

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse
 Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2015**

Provider Name (#): New Directions (5589)

Date of Report: 09/30/2015

Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2015 Quarter*

Level I - Engagement	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% Admitted Level I Clients/At Least 4 Sessions/First 30 Days	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	45.9%	13,863	43.6%	3,294	40.1%	2,746	42.9%	2,910	41.5%	2,386	42.1%	11,336
Region III	39.2%	2,568	38.9%	717	34.9%	535	34.9%	507	33.8%	401	35.9%	2,160
Provider	42.1%	67	34.5%	19	47.1%	16	58.1%	18	50.0%	20	45.6%	73
Level I - Retention	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% of Discharged Level I Clients/Completed Treatment (A)	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	51.2%	11,528	47.2%	3,320	48.5%	2,905	50.8%	2,690	51.6%	1,684	49.1%	10,599
Region III	44.1%	2,267	42.9%	750	44.8%	613	41.5%	478	43.9%	296	43.2%	2,137
Provider	42.0%	58	44.4%	24	40.6%	13	50.0%	13	63.6%	21	49.0%	71
Level I - Retention	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% of Clients/At Least 10 Sessions After First 30 Days (B)	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	23.9%	7,220	23.3%	1,763	23.7%	1,622	22.2%	1,504	15.4%	886	21.4%	5,775
Region III	21.6%	1,414	21.0%	387	19.3%	296	18.8%	273	11.6%	138	18.2%	1,094
Provider	10.7%	17	21.8%	12	20.6%	7	22.6%	7	5.0%	2	17.5%	28
Level I - Retention	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% of Admitted Level I Clients/A and/or B	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	51.0%	15,409	54.5%	4,115	54.1%	3,706	52.2%	3,546	40.9%	2,350	50.9%	13,717
Region III	46.4%	3,041	50.2%	927	49.9%	764	43.3%	629	34.2%	406	51.3%	2,726
Provider	41.5%	66	49.1%	27	47.1%	16	58.1%	18	55.0%	22	51.9%	83

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Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2015 Quarter*

Level I - Continuity of Care	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% of Discharged Clients/12-Step Group Participation (A)	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	37.3%	7,954	33.6%	2,073	35.0%	1,844	35.1%	1,622	34.4%	1,000	34.5%	6,539
Region III	32.4%	1,573	28.8%	447	30.3%	372	28.3%	287	29.5%	181	29.2%	1,287
Provider	38.1%	53	50.0%	27	48.4%	15	44.4%	12	54.8%	17	49.7%	71
Level I - Continuity of Care	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% of Discharged Clients/Supportive Interaction (B)	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	76.2%	16,349	75.6%	4,697	76.4%	4,088	76.9%	3,566	76.8%	2,226	76.3%	14,577
Region III	71.5%	3,565	70.8%	1,118	69.7%	879	70.9%	746	68.6%	430	70.2%	3,173
Provider	15.8%	22	25.9%	14	22.6%	7	29.6%	8	33.3%	10	27.5%	39
Level I - Continuity of Care	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% of Discharged Clients/A and/or B	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	78.6%	16,918	77.7%	4,823	78.3%	4,193	78.8%	3,653	78.4%	2,284	78.2%	14,953
Region III	73.2%	3,655	73.0%	1,150	71.7%	905	73.2%	770	70.7%	447	72.3%	3,272
Provider	38.8%	54	50.0%	27	48.4%	15	44.4%	12	54.8%	17	49.7%	71

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Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2015 Quarter*

Level II - Engagement	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% Admitted Clients/At Least 12 Sessions/First 30 Days	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	34.6%	4,691	37.8%	1,250	30.2%	912	35.6%	975	34.7%	842	34.6%	3,979
Region III	29.7%	862	35.1%	286	28.3%	200	32.9%	194	35.0%	155	32.7%	835
Provider	15.7%	11	30.4%	7	3.4%	1	30.4%	7	0.0%	0	18.3%	15
Level II - Retention	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% Admitted Clients/At Least 18 Sessions/First 60 Days (A)	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	37.6%	5,091	38.1%	1,260	32.4%	978	36.2%	992	35.0%	850	35.5%	4,080
Region III	34.1%	988	38.5%	313	33.0%	233	34.0%	200	35.9%	159	35.5%	905
Provider	15.7%	11	21.7%	5	13.8%	4	30.4%	7	0.0%	0	19.5%	16
Level II - Retention	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% of Discharged Level II Clients/Completed Treatment (B)	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	44.2%	4,456	48.5%	1,527	50.3%	1,409	53.7%	1,257	55.5%	956	51.4%	5,149
Region III	37.8%	829	46.2%	369	45.1%	302	47.3%	242	51.3%	155	46.8%	1,068
Provider	25.0%	13	34.8%	8	33.3%	9	47.8%	11	25.0%	1	37.7%	29
Level II - Retention	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% of Admitted Level II Clients/A and/or B	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	52.7%	7,140	56.4%	1,866	55.1%	1,663	56.9%	1,560	52.2%	1,269	55.3%	6,358
Region III	47.3%	1,370	54.8%	446	53.3%	376	52.3%	308	48.5%	215	52.7%	1,345
Provider	25.7%	18	39.1%	9	34.5%	10	47.8%	11	14.3%	1	37.8%	31

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Level II - Continuity of Care	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% of Discharged Clients/12-Step Group Participation (A)	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	53.1%	5,646	50.5%	1,435	50.4%	1,272	54.4%	1,172	57.5%	917	52.6%	4,796
Region III	43.7%	1,058	38.7%	296	43.5%	276	50.3%	241	47.6%	136	43.8%	949
Provider	27.9%	17	30.4%	7	19.2%	5	42.9%	9	0.0%	0	28.4%	21
Level II - Continuity of Care	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% of Discharged Clients/Supportive Interaction (B)	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	79.5%	8,378	77.5%	2,215	77.8%	1,975	80.2%	1,728	80.5%	1,283	78.8%	7,201
Region III	73.5%	1,715	70.7%	521	73.6%	451	74.4%	343	74.9%	209	72.9%	1,524
Provider	11.5%	7	8.7%	2	7.7%	2	22.7%	5	0.0%	0	12.0%	9
Level II - Continuity of Care	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% of Discharged Clients/A and/or B	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	82.6%	8,789	80.7%	2,323	80.7%	2,058	84.0%	1,810	84.5%	1,355	82.1%	7,546
Region III	76.3%	1,817	73.0%	548	75.7%	470	78.0%	368	77.4%	219	75.5%	1,605
Provider	29.5%	18	30.4%	7	19.2%	5	42.9%	9	0.0%	0	28.4%	21

***Performance measure levels for a particular quarter are based on service billings accepted in DARTS as of the date of the report for clients opened during that quarter.**

Illinois Department of Human Services, Division of Alcoholism and Substance Abuse

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National Outcome Measures (NOMS) Data by Level of Care

Employment Status - Clients Employed (Full-time or Part-time) at Admission vs. Discharge. (Excludes Clients not in Labor Force)	Provider		Region III		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Employment Status**						
# of Clients Employed Full-time or Part-time (Numerator)	52	55	1,211	1,368	5,418	6,244
Total # of Discharged Clients in Comparison (Denominator).	127	127	3,269	3,269	13,274	13,274
% of Clients Employed Full-time or Part-time.	40.9%	43.3%	37.0%	41.8%	40.8%	47.0%
Level II Client Outcome Measures - Employment Status**						
# of Clients Employed Full-time or Part-time (Numerator)	16	20	426	517	1,892	2,355
Total # of Discharged Clients in Comparison (Denominator).	64	64	1,438	1,438	6,017	6,017
% of Clients Employed Full-time or Part-time.	25.0%	31.3%	29.6%	36.0%	31.4%	39.1%

****Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for employment status or who are reported to not be in the labor force at either admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

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National Outcome Measures (NOMS) Data by Level of Care

Housing Status - Clients with Stable Housing (Independent Living) at Admission vs. Discharge.	Provider		Region III		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Housing Status**						
# of Clients with Stable Housing (Numerator)	74	79	2,291	2,321	7,547	7,896
Total # of Discharged Clients in Comparison (Denominator).	143	143	4,576	4,576	18,878	18,878
% of Clients with Stable Housing.	51.7%	55.2%	50.1%	50.7%	40.0%	41.8%
Level II Client Outcome Measures - Housing Status**						
# of Clients with Stable Housing (Numerator)	41	41	1,081	1,073	3,183	3,177
Total # of Discharged Clients in Comparison (Denominator).	73	73	2,075	2,075	8,622	8,622
% of Clients with Stable Housing.	56.2%	56.2%	52.1%	51.7%	36.9%	36.8%

****Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for housing status at either admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

Illinois Department of Human Services, Division of Alcoholism and Substance Abuse

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National Outcome Measures (NOMS) Data by Level of Care

Criminal Justice Status - Clients with No Arrests during the Prior 30 Days at Admission vs. Discharge.	Provider		Region III		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Criminal Justice Status**						
# of Clients with No Arrests/Prior 30 Days (Numerator)	142	142	4,381	4,486	18,371	18,775
Total # of Discharged Clients in Comparison (Denominator).	143	143	4,617	4,617	19,406	19,406
% of Clients with No Arrests/Prior 30 Days.	99.3%	99.3%	94.9%	97.2%	94.7%	96.7%
Level II Client Outcome Measures - Criminal Justice Status**						
# of Clients with No Arrests/Prior 30 Days (Numerator)	73	73	1,962	2,044	8,584	8,844
Total # of Discharged Clients in Comparison (Denominator).	73	73	2,100	2,100	9,153	9,153
% of Clients with No Arrests/Prior 30 Days.	100.0%	100.0%	93.4%	97.3%	93.8%	96.6%

****Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for number of arrests in the prior 30 days at either admission or discharge are excluded. Clients who are deceased at time of discharge are also excluded.**

Illinois Department of Human Services, Division of Alcoholism and Substance Abuse

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National Outcome Measures (NOMS) Data by Level of Care

Alcohol Abstinence - Clients with No Alcohol Use at Admission vs. Discharge.	Provider		Region III		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Alcohol Abstinence**						
# of Clients Abstinent from Alcohol Use (Numerator)	66	72	858	1,089	4,131	5,183
Total # of Discharged Clients in Comparison (Denominator).	81	81	1,721	1,721	7,265	7,265
% of Clients Abstinent from Alcohol Use.	81.5%	88.9%	49.9%	63.3%	56.9%	71.3%
Level II Client Outcome Measures - Alcohol Abstinence**						
# of Clients Abstinent from Alcohol Use (Numerator)	22	33	331	561	1,402	2,249
Total # of Discharged Clients in Comparison (Denominator).	39	39	855	855	3,248	3,248
% of Clients Abstinent from Alcohol Use.	56.4%	84.6%	38.7%	65.6%	43.2%	69.2%

****Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for both primary and secondary substance type and/or frequency at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

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National Outcome Measures (NOMS) Data by Level of Care

Other Drug Abstinence - Clients with No Use of Drugs Other than Alcohol at Admission vs. Discharge.	Provider		Region III		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Other Drug Abstinence**						
# of Clients Abstinent from Other Drug Use (Numerator)	39	48	1,285	1,613	6,163	7,314
Total # of Discharged Clients in Comparison (Denominator).	62	62	2,844	2,844	11,804	11,804
% of Clients Abstinent from Other Drug Use.	62.9%	77.4%	45.2%	56.7%	52.2%	62.0%
Level II Client Outcome Measures - Other Drug Abstinence**						
# of Clients Abstinent from Other Drug Use (Numerator)	14	21	448	785	2,502	3,648
Total # of Discharged Clients in Comparison (Denominator).	34	34	1,223	1,223	5,684	5,684
% of Clients Abstinent from Other Drug Use.	41.2%	61.8%	36.6%	64.2%	44.0%	64.2%

****Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for both primary and secondary substance type and/or frequency at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

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National Outcome Measures (NOMS) Data by Level of Care

Social Connectedness/Self-Help Group Involvement - Clients with Self-Help Group Involvement/Prior 30 Days at Admission vs. Discharge.	Provider		Region III		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Social Connectedness/Self-Help Group Involvement**						
# of Clients with Self-Help Group Involvement (Numerator)	10	69	662	1,183	4,162	5,849
Total # of Discharged Clients in Comparison (Denominator).	138	138	3,943	3,943	16,477	16,477
% of Clients with Self-Help Group Involvement.	7.2%	50.0%	16.8%	30.0%	25.3%	35.5%
Level II Client Outcome Measures - Social Connectedness/Self-Help Group Involvement**						
# of Clients with Self-Help Group Involvement (Numerator)	3	21	574	892	2,799	4,349
Total # of Discharged Clients in Comparison (Denominator).	70	70	1,936	1,936	7,949	7,949
% of Clients with Self-Help Group Involvement.	4.3%	30.0%	29.6%	46.1%	35.2%	54.7%

****Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for self-help group involvement at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

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National Outcome Measures (NOMS) Data by Level of Care

Social Connectedness/Supportive Social Interaction - Clients with Supportive Interaction with Family and/or Friends/Prior 30 Days at Admission vs. Discharge.	Provider		Region III		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Social Connectedness/Supportive Interaction**						
# of Clients with Supportive Social Interaction (Numerator)	2	37	2,658	2,894	12,314	12,832
Total # of Discharged Clients in Comparison (Denominator).	137	137	4,030	4,030	16,537	16,537
% of Clients with Supportive Social Interaction.	1.5%	27.0%	66.0%	71.8%	74.5%	77.6%
Level II Client Outcome Measures - Social Connectedness/Supportive Interaction**						
# of Clients with Supportive Social Interaction (Numerator)	1	9	1,228	1,391	5,967	6,376
Total # of Discharged Clients in Comparison (Denominator).	71	71	1,862	1,862	7,935	7,935
% of Clients with Supportive Social Interaction.	1.4%	12.7%	66.0%	74.7%	75.2%	80.4%

****Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for supportive interaction at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

**Illinois Department of Human Services
Division of Alcoholism and Substance Abuse
Provider Performance and Outcomes Reports - SFY 2015
Admitted Patient/Client Demographics**

Provider Organization (Provider #)			New Directions (5589)								
Total # of Admissions	243		Avg. Age at Opening	35.5		Gender	%	N	Living Arrangements	%	N
Unduplicated	81.1%	197	% < 18 Years of Age	0.0%	0	Male	69.5%	169	Shelter/TLC/Safe Haven	1.2%	3
Prior SUD Serv. Episodes	65.4%	159	Patient/Client Race	%	N	Female	30.5%	74	Hosp./Jail/Prison/Other Inst.	0.0%	0
Adms. by Level of Care	%	N	American Indian	0.0%	0	Hispanic Ethnicity	%	N	Own Home/Apartment	54.3%	132
Detoxification	0.0%	0	Alaska Native	0.0%	0	Puerto Rican	0.0%	0	Someone Else's Home/Apt.	44.0%	107
Level I	65.8%	160	Asian	0.0%	0	Mexican	5.3%	13	Res.Tx/Hwy.Hse/Rec.Home	0.0%	0
Level I - OMT	0.4%	1	Nat. Hawaiian/Pac. Isl.	0.4%	1	Cuban	0.0%	0	Health Insurance - None	37.0%	90
Level II	33.7%	82	Black/African Amer.	24.7%	60	Other Hispanic/Latino	0.0%	0	Employment Status	%	N
Level III.5	0.0%	0	White	69.1%	168	Not Hispanic/Latino	93.0%	226	Full-Time	21.0%	51
Level III.1	0.0%	0	Other Single Race	5.8%	14	Hisp./Not Spec.	1.6%	4	Part-Time	9.5%	23
Recovery Home	0.0%	0	Marital Status	%	N		%	N	Unemployed	57.6%	140
Children/Dependents	%	N	Never Married	66.7%	162	Pregnant at Opening	2.1%	5	Not in Labor Force	11.9%	29
Children/25 and Younger	53.9%	131	Married	9.9%	24	DCFS Involved	7.4%	18	Problem Area	%	N
Avg. # of Children/25 and Younger	1.2		Widowed	2.1%	5	Patient/English Prof.	100.0%	243	Alcohol	22.2%	54
Children/Elsewhere/Courts	7.8%	19	Divorced	17.7%	43	MISA Patient/Client	0.0%	0	Other Drugs	14.4%	35
# of Children/Elsewhere/Court Ord.	45		Separated	3.7%	9	Crim. Just. Referral	9.1%	22	Alcohol & Other Drugs	63.4%	154
Childrn./Lost Parental Rights	2.5%	6	Avg. Grade Completed	12.2		Arrested/Past 30 Days	0.4%	1	Alcohol/Drugs/Gambling	0.0%	0
# of Children/Lost Parental Rights	9		Less than H.S. Educ.	23.9%	58	Veteran Status - Yes	2.1%	5	Gambling Only	0.0%	0
Primary Substance						Secondary Substance					
Alcohol: 56.4% (137); Cocaine/Crack: 4.5% (11); Marijuana: 25.9% (63) Heroin: 7.4% (18); Other Opiates: 0.4% (1); Methamphetamine: 5.3% (13) Benzodiazepines: 0.0% (0); Other Drugs: 0.0% (0); None: 0.0% (0)						Alcohol: 23.5% (57); Cocaine/Crack: 9.1% (22); Marijuana: 34.2% (83) Heroin: 0.8% (2); Other Opiates: 0.4% (1); Methamphetamine: 1.6% (4) Benzodiazepines: 1.6% (4); Other Drugs: 0.0% (0); None: 28.8% (70)					
Used Primary Substance/30 Days Prior to Opening: 36.2% (88)						Used Secondary Substance/30 Days Prior to Opening: 16.5% (40)					
Organization-wide Patient/Client Access and Discharge Indicators											
						Provider - SFY 2015			Statewide - SFY 2015		
Average Duration from Initial Contact to Opening Date						7.1 Days			7.4 Days		
Median Duration from Initial Contact to Opening Date						7.0 Days			0.0 Days		
% (#) of Admissions - No Reported Wait for Assessment						8.6% (21)			54.3% (36,039)		
% (#) of Discharged Patients/Clients - Completion of Services						44.8% (100)			57.3% (32,983)		
% (#) of Discharged Patients/Clients - DASA Administrative Discharges						1.8% (4)			5.0% (2,871)		
% (#) of Patients/Clients - Remain Opened/90 Days After Close of SFY						8.2% (20)			13.3% (8,822)		