rights	6		<b>Less than H.S. Educ.</b>	38.0%	90	<b>Veteran Status - Yes</b>	4.6%	11	Gambling Only	0.0%	0
<b>Primary Substance</b>						<b>Secondary Substance</b>					
Heroin: 100.0% (237) None: 0.0% (0)						Alcohol: 0.0% (0); Cocaine/Crack: 0.8% (2); Marijuana: 0.4% (1) None: 98.7% (234)					
<b>Used Primary Substance/30 Days Prior to Opening: 99.2% (235)</b>						<b>Used Secondary Substance/30 Days Prior to Opening: 1.3% (3)</b>					
<b>Organization-wide Patient/Client Access and Discharge Indicators</b>											
						<b>Provider - SFY 2015</b>			<b>Statewide - SFY 2015</b>		
<b>Average Duration from Initial Contact to Opening Date</b>						0.2 Days			7.4 Days		
<b>Median Duration from Initial Contact to Opening Date</b>						0.0 Days			0.0 Days		
<b>% (#) of Admissions - No Reported Wait for Assessment</b>						98.7% (234)			54.3% (36,039)		
<b>% (#) of Discharged Patients/Clients - Completion of Services</b>						0.0% (0)			57.3% (32,983)		
<b>% (#) of Discharged Patients/Clients - DASA Administrative Discharges</b>						95.1% (39)			5.0% (2,871)		
<b>% (#) of Patients/Clients - Remain Opened/90 Days After Close of SFY</b>						82.7% (196)			13.3% (8,822)		