

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse  
 Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2015**

**Provider Name (#): Pillars Community Services (6416)**

**Date of Report: 09/30/2015**

**Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2015 Quarter\***

<b>Level I - Engagement</b>	<b>SFY14 Cumulative</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY15 Cumulative</b>	
<b>% Admitted Level I Clients/At Least 4 Sessions/First 30 Days</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	45.9%	13,863	43.6%	3,294	40.1%	2,746	42.9%	2,910	41.5%	2,386	42.1%	11,336
Region I	55.2%	5,199	53.6%	1,051	51.2%	977	56.2%	1,069	54.6%	819	53.8%	3,916
Provider	59.2%	177	64.2%	34	35.6%	21	63.4%	26	52.5%	21	52.8%	102
<b>Level I - Retention</b>	<b>SFY14 Cumulative</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY15 Cumulative</b>	
<b>% of Discharged Level I Clients/Completed Treatment (A)</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	51.2%	11,528	47.2%	3,320	48.5%	2,905	50.8%	2,690	51.6%	1,684	49.1%	10,599
Region I	58.6%	3,932	49.9%	894	54.8%	896	61.5%	928	60.3%	567	55.9%	3,285
Provider	38.4%	81	50.0%	24	34.7%	17	47.8%	11	31.3%	5	41.9%	57
<b>Level I - Retention</b>	<b>SFY14 Cumulative</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY15 Cumulative</b>	
<b>% of Clients/At Least 10 Sessions After First 30 Days (B)</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	23.9%	7,220	23.3%	1,763	23.7%	1,622	22.2%	1,504	15.4%	886	21.4%	5,775
Region I	24.3%	2,286	24.9%	489	26.6%	509	23.8%	453	17.1%	256	23.5%	1,707
Provider	40.5%	121	43.4%	23	25.4%	15	36.6%	15	25.0%	10	32.6%	63
<b>Level I - Retention</b>	<b>SFY14 Cumulative</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY15 Cumulative</b>	
<b>% of Admitted Level I Clients/A and/or B</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	51.0%	15,409	54.5%	4,115	54.1%	3,706	52.2%	3,546	40.9%	2,350	50.9%	13,717
Region I	53.8%	5,064	56.6%	1,110	57.9%	1,105	60.3%	1,148	49.0%	736	56.3%	4,099
Provider	53.8%	161	58.5%	31	44.1%	26	58.5%	24	37.5%	15	49.7%	96

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**Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2015 Quarter\***

<b>Level I - Continuity of Care</b>	<b>SFY14 Cumulative</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY15 Cumulative</b>	
<b>% of Discharged Clients/12-Step Group Participation (A)</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	37.3%	7,954	33.6%	2,073	35.0%	1,844	35.1%	1,622	34.4%	1,000	34.5%	6,539
Region I	41.9%	2,793	36.0%	582	38.2%	569	41.5%	578	43.7%	379	39.3%	2,108
Provider	23.3%	47	27.9%	12	43.5%	20	28.6%	6	13.3%	2	32.0%	40
<b>Level I - Continuity of Care</b>	<b>SFY14 Cumulative</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY15 Cumulative</b>	
<b>% of Discharged Clients/Supportive Interaction (B)</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	76.2%	16,349	75.6%	4,697	76.4%	4,088	76.9%	3,566	76.8%	2,226	76.3%	14,577
Region I	78.5%	5,197	75.7%	1,232	77.3%	1,151	78.9%	1,070	78.7%	675	77.4%	4,128
Provider	98.0%	198	97.8%	45	97.9%	46	100.0%	24	100.0%	16	98.5%	131
<b>Level I - Continuity of Care</b>	<b>SFY14 Cumulative</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY15 Cumulative</b>	
<b>% of Discharged Clients/A and/or B</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	78.6%	16,918	77.7%	4,823	78.3%	4,193	78.8%	3,653	78.4%	2,284	78.2%	14,953
Region I	81.0%	5,404	77.7%	1,261	79.5%	1,177	80.5%	1,092	80.2%	688	79.3%	4,218
Provider	98.0%	199	100.0%	46	100.0%	46	100.0%	24	100.0%	16	100.0%	132

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**Date of Report: 09/30/2015**

**Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2015 Quarter\***

<b>Level II - Engagement</b>	<b>SFY14 Cumulative</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY15 Cumulative</b>	
<b>% Admitted Clients/At Least 12 Sessions/First 30 Days</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	34.6%	4,691	37.8%	1,250	30.2%	912	35.6%	975	34.7%	842	34.6%	3,979
Region I	35.8%	1,843	36.3%	437	29.5%	344	37.1%	427	33.6%	365	34.1%	1,573
Provider	30.3%	23	27.3%	6	15.0%	3	18.8%	3	10.5%	2	18.2%	14
<b>Level II - Retention</b>	<b>SFY14 Cumulative</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY15 Cumulative</b>	
<b>% Admitted Clients/At Least 18 Sessions/First 60 Days (A)</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	37.6%	5,091	38.1%	1,260	32.4%	978	36.2%	992	35.0%	850	35.5%	4,080
Region I	38.0%	1,956	34.0%	410	31.8%	371	35.9%	414	34.1%	370	34.0%	1,565
Provider	36.8%	28	36.4%	8	25.0%	5	37.5%	6	10.5%	2	27.3%	21
<b>Level II - Retention</b>	<b>SFY14 Cumulative</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY15 Cumulative</b>	
<b>% of Discharged Level II Clients/Completed Treatment (B)</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	44.2%	4,456	48.5%	1,527	50.3%	1,409	53.7%	1,257	55.5%	956	51.4%	5,149
Region I	42.4%	1,457	44.6%	483	51.2%	522	55.4%	516	58.3%	426	51.7%	1,947
Provider	14.5%	8	33.3%	7	30.0%	6	25.0%	4	21.4%	3	28.2%	20
<b>Level II - Retention</b>	<b>SFY14 Cumulative</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY15 Cumulative</b>	
<b>% of Admitted Level II Clients/A and/or B</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	52.7%	7,140	56.4%	1,866	55.1%	1,663	56.9%	1,560	52.2%	1,269	55.3%	6,358
Region I	48.9%	2,519	51.5%	620	51.6%	601	54.5%	628	50.9%	552	52.1%	2,401
Provider	44.7%	34	45.5%	10	35.0%	7	43.8%	7	21.1%	4	36.4%	28

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<b>Level II - Continuity of Care</b>	<b>SFY14 Cumulative</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY15 Cumulative</b>	
<b>% of Discharged Clients/12-Step Group Participation (A)</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	53.1%	5,646	50.5%	1,435	50.4%	1,272	54.4%	1,172	57.5%	917	52.6%	4,796
Region I	54.1%	2,031	51.6%	511	53.6%	505	56.2%	501	60.5%	419	55.0%	1,936
Provider	42.9%	30	42.9%	9	25.0%	5	20.0%	3	14.3%	2	27.1%	19
<b>Level II - Continuity of Care</b>	<b>SFY14 Cumulative</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY15 Cumulative</b>	
<b>% of Discharged Clients/Supportive Interaction (B)</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	79.5%	8,378	77.5%	2,215	77.8%	1,975	80.2%	1,728	80.5%	1,283	78.8%	7,201
Region I	80.4%	2,991	74.9%	751	75.9%	711	79.6%	702	79.4%	550	77.2%	2,714
Provider	100.0%	73	100.0%	22	95.0%	19	93.8%	15	100.0%	15	97.3%	71
<b>Level II - Continuity of Care</b>	<b>SFY14 Cumulative</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY15 Cumulative</b>	
<b>% of Discharged Clients/A and/or B</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	82.6%	8,789	80.7%	2,323	80.7%	2,058	84.0%	1,810	84.5%	1,355	82.1%	7,546
Region I	82.8%	3,100	78.8%	789	79.4%	745	83.3%	730	84.4%	585	81.2%	2,849
Provider	100.0%	73	100.0%	22	95.0%	19	93.8%	15	100.0%	15	97.3%	71

**\*Performance measure levels for a particular quarter are based on service billings accepted in DARTS as of the date of the report for clients opened during that quarter.**

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**Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2015**

**Provider Name (#): Pillars Community Services (6416)**

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**National Outcome Measures (NOMS) Data by Level of Care**

<b>Employment Status - Clients Employed (Full-time or Part-time) at Admission vs. Discharge. (Excludes Clients not in Labor Force)</b>	<b>Provider</b>		<b>Region I</b>		<b>Statewide</b>	
	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>
<b>Level I Client Outcome Measures - Employment Status**</b>						
# of Clients Employed Full-time or Part-time (Numerator)	55	62	1,115	1,335	5,418	6,244
Total # of Discharged Clients in Comparison (Denominator).	99	99	3,284	3,284	13,274	13,274
<b>% of Clients Employed Full-time or Part-time.</b>	<b>55.6%</b>	<b>62.6%</b>	<b>34.0%</b>	<b>40.7%</b>	<b>40.8%</b>	<b>47.0%</b>
<b>Level II Client Outcome Measures - Employment Status**</b>						
# of Clients Employed Full-time or Part-time (Numerator)	19	19	556	728	1,892	2,355
Total # of Discharged Clients in Comparison (Denominator).	46	46	2,117	2,117	6,017	6,017
<b>% of Clients Employed Full-time or Part-time.</b>	<b>41.3%</b>	<b>41.3%</b>	<b>26.3%</b>	<b>34.4%</b>	<b>31.4%</b>	<b>39.1%</b>

**\*\*Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for employment status or who are reported to not be in the labor force at either admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

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**National Outcome Measures (NOMS) Data by Level of Care**

<b>Housing Status - Clients with Stable Housing (Independent Living) at Admission vs. Discharge.</b>	<b>Provider</b>		<b>Region I</b>		<b>Statewide</b>	
	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>
<b>Level I Client Outcome Measures - Housing Status**</b>						
# of Clients with Stable Housing (Numerator)	63	57	1,376	1,533	7,547	7,896
Total # of Discharged Clients in Comparison (Denominator).	134	134	4,653	4,653	18,878	18,878
<b>% of Clients with Stable Housing.</b>	<b>47.0%</b>	<b>42.5%</b>	<b>29.6%</b>	<b>32.9%</b>	<b>40.0%</b>	<b>41.8%</b>
<b>Level II Client Outcome Measures - Housing Status**</b>						
# of Clients with Stable Housing (Numerator)	29	26	811	807	3,183	3,177
Total # of Discharged Clients in Comparison (Denominator).	68	68	2,893	2,893	8,622	8,622
<b>% of Clients with Stable Housing.</b>	<b>42.6%</b>	<b>38.2%</b>	<b>28.0%</b>	<b>27.9%</b>	<b>36.9%</b>	<b>36.8%</b>

**\*\*Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for housing status at either admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

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**National Outcome Measures (NOMS) Data by Level of Care**

<b>Criminal Justice Status - Clients with No Arrests during the Prior 30 Days at Admission vs. Discharge.</b>	<b>Provider</b>		<b>Region I</b>		<b>Statewide</b>	
	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>
<b>Level I Client Outcome Measures - Criminal Justice Status**</b>						
# of Clients with No Arrests/Prior 30 Days (Numerator)	132	133	4,891	4,968	18,371	18,775
Total # of Discharged Clients in Comparison (Denominator).	134	134	5,065	5,065	19,406	19,406
<b>% of Clients with No Arrests/Prior 30 Days.</b>	<b>98.5%</b>	<b>99.3%</b>	<b>96.6%</b>	<b>98.1%</b>	<b>94.7%</b>	<b>96.7%</b>
<b>Level II Client Outcome Measures - Criminal Justice Status**</b>						
# of Clients with No Arrests/Prior 30 Days (Numerator)	67	66	3,203	3,257	8,584	8,844
Total # of Discharged Clients in Comparison (Denominator).	68	68	3,318	3,318	9,153	9,153
<b>% of Clients with No Arrests/Prior 30 Days.</b>	<b>98.5%</b>	<b>97.1%</b>	<b>96.5%</b>	<b>98.2%</b>	<b>93.8%</b>	<b>96.6%</b>

**\*\*Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for number of arrests in the prior 30 days at either admission or discharge are excluded. Clients who are deceased at time of discharge are also excluded.**

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**National Outcome Measures (NOMS) Data by Level of Care**

<b>Alcohol Abstinence - Clients with No Alcohol Use at Admission vs. Discharge.</b>	<b>Provider</b>		<b>Region I</b>		<b>Statewide</b>	
	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>
<b>Level I Client Outcome Measures - Alcohol Abstinence**</b>						
# of Clients Abstinent from Alcohol Use (Numerator)	48	65	946	1,374	4,131	5,183
Total # of Discharged Clients in Comparison (Denominator).	80	80	1,776	1,776	7,265	7,265
<b>% of Clients Abstinent from Alcohol Use.</b>	<b>60.0%</b>	<b>81.3%</b>	<b>53.3%</b>	<b>77.4%</b>	<b>56.9%</b>	<b>71.3%</b>
<b>Level II Client Outcome Measures - Alcohol Abstinence**</b>						
# of Clients Abstinent from Alcohol Use (Numerator)	9	13	490	796	1,402	2,249
Total # of Discharged Clients in Comparison (Denominator).	21	21	1,099	1,099	3,248	3,248
<b>% of Clients Abstinent from Alcohol Use.</b>	<b>42.9%</b>	<b>61.9%</b>	<b>44.6%</b>	<b>72.4%</b>	<b>43.2%</b>	<b>69.2%</b>

**\*\*Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for both primary and secondary substance type and/or frequency at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**



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**National Outcome Measures (NOMS) Data by Level of Care**

<b>Other Drug Abstinence - Clients with No Use of Drugs Other than Alcohol at Admission vs. Discharge.</b>	<b>Provider</b>		<b>Region I</b>		<b>Statewide</b>	
	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>
<b>Level I Client Outcome Measures - Other Drug Abstinence**</b>						
# of Clients Abstinent from Other Drug Use (Numerator)	29	33	1,394	1,826	6,163	7,314
Total # of Discharged Clients in Comparison (Denominator).	54	54	3,141	3,141	11,804	11,804
<b>% of Clients Abstinent from Other Drug Use.</b>	<b>53.7%</b>	<b>61.1%</b>	<b>44.4%</b>	<b>58.1%</b>	<b>52.2%</b>	<b>62.0%</b>
<b>Level II Client Outcome Measures - Other Drug Abstinence**</b>						
# of Clients Abstinent from Other Drug Use (Numerator)	31	29	927	1,332	2,502	3,648
Total # of Discharged Clients in Comparison (Denominator).	47	47	2,084	2,084	5,684	5,684
<b>% of Clients Abstinent from Other Drug Use.</b>	<b>66.0%</b>	<b>61.7%</b>	<b>44.5%</b>	<b>63.9%</b>	<b>44.0%</b>	<b>64.2%</b>

**\*\*Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for both primary and secondary substance type and/or frequency at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse**

**Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2015**

**Provider Name (#): Pillars Community Services (6416)**

**Date of Report: 9/30/2015**

**National Outcome Measures (NOMS) Data by Level of Care**

<b>Social Connectedness/Self-Help Group Involvement - Clients with Self-Help Group Involvement/Prior 30 Days at Admission vs. Discharge.</b>	<b>Provider</b>		<b>Region I</b>		<b>Statewide</b>	
	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>
<b>Level I Client Outcome Measures - Social Connectedness/Self-Help Group Involvement**</b>						
# of Clients with Self-Help Group Involvement (Numerator)	18	27	1,338	1,908	4,162	5,849
Total # of Discharged Clients in Comparison (Denominator).	109	109	4,610	4,610	16,477	16,477
<b>% of Clients with Self-Help Group Involvement.</b>	<b>16.5%</b>	<b>24.8%</b>	<b>29.0%</b>	<b>41.4%</b>	<b>25.3%</b>	<b>35.5%</b>
<b>Level II Client Outcome Measures - Social Connectedness/Self-Help Group Involvement**</b>						
# of Clients with Self-Help Group Involvement (Numerator)	12	18	1,073	1,713	2,799	4,349
Total # of Discharged Clients in Comparison (Denominator).	66	66	2,957	2,957	7,949	7,949
<b>% of Clients with Self-Help Group Involvement.</b>	<b>18.2%</b>	<b>27.3%</b>	<b>36.3%</b>	<b>57.9%</b>	<b>35.2%</b>	<b>54.7%</b>

**\*\*Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for self-help group involvement at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse**

**Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2015**

**Provider Name (#): Pillars Community Services (6416)**

**Date of Report: 9/30/2015**

**National Outcome Measures (NOMS) Data by Level of Care**

<b>Social Connectedness/Supportive Social Interaction - Clients with Supportive Interaction with Family and/or Friends/Prior 30 Days at Admission vs. Discharge.</b>	<b>Provider</b>		<b>Region I</b>		<b>Statewide</b>	
	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>
<b>Level I Client Outcome Measures - Social Connectedness/Supportive Interaction**</b>						
# of Clients with Supportive Social Interaction (Numerator)	110	112	3,620	3,619	12,314	12,832
Total # of Discharged Clients in Comparison (Denominator).	114	114	4,540	4,540	16,537	16,537
<b>% of Clients with Supportive Social Interaction.</b>	<b>96.5%</b>	<b>98.2%</b>	<b>79.7%</b>	<b>79.7%</b>	<b>74.5%</b>	<b>77.6%</b>
<b>Level II Client Outcome Measures - Social Connectedness/Supportive Interaction**</b>						
# of Clients with Supportive Social Interaction (Numerator)	68	66	2,181	2,316	5,967	6,376
Total # of Discharged Clients in Comparison (Denominator).	68	68	2,918	2,918	7,935	7,935
<b>% of Clients with Supportive Social Interaction.</b>	<b>100.0%</b>	<b>97.1%</b>	<b>74.7%</b>	<b>79.4%</b>	<b>75.2%</b>	<b>80.4%</b>

**\*\*Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for supportive interaction at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

**Illinois Department of Human Services  
Division of Alcoholism and Substance Abuse  
Provider Performance and Outcomes Reports - SFY 2015  
Admitted Patient/Client Demographics**

Provider Organization (Provider #)			Pillars Community Services (6416)								
<b>Total # of Admissions</b>	273		<b>Avg. Age at Opening</b>	33.3		<b>Gender</b>	<b>%</b>	<b>N</b>	<b>Living Arrangements</b>	<b>%</b>	<b>N</b>
<b>Unduplicated</b>	80.6%	220	<b>% &lt; 18 Years of Age</b>	5.9%	16	Male	71.8%	196	Shelter/TLC/Safe Haven	1.5%	4
<b>Prior SUD Serv. Episodes</b>	46.9%	128	<b>Patient/Client Race</b>	<b>%</b>	<b>N</b>	Female	28.2%	77	Hosp./Jail/Prison/Other Inst.	0.4%	1
<b>Adms. by Level of Care</b>	<b>%</b>	<b>N</b>	American Indian	0.4%	1	<b>Hispanic Ethnicity</b>	<b>%</b>	<b>N</b>	Own Home/Apartment	45.8%	125
Detoxification	0.0%	0	Alaska Native	0.0%	0	Puerto Rican	0.4%	1	Someone Else's Home/Apt.	51.3%	140
Level I	70.7%	193	Asian	0.4%	1	Mexican	25.3%	69	Res.Tx/Hwy.Hse/Rec.Home	1.1%	3
Level I - OMT	1.1%	3	Nat. Hawaiian/Pac. Isl.	0.0%	0	Cuban	0.0%	0	<b>Health Insurance - None</b>	54.9%	150
Level II	28.2%	77	Black/African Amer.	9.5%	26	Other Hispanic/Latino	1.5%	4	<b>Employment Status</b>	<b>%</b>	<b>N</b>
Level III.5	0.0%	0	White	59.0%	161	Not Hispanic/Latino	67.0%	183	Full-Time	18.7%	51
Level III.1	0.0%	0	Other Single Race	30.8%	84	Hisp./Not Spec.	5.9%	16	Part-Time	21.6%	59
Recovery Home	0.0%	0	<b>Marital Status</b>	<b>%</b>	<b>N</b>		<b>%</b>	<b>N</b>	Unemployed	34.4%	94
<b>Children/Dependents</b>	<b>%</b>	<b>N</b>	Never Married	64.1%	175	<b>Pregnant at Opening</b>	0.4%	1	Not in Labor Force	25.3%	69
Children/25 and Younger	40.7%	111	Married	13.6%	37	<b>DCFS Involved</b>	5.9%	16	<b>Problem Area</b>	<b>%</b>	<b>N</b>
Avg. # of Children/25 and Younger	0.9		Widowed	1.1%	3	<b>Patient/English Prof.</b>	88.3%	241	Alcohol	35.2%	96
Children/Elsewhere/Courts	3.3%	17	Divorced	15.0%	41	<b>MISA Patient/Client</b>	22.3%	61	Other Drugs	16.5%	45
# of Children/Elsewhere/Court Ord.		4	Separated	6.2%	17	<b>Crim. Just. Referral</b>	71.8%	196	Alcohol & Other Drugs	48.4%	132
Childrn./Lost Parental Rights	1.8%	9	<b>Avg. Grade Completed</b>	11.6		<b>Arrested/Past 30 Days</b>	1.8%	5	Alcohol/Drugs/Gambling	0.0%	0
# of Children/Lost Parental Rights			<b>Less than H.S. Educ.</b>	33.0%	90	<b>Veteran Status - Yes</b>	2.2%	6	Gambling Only	0.0%	0
<b>Primary Substance</b>						<b>Secondary Substance</b>					
Alcohol: 50.2% (137); Cocaine/Crack: 4.8% (13); Marijuana: 29.3% (80) Heroin: 10.3% (28); Other Opiates: 1.5% (4); Methamphetamine: 0.4% (1) Benzodiazepines: 1.8% (5); Other Drugs: 1.8% (5); None: 0.0% (0)						Alcohol: 24.5% (67); Cocaine/Crack: 8.4% (23); Marijuana: 13.2% (36) Heroin: 1.1% (3); Other Opiates: 1.5% (4); PCP: 0.4% (1) Benzodiazepines: 2.2% (6); Other Drugs: 1.1% (3); None: 47.6% (130)					
<b>Used Primary Substance/30 Days Prior to Opening:</b> 37.0% (101)						<b>Used Secondary Substance/30 Days Prior to Opening:</b> 16.1% (44)					
<b>Organization-wide Patient/Client Access and Discharge Indicators</b>											
						<b>Provider - SFY 2015</b>			<b>Statewide - SFY 2015</b>		
<b>Average Duration from Initial Contact to Opening Date</b>						18.7 Days			7.4 Days		
<b>Median Duration from Initial Contact to Opening Date</b>						14.0 Days			0.0 Days		
<b>% (#) of Admissions - No Reported Wait for Assessment</b>						1.5% (4)			54.3% (36,039)		
<b>% (#) of Discharged Patients/Clients - Completion of Services</b>						36.8% (77)			57.3% (32,983)		
<b>% (#) of Discharged Patients/Clients - DASA Administrative Discharges</b>						0.0% (0)			5.0% (2,871)		
<b>% (#) of Patients/Clients - Remain Opened/90 Days After Close of SFY</b>						23.4% (64)			13.3% (8,822)		