

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse
 Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2015**

Provider Name (#): Remedies Renewing Lives, Inc. (0559)

Date of Report: 09/30/2015

Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2015 Quarter*

Level I - Engagement	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% Admitted Level I Clients/At Least 4 Sessions/First 30 Days	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	45.9%	13,863	43.6%	3,294	40.1%	2,746	42.9%	2,910	41.5%	2,386	42.1%	11,336
Region II	45.7%	3,011	42.3%	779	36.8%	609	43.0%	679	41.2%	525	40.8%	2,592
Provider	60.5%	419	58.7%	101	52.8%	65	35.2%	56	27.8%	35	44.3%	257
Level I - Retention	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% of Discharged Level I Clients/Completed Treatment (A)	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	51.2%	11,528	47.2%	3,320	48.5%	2,905	50.8%	2,690	51.6%	1,684	49.1%	10,599
Region II	53.2%	2,786	51.6%	890	51.4%	751	53.1%	648	56.0%	411	52.5%	2,700
Provider	34.8%	222	39.6%	67	36.4%	44	40.0%	62	36.5%	38	38.4%	211
Level I - Retention	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% of Clients/At Least 10 Sessions After First 30 Days (B)	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	23.9%	7,220	23.3%	1,763	23.7%	1,622	22.2%	1,504	15.4%	886	21.4%	5,775
Region II	23.4%	1,544	22.9%	422	21.2%	351	21.8%	344	16.8%	214	21.0%	1,331
Provider	32.4%	224	30.2%	52	26.8%	33	15.7%	25	13.5%	17	21.9%	127
Level I - Retention	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% of Admitted Level I Clients/A and/or B	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	51.0%	15,409	54.5%	4,115	54.1%	3,706	52.2%	3,546	40.9%	2,350	50.9%	13,717
Region II	54.5%	3,594	59.0%	1,087	57.2%	945	54.3%	857	45.5%	579	54.6%	3,468
Provider	45.2%	313	46.5%	80	48.8%	60	40.9%	65	37.3%	47	43.4%	252

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Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2015 Quarter*

Level I - Continuity of Care	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% of Discharged Clients/12-Step Group Participation (A)	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	37.3%	7,954	33.6%	2,073	35.0%	1,844	35.1%	1,622	34.4%	1,000	34.5%	6,539
Region II	43.2%	2,181	42.8%	651	40.9%	531	40.2%	431	36.6%	241	40.7%	1,854
Provider	32.6%	200	28.1%	43	28.0%	30	25.2%	32	29.2%	26	27.5%	131
Level I - Continuity of Care	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% of Discharged Clients/Supportive Interaction (B)	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	76.2%	16,349	75.6%	4,697	76.4%	4,088	76.9%	3,566	76.8%	2,226	76.3%	14,577
Region II	80.8%	4,143	83.1%	1,307	85.2%	1,138	85.9%	942	83.1%	552	84.4%	3,939
Provider	62.9%	383	67.7%	105	70.6%	77	73.4%	94	69.7%	62	70.3%	338
Level I - Continuity of Care	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% of Discharged Clients/A and/or B	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	78.6%	16,918	77.7%	4,823	78.3%	4,193	78.8%	3,653	78.4%	2,284	78.2%	14,953
Region II	83.3%	4,289	85.4%	1,346	87.2%	1,170	87.7%	957	85.1%	567	86.4%	4,040
Provider	66.1%	401	70.3%	109	76.4%	81	76.6%	95	73.0%	65	73.8%	350

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Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2015 Quarter*

Level II - Engagement	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% Admitted Clients/At Least 12 Sessions/First 30 Days	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	34.6%	4,691	37.8%	1,250	30.2%	912	35.6%	975	34.7%	842	34.6%	3,979
Region II	28.0%	1,099	33.7%	307	26.7%	228	32.0%	247	31.3%	218	30.9%	1,000
Provider	30.0%	79	32.1%	25	26.9%	21	13.0%	9	12.7%	8	21.9%	63
Level II - Retention	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% Admitted Clients/At Least 18 Sessions/First 60 Days (A)	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	37.6%	5,091	38.1%	1,260	32.4%	978	36.2%	992	35.0%	850	35.5%	4,080
Region II	33.2%	1,303	36.7%	335	29.3%	250	36.6%	283	31.8%	221	33.7%	1,089
Provider	44.1%	116	41.0%	32	30.8%	24	15.9%	11	12.7%	8	26.0%	75
Level II - Retention	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% of Discharged Level II Clients/Completed Treatment (B)	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	44.2%	4,456	48.5%	1,527	50.3%	1,409	53.7%	1,257	55.5%	956	51.4%	5,149
Region II	47.2%	1,514	50.5%	454	54.8%	454	58.3%	409	55.6%	301	54.5%	1,618
Provider	43.1%	93	44.7%	34	38.5%	30	53.8%	35	36.2%	17	43.6%	116
Level II - Retention	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% of Admitted Level II Clients/A and/or B	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	52.7%	7,140	56.4%	1,866	55.1%	1,663	56.9%	1,560	52.2%	1,269	55.3%	6,358
Region II	56.5%	2,221	59.4%	542	60.3%	515	64.8%	501	53.4%	372	59.7%	1,930
Provider	58.6%	154	59.0%	46	53.8%	42	56.5%	39	31.7%	20	51.0%	147

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Level II - Continuity of Care	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% of Discharged Clients/12-Step Group Participation (A)	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	53.1%	5,646	50.5%	1,435	50.4%	1,272	54.4%	1,172	57.5%	917	52.6%	4,796
Region II	51.2%	1,617	52.9%	405	48.2%	342	49.5%	304	52.9%	257	50.8%	1,308
Provider	52.2%	105	54.1%	33	51.6%	33	58.2%	32	50.0%	18	53.7%	116
Level II - Continuity of Care	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% of Discharged Clients/Supportive Interaction (B)	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	79.5%	8,378	77.5%	2,215	77.8%	1,975	80.2%	1,728	80.5%	1,283	78.8%	7,201
Region II	76.9%	2,438	80.1%	627	80.7%	593	82.4%	520	80.9%	390	81.0%	2,130
Provider	86.0%	160	84.7%	50	73.8%	48	87.0%	47	78.4%	29	80.9%	174
Level II - Continuity of Care	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% of Discharged Clients/A and/or B	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	82.6%	8,789	80.7%	2,323	80.7%	2,058	84.0%	1,810	84.5%	1,355	82.1%	7,546
Region II	82.0%	2,616	84.4%	664	83.4%	614	86.5%	546	85.1%	416	84.8%	2,240
Provider	88.4%	168	85.0%	51	77.8%	49	90.6%	48	83.3%	30	84.0%	178

*Performance measure levels for a particular quarter are based on service billings accepted in DARTS as of the date of the report for clients opened during that quarter.

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National Outcome Measures (NOMS) Data by Level of Care

Employment Status - Clients Employed (Full-time or Part-time) at Admission vs. Discharge. (Excludes Clients not in Labor Force)	Provider		Region II		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Employment Status**						
# of Clients Employed Full-time or Part-time (Numerator)	223	217	1,601	1,785	5,418	6,244
Total # of Discharged Clients in Comparison (Denominator).	416	416	3,082	3,082	13,274	13,274
% of Clients Employed Full-time or Part-time.	53.6%	52.2%	51.9%	57.9%	40.8%	47.0%
Level II Client Outcome Measures - Employment Status**						
# of Clients Employed Full-time or Part-time (Numerator)	115	125	717	872	1,892	2,355
Total # of Discharged Clients in Comparison (Denominator).	218	218	1,912	1,912	6,017	6,017
% of Clients Employed Full-time or Part-time.	52.8%	57.3%	37.5%	45.6%	31.4%	39.1%

****Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for employment status or who are reported to not be in the labor force at either admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

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National Outcome Measures (NOMS) Data by Level of Care

Housing Status - Clients with Stable Housing (Independent Living) at Admission vs. Discharge.	Provider		Region II		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Housing Status**						
# of Clients with Stable Housing (Numerator)	265	254	1,784	1,807	7,547	7,896
Total # of Discharged Clients in Comparison (Denominator).	531	531	4,620	4,620	18,878	18,878
% of Clients with Stable Housing.	49.9%	47.8%	38.6%	39.1%	40.0%	41.8%
Level II Client Outcome Measures - Housing Status**						
# of Clients with Stable Housing (Numerator)	130	142	948	935	3,183	3,177
Total # of Discharged Clients in Comparison (Denominator).	256	256	2,752	2,752	8,622	8,622
% of Clients with Stable Housing.	50.8%	55.5%	34.4%	34.0%	36.9%	36.8%

****Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for housing status at either admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

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National Outcome Measures (NOMS) Data by Level of Care

Criminal Justice Status - Clients with No Arrests during the Prior 30 Days at Admission vs. Discharge.	Provider		Region II		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Criminal Justice Status**						
# of Clients with No Arrests/Prior 30 Days (Numerator)	525	518	4,423	4,425	18,371	18,775
Total # of Discharged Clients in Comparison (Denominator).	531	531	4,650	4,650	19,406	19,406
% of Clients with No Arrests/Prior 30 Days.	98.9%	97.6%	95.1%	95.2%	94.7%	96.7%
Level II Client Outcome Measures - Criminal Justice Status**						
# of Clients with No Arrests/Prior 30 Days (Numerator)	251	253	2,568	2,626	8,584	8,844
Total # of Discharged Clients in Comparison (Denominator).	256	256	2,799	2,799	9,153	9,153
% of Clients with No Arrests/Prior 30 Days.	98.0%	98.8%	91.7%	93.8%	93.8%	96.6%

****Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for number of arrests in the prior 30 days at either admission or discharge are excluded. Clients who are deceased at time of discharge are also excluded.**

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National Outcome Measures (NOMS) Data by Level of Care

Alcohol Abstinence - Clients with No Alcohol Use at Admission vs. Discharge.	Provider		Region II		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Alcohol Abstinence**						
# of Clients Abstinent from Alcohol Use (Numerator)	175	175	1,156	1,289	4,131	5,183
Total # of Discharged Clients in Comparison (Denominator).	244	244	1,820	1,820	7,265	7,265
% of Clients Abstinent from Alcohol Use.	71.7%	71.7%	63.5%	70.8%	56.9%	71.3%
Level II Client Outcome Measures - Alcohol Abstinence**						
# of Clients Abstinent from Alcohol Use (Numerator)	89	123	450	685	1,402	2,249
Total # of Discharged Clients in Comparison (Denominator).	148	148	1,019	1,019	3,248	3,248
% of Clients Abstinent from Alcohol Use.	60.1%	83.1%	44.2%	67.2%	43.2%	69.2%

****Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for both primary and secondary substance type and/or frequency at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

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National Outcome Measures (NOMS) Data by Level of Care

Other Drug Abstinence - Clients with No Use of Drugs Other than Alcohol at Admission vs. Discharge.	Provider		Region II		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Other Drug Abstinence**						
# of Clients Abstinent from Other Drug Use (Numerator)	176	187	1,627	1,814	6,163	7,314
Total # of Discharged Clients in Comparison (Denominator).	287	287	2,714	2,714	11,804	11,804
% of Clients Abstinent from Other Drug Use.	61.3%	65.2%	59.9%	66.8%	52.2%	62.0%
Level II Client Outcome Measures - Other Drug Abstinence**						
# of Clients Abstinent from Other Drug Use (Numerator)	63	78	799	1,104	2,502	3,648
Total # of Discharged Clients in Comparison (Denominator).	108	108	1,732	1,732	5,684	5,684
% of Clients Abstinent from Other Drug Use.	58.3%	72.2%	46.1%	63.7%	44.0%	64.2%

****Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for both primary and secondary substance type and/or frequency at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

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National Outcome Measures (NOMS) Data by Level of Care

Social Connectedness/Self-Help Group Involvement - Clients with Self-Help Group Involvement/Prior 30 Days at Admission vs. Discharge.	Provider		Region II		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Social Connectedness/Self-Help Group Involvement**						
# of Clients with Self-Help Group Involvement (Numerator)	102	124	1,223	1,610	4,162	5,849
Total # of Discharged Clients in Comparison (Denominator).	414	414	3,858	3,858	16,477	16,477
% of Clients with Self-Help Group Involvement.	24.6%	30.0%	31.7%	41.7%	25.3%	35.5%
Level II Client Outcome Measures - Social Connectedness/Self-Help Group Involvement**						
# of Clients with Self-Help Group Involvement (Numerator)	53	99	800	1,185	2,799	4,349
Total # of Discharged Clients in Comparison (Denominator).	171	171	2,281	2,281	7,949	7,949
% of Clients with Self-Help Group Involvement.	31.0%	57.9%	35.1%	52.0%	35.2%	54.7%

****Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for self-help group involvement at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

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National Outcome Measures (NOMS) Data by Level of Care

Social Connectedness/Supportive Social Interaction - Clients with Supportive Interaction with Family and/or Friends/Prior 30 Days at Admission vs. Discharge.	Provider		Region II		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Social Connectedness/Supportive Interaction**						
# of Clients with Supportive Social Interaction (Numerator)	350	314	3,286	3,375	12,314	12,832
Total # of Discharged Clients in Comparison (Denominator).	444	444	3,994	3,994	16,537	16,537
% of Clients with Supportive Social Interaction.	78.8%	70.7%	82.3%	84.5%	74.5%	77.6%
Level II Client Outcome Measures - Social Connectedness/Supportive Interaction**						
# of Clients with Supportive Social Interaction (Numerator)	140	157	1,902	1,923	5,967	6,376
Total # of Discharged Clients in Comparison (Denominator).	193	193	2,356	2,356	7,935	7,935
% of Clients with Supportive Social Interaction.	72.5%	81.3%	80.7%	81.6%	75.2%	80.4%

****Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for supportive interaction at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

**Illinois Department of Human Services
Division of Alcoholism and Substance Abuse
Provider Performance and Outcomes Reports - SFY 2015
Admitted Patient/Client Demographics**

Provider Organization (Provider #)			Remedies Renewing Lives, Inc. (0559)								
Total # of Admissions	1,000		Avg. Age at Opening	36.2		Gender	%	N	Living Arrangements	%	N
Unduplicated	87.8%	878	% < 18 Years of Age	0.0%	0	Male	71.4%	714	Shelter/TLC/Safe Haven	1.7%	17
Prior SUD Serv. Episodes	54.0%	540	Patient/Client Race	%	N	Female	28.6%	286	Hosp./Jail/Prison/Other Inst.	0.0%	0
Adms. by Level of Care	%	N	American Indian	0.3%	3	Hispanic Ethnicity	%	N	Own Home/Apartment	49.9%	499
Detoxification	0.0%	0	Alaska Native	0.0%	0	Puerto Rican	0.7%	7	Someone Else's Home/Apt.	47.9%	479
Level I	58.0%	580	Asian	0.2%	2	Mexican	3.2%	32	Res.Tx/Hwy.Hse/Rec.Home	0.3%	3
Level I - OMT	13.2%	132	Nat. Hawaiian/Pac. Isl.	0.0%	0	Cuban	0.1%	1	Health Insurance - None	39.1%	391
Level II	28.8%	288	Black/African Amer.	31.3%	313	Other Hispanic/Latino	0.6%	6	Employment Status	%	N
Level III.5	0.0%	0	White	60.0%	600	Not Hispanic/Latino	89.7%	897	Full-Time	26.1%	261
Level III.1	0.0%	0	Other Single Race	8.2%	82	Hisp./Not Spec.	5.7%	57	Part-Time	16.9%	169
Recovery Home	0.0%	0	Marital Status	%	N		%	N	Unemployed	38.1%	381
Children/Dependents	%	N	Never Married	64.9%	649	Pregnant at Opening	1.3%	13	Not in Labor Force	18.9%	189
Children/25 and Younger	51.3%	513	Married	13.1%	131	DCFS Involved	2.8%	28	Problem Area	%	N
Avg. # of Children/25 and Younger	1.2		Widowed	0.3%	3	Patient/English Prof.	100.0%	1,000	Alcohol	24.2%	242
Children/Elsewhere/Courts	4.9%	49	Divorced	17.2%	172	MISA Patient/Client	0.0%	0	Other Drugs	33.7%	337
# of Children/Elsewhere/Court Ord.	118		Separated	4.5%	45	Crim. Just. Referral	77.7%	777	Alcohol & Other Drugs	40.8%	408
Childrn./Lost Parental Rights	4.5%	45	Avg. Grade Completed	11.8		Arrested/Past 30 Days	1.6%	16	Alcohol/Drugs/Gambling	0.0%	0
# of Children/Lost Parental Rights	97		Less than H.S. Educ.	30.6%	306	Veteran Status - Yes	1.8%	18	Gambling Only	1.3%	13
Primary Substance						Secondary Substance					
Alcohol: 43.6% (436); Cocaine/Crack: 5.3% (53); Marijuana: 28.5% (285)						Alcohol: 17.3% (173); Cocaine/Crack: 11.2% (112); Marijuana: 20.1% (201)					
Heroin: 17.6% (176); Other Opiates: 2.8% (28); Methamphetamine: 0.2% (2)						Heroin: 1.4% (14); Other Opiates: 1.6% (16); Methamphetamine: 0.3% (3)					
Benzodiazepines: 0.3% (32); Other Drugs: 0.4% (4); Gambling: 1.3% (13)						Benzodiazepines: 0.7% (7); Other Drugs: 0.3% (3); None: 47.1% (471)					
Used Primary Substance/30 Days Prior to Opening: 42.5% (425)						Used Secondary Substance/30 Days Prior to Opening: 17.1% (171)					
Organization-wide Patient/Client Access and Discharge Indicators											
						Provider - SFY 2015			Statewide - SFY 2015		
Average Duration from Initial Contact to Opening Date						13.7 Days			7.4 Days		
Median Duration from Initial Contact to Opening Date						7.0 Days			0.0 Days		
% (#) of Admissions - No Reported Wait for Assessment						19.5% (195)			54.3% (36,039)		
% (#) of Discharged Patients/Clients - Completion of Services						37.3% (330)			57.3% (32,983)		
% (#) of Discharged Patients/Clients - DASA Administrative Discharges						2.6% (23)			5.0% (2,871)		
% (#) of Patients/Clients - Remain Opened/90 Days After Close of SFY						11.5% (115)			13.3% (8,822)		