

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse
 Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2015**

Provider Name (#): Lutheran Social Services of Illinois (0286)

Date of Report: 09/30/2015

Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2015 Quarter*

Detoxification - Engagement	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% (#) of Detox Clients/Length of Stay At Least Two Days	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	80.7%	9,444	86.2%	2,410	87.6%	2,147	86.0%	2,003	84.7%	1,967	86.2%	8,527
Region I	81.5%	4,954	82.8%	1,248	86.4%	1,200	85.1%	1,130	80.3%	926	83.7%	4,504
Provider	96.8%	919	94.6%	313	96.4%	271	91.4%	203	91.2%	218	93.7%	1,005
Detoxification - Retention	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% of Discharged Detox Clients/Completed Services	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	65.8%	7,085	72.2%	2,018	73.0%	1,790	72.1%	1,666	69.8%	1,595	71.8%	7,069
Region I	73.1%	3,930	74.4%	1,121	74.0%	1,028	71.6%	941	70.0%	795	72.7%	3,885
Provider	67.3%	616	65.9%	218	70.1%	197	61.9%	133	61.5%	139	65.2%	687
Detoxification - Continuity of Care	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% of Unduplicated Detox Clients/Linked to Treatment	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	50.8%	4,229	57.3%	1,401	53.1%	1,004	52.2%	879	41.4%	663	51.8%	3,947
Region I	46.9%	2,104	53.5%	711	47.0%	507	47.0%	439	37.4%	289	47.3%	1,946
Provider	41.8%	285	46.1%	124	43.2%	82	35.7%	45	33.1%	45	41.1%	296

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Level I - Engagement	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% Admitted Level I Clients/At Least 4 Sessions/First 30 Days	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	45.9%	13,863	43.6%	3,294	40.1%	2,746	42.9%	2,910	41.5%	2,386	42.1%	11,336
Region I	55.2%	5,199	53.6%	1,051	51.2%	977	56.2%	1,069	54.6%	819	53.8%	3,916
Provider	55.6%	321	59.1%	88	55.4%	72	58.1%	75	55.3%	42	57.2%	277
Level I - Retention	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% of Discharged Level I Clients/Completed Treatment (A)	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	51.2%	11,528	47.2%	3,320	48.5%	2,905	50.8%	2,690	51.6%	1,684	49.1%	10,599
Region I	58.6%	3,932	49.9%	894	54.8%	896	61.5%	928	60.3%	567	55.9%	3,285
Provider	53.8%	206	55.9%	71	44.7%	42	52.2%	35	63.2%	12	52.1%	160
Level I - Retention	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% of Clients/At Least 10 Sessions After First 30 Days (B)	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	23.9%	7,220	23.3%	1,763	23.7%	1,622	22.2%	1,504	15.4%	886	21.4%	5,775
Region I	24.3%	2,286	24.9%	489	26.6%	509	23.8%	453	17.1%	256	23.5%	1,707
Provider	40.4%	233	53.0%	79	45.4%	59	31.0%	40	32.9%	25	41.9%	203
Level I - Retention	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% of Admitted Level I Clients/A and/or B	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	51.0%	15,409	54.5%	4,115	54.1%	3,706	52.2%	3,546	40.9%	2,350	50.9%	13,717
Region I	53.8%	5,064	56.6%	1,110	57.9%	1,105	60.3%	1,148	49.0%	736	56.3%	4,099
Provider	56.3%	325	69.1%	103	57.7%	75	49.6%	64	40.8%	31	56.4%	273

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Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2015 Quarter*

Level I - Continuity of Care	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% of Discharged Clients/12-Step Group Participation (A)	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	37.3%	7,954	33.6%	2,073	35.0%	1,844	35.1%	1,622	34.4%	1,000	34.5%	6,539
Region I	41.9%	2,793	36.0%	582	38.2%	569	41.5%	578	43.7%	379	39.3%	2,108
Provider	30.4%	118	35.7%	41	23.3%	20	37.7%	26	45.0%	9	33.1%	96
Level I - Continuity of Care	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% of Discharged Clients/Supportive Interaction (B)	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	76.2%	16,349	75.6%	4,697	76.4%	4,088	76.9%	3,566	76.8%	2,226	76.3%	14,577
Region I	78.5%	5,197	75.7%	1,232	77.3%	1,151	78.9%	1,070	78.7%	675	77.4%	4,128
Provider	79.5%	310	92.3%	108	88.5%	77	89.2%	58	90.0%	18	90.3%	261
Level I - Continuity of Care	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% of Discharged Clients/A and/or B	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	78.6%	16,918	77.7%	4,823	78.3%	4,193	78.8%	3,653	78.4%	2,284	78.2%	14,953
Region I	81.0%	5,404	77.7%	1,261	79.5%	1,177	80.5%	1,092	80.2%	688	79.3%	4,218
Provider	80.7%	314	92.3%	108	88.5%	77	89.2%	58	90.0%	18	90.3%	261

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Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2015 Quarter*

Level II - Engagement	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% Admitted Clients/At Least 12 Sessions/First 30 Days	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	34.6%	4,691	37.8%	1,250	30.2%	912	35.6%	975	34.7%	842	34.6%	3,979
Region I	35.8%	1,843	36.3%	437	29.5%	344	37.1%	427	33.6%	365	34.1%	1,573
Provider	21.2%	59	32.7%	17	26.3%	15	42.9%	15	12.8%	6	27.7%	53
Level II - Retention	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% Admitted Clients/At Least 18 Sessions/First 60 Days (A)	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	37.6%	5,091	38.1%	1,260	32.4%	978	36.2%	992	35.0%	850	35.5%	4,080
Region I	38.0%	1,956	34.0%	410	31.8%	371	35.9%	414	34.1%	370	34.0%	1,565
Provider	36.3%	101	30.8%	16	33.3%	19	42.9%	15	25.5%	12	32.5%	62
Level II - Retention	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% of Discharged Level II Clients/Completed Treatment (B)	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	44.2%	4,456	48.5%	1,527	50.3%	1,409	53.7%	1,257	55.5%	956	51.4%	5,149
Region I	42.4%	1,457	44.6%	483	51.2%	522	55.4%	516	58.3%	426	51.7%	1,947
Provider	34.5%	67	43.1%	22	38.9%	21	34.5%	10	34.0%	16	42.6%	69
Level II - Retention	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% of Admitted Level II Clients/A and/or B	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	52.7%	7,140	56.4%	1,866	55.1%	1,663	56.9%	1,560	52.2%	1,269	55.3%	6,358
Region I	48.9%	2,519	51.5%	620	51.6%	601	54.5%	628	50.9%	552	52.1%	2,401
Provider	47.1%	131	51.9%	27	43.9%	25	48.6%	17	42.6%	20	46.6%	89

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Level II - Continuity of Care	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% of Discharged Clients/12-Step Group Participation (A)	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	53.1%	5,646	50.5%	1,435	50.4%	1,272	54.4%	1,172	57.5%	917	52.6%	4,796
Region I	54.1%	2,031	51.6%	511	53.6%	505	56.2%	501	60.5%	419	55.0%	1,936
Provider	54.2%	130	51.2%	21	62.3%	33	48.4%	15	50.0%	14	54.2%	83
Level II - Continuity of Care	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% of Discharged Clients/Supportive Interaction (B)	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	79.5%	8,378	77.5%	2,215	77.8%	1,975	80.2%	1,728	80.5%	1,283	78.8%	7,201
Region I	80.4%	2,991	74.9%	751	75.9%	711	79.6%	702	79.4%	550	77.2%	2,714
Provider	91.6%	228	87.0%	40	83.0%	44	96.8%	30	85.2%	23	87.3%	137
Level II - Continuity of Care	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% of Discharged Clients/A and/or B	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	82.6%	8,789	80.7%	2,323	80.7%	2,058	84.0%	1,810	84.5%	1,355	82.1%	7,546
Region I	82.8%	3,100	78.8%	789	79.4%	745	83.3%	730	84.4%	585	81.2%	2,849
Provider	92.8%	231	89.4%	42	86.8%	46	96.8%	30	88.9%	24	89.9%	142

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Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2015 Quarter*

Level III.5 - Engagement	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% of Level III.5 Clients/Length of Stay of At Least 7 Days	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	87.7%	11,177	79.1%	2,722	78.1%	2,482	75.9%	2,175	77.1%	2,065	77.7%	9,444
Region I	86.7%	4,473	72.3%	1,065	72.5%	988	69.6%	911	70.9%	785	71.4%	3,749
Provider	96.2%	176	94.1%	111	90.5%	105	92.1%	82	86.4%	51	91.4%	349
Level III.5 - Retention	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% of Level III.5 Clients/Length of Stay of At Least 14 Days	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	75.4%	9,618	68.4%	2,353	67.6%	2,146	64.7%	1,854	65.9%	1,766	66.8%	8,119
Region I	73.6%	3,795	60.8%	896	61.9%	843	56.9%	745	59.4%	658	59.8%	3,142
Provider	87.4%	160	83.9%	99	85.3%	99	76.4%	68	78.0%	46	81.7%	312
Level III.5 - Continuity of Care	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% of Unduplicated Clients/Linked to Lower Level of Care	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	40.1%	4,699	46.1%	1,494	41.1%	1,139	36.7%	871	24.5%	527	38.3%	4,031
Region I	37.9%	1,862	44.1%	600	39.0%	455	34.6%	370	25.6%	227	36.8%	1,652
Provider	14.1%	18	38.4%	43	44.3%	47	33.3%	23	35.9%	14	39.0%	127

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Level III.1 - Engagement	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% of Level III.1 Clients/Length of Stay of At Least 7 Days	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	86.1%	1,094	79.1%	2,722	78.1%	2,482	75.9%	2,175	77.1%	2,065	77.7%	9,444
Region I	96.0%	451	72.3%	1,065	72.5%	988	69.6%	911	70.9%	785	71.4%	3,749
Provider	89.2%	469	93.3%	42	94.9%	37	95.0%	38	82.1%	46	90.6%	163
Level III.1 - Retention	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% of Level III.1 Clients/Length of Stay of At Least 14 Days	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	78.2%	993	68.4%	2,353	67.6%	2,146	64.7%	1,854	65.9%	1,766	66.8%	8,119
Region I	87.7%	412	60.8%	896	61.9%	843	56.9%	745	59.4%	658	59.8%	3,142
Provider	78.1%	411	88.9%	40	87.2%	34	80.0%	32	71.4%	40	81.1%	146
Level III.1 - Continuity of Care	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% of Discharged Clients/Completed Tx/+ NOMS Status	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	36.7%	359	46.1%	1,494	41.1%	1,139	36.7%	871	24.5%	527	38.3%	4,031
Region I	35.2%	129	44.1%	600	39.0%	455	34.6%	370	25.6%	227	36.8%	1,652
Provider	38.3%	155	27.5%	11	52.8%	19	25.0%	8	54.2%	25	40.9%	63

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Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2015 Quarter*

Recovery Home - Engagement	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% of Recovery Home Clients/Length of Stay of At Least 7 Days	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	85.2%	2,125	82.4%	565	81.2%	441	80.5%	519	78.6%	605	80.6%	2,130
Region I	90.8%	1,199	84.4%	336	81.6%	261	83.3%	320	83.2%	431	83.2%	1,348
Provider	94.7%	18	84.6%	11	100.0%	8	100.0%	3	100.0%	5	93.1%	27
Recovery Home - Retention	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% of Recovery Home Clients/Length of Stay of At Least 30 Days	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	55.0%	1,372	57.7%	396	60.8%	330	60.0%	387	57.4%	442	58.8%	1,555
Region I	64.7%	854	64.8%	258	60.0%	192	60.7%	233	58.7%	304	60.9%	987
Provider	89.5%	17	61.5%	8	87.5%	7	66.7%	2	80.0%	4	72.4%	21
Recovery Home - Continuity of Care	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% of Discharged Clients/Completed Services/+ NOMS Status	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	68.5%	1,323	76.1%	427	63.7%	282	67.7%	341	62.1%	346	67.6%	1,396
Region I	66.8%	598	73.4%	215	64.7%	156	72.4%	205	56.0%	200	66.1%	776
Provider	42.9%	3	33.3%	3	66.7%	4	50.0%	1	33.3%	1	45.0%	9

*Performance measure levels for a particular quarter are based on service billings accepted in DARTS as of the date of the report for clients opened during that quarter.

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Provider Name (#): Lutheran Social Services of Illinois (0286)				Date of Report: 9/30/2015		
National Outcome Measures (NOMS) Data by Level of Care						
Employment Status - Clients Employed (Full-time or Part-time) at Admission vs. Discharge. (Excludes Clients not in Labor Force)	Provider		Region I		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Employment Status**						
# of Clients Employed Full-time or Part-time (Numerator)	120	135	1,115	1,335	5,418	6,244
Total # of Discharged Clients in Comparison (Denominator).	200	200	3,284	3,284	13,274	13,274
% of Clients Employed Full-time or Part-time.	60.0%	67.5%	34.0%	40.7%	40.8%	47.0%
Level II Client Outcome Measures - Employment Status**						
# of Clients Employed Full-time or Part-time (Numerator)	47	59	556	728	1,892	2,355
Total # of Discharged Clients in Comparison (Denominator).	110	110	2,117	2,117	6,017	6,017
% of Clients Employed Full-time or Part-time.	42.7%	53.6%	26.3%	34.4%	31.4%	39.1%
Level III.5 Client Outcome Measures - Employment Status**						
# of Clients Employed Full-time or Part-time (Numerator)	5	12	256	235	775	644
Total # of Discharged Clients in Comparison (Denominator).	43	43	2,211	2,211	4,874	4,874
% of Clients Employed Full-time or Part-time.	11.6%	27.9%	11.6%	10.6%	15.9%	13.2%
Level III.1 (Halfway House) Client Outcome Measures - Employment Status**						
# of Clients Employed Full-time or Part-time (Numerator)	22	68	34	135	78	404
Total # of Discharged Clients in Comparison (Denominator).	90	90	210	210	614	614
% of Clients Employed Full-time or Part-time.	24.4%	75.6%	16.2%	64.3%	12.7%	65.8%
Recovery Home Client Outcome Measures - Employment Status**						
# of Clients Employed Full-time or Part-time (Numerator)	16	17	120	334	245	519
Total # of Discharged Clients in Comparison (Denominator).	17	17	959	959	1,438	1,438
% of Clients Employed Full-time or Part-time.	94.1%	100.0%	12.5%	34.8%	17.0%	36.1%

****Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for employment status or who are reported to not be in the labor force at either admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

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National Outcome Measures (NOMS) Data by Level of Care						
Housing Status - Clients with Stable Housing (Independent Living) at Admission vs. Discharge.	Provider		Region I		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Housing Status**						
# of Clients with Stable Housing (Numerator)	84	100	1,376	1,533	7,547	7,896
Total # of Discharged Clients in Comparison (Denominator).	228	228	4,653	4,653	18,878	18,878
% of Clients with Stable Housing.	36.8%	43.9%	29.6%	32.9%	40.0%	41.8%
Level II Client Outcome Measures - Housing Status**						
# of Clients with Stable Housing (Numerator)	40	41	811	807	3,183	3,177
Total # of Discharged Clients in Comparison (Denominator).	133	133	2,893	2,893	8,622	8,622
% of Clients with Stable Housing.	30.1%	30.8%	28.0%	27.9%	36.9%	36.8%
Level III.5 Client Outcome Measures - Housing Status**						
# of Clients with Stable Housing (Numerator)	54	54	721	738	2,170	2,092
Total # of Discharged Clients in Comparison (Denominator).	314	314	4,661	4,661	11,080	11,080
% of Clients with Stable Housing.	17.2%	17.2%	15.5%	15.8%	19.6%	18.9%
Level III.1 (Halfway House) Client Outcome Measures - Housing Status**						
# of Clients with Stable Housing (Numerator)	5	9	10	26	37	103
Total # of Discharged Clients in Comparison (Denominator).	151	151	279	279	883	883
% of Clients with Stable Housing.	3.3%	6.0%	3.6%	9.3%	4.2%	11.7%
Recovery Home Client Outcome Measures - Housing Status**						
# of Clients with Stable Housing (Numerator)	0	2	64	82	364	391
Total # of Discharged Clients in Comparison (Denominator).	12	12	490	490	1,247	1,247
% of Clients with Stable Housing.	0.0%	16.7%	13.1%	16.7%	29.2%	31.4%

**Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for housing status at either admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse
 Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2015**

Provider Name (#): Lutheran Social Services of Illinois (0286)				Date of Report: 9/30/2015		
National Outcome Measures (NOMS) Data by Level of Care						
Criminal Justice Status - Clients with No Arrests during the Prior 30 Days at Admission vs. Discharge.	Provider		Region I		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Criminal Justice Status**						
# of Clients with No Arrests/Prior 30 Days (Numerator)	229	232	4,891	4,968	18,371	18,775
Total # of Discharged Clients in Comparison (Denominator).	237	237	5,065	5,065	19,406	19,406
% of Clients with No Arrests/Prior 30 Days.	96.6%	97.9%	96.6%	98.1%	94.7%	96.7%
Level II Client Outcome Measures - Criminal Justice Status**						
# of Clients with No Arrests/Prior 30 Days (Numerator)	130	133	3,203	3,257	8,584	8,844
Total # of Discharged Clients in Comparison (Denominator).	134	134	3,318	3,318	9,153	9,153
% of Clients with No Arrests/Prior 30 Days.	97.0%	99.3%	96.5%	98.2%	93.8%	96.6%
Level III.5 Client Outcome Measures - Criminal Justice Status**						
# of Clients with No Arrests/Prior 30 Days (Numerator)	297	311	4,342	4,578	9,874	10,866
Total # of Discharged Clients in Comparison (Denominator).	315	315	4,723	4,723	11,167	11,167
% of Clients with No Arrests/Prior 30 Days.	94.3%	98.7%	91.9%	96.9%	88.4%	97.3%
Level III.1 (Halfway House) Client Outcome Measures - Criminal Justice Status**						
# of Clients with No Arrests/Prior 30 Days (Numerator)	151	150	287	286	885	889
Total # of Discharged Clients in Comparison (Denominator).	153	153	291	291	903	903
% of Clients with No Arrests/Prior 30 Days.	98.7%	98.0%	98.6%	98.3%	98.0%	98.4%
Recovery Home Client Outcome Measures - Criminal Justice Status**						
# of Clients with No Arrests/Prior 30 Days (Numerator)	20	20	1,169	1,188	2,036	2,067
Total # of Discharged Clients in Comparison (Denominator).	20	20	1,219	1,219	2,115	2,115
% of Clients with No Arrests/Prior 30 Days.	100.0%	100.0%	95.9%	97.5%	96.3%	97.7%

****Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for number of arrests in the prior 30 days at either admission or discharge are excluded. Clients who are deceased at time of discharge are also excluded.**

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse
 Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2015**

Provider Name (#): Lutheran Social Services of Illinois (0286)				Date of Report: 9/30/2015		
National Outcome Measures (NOMS) Data by Level of Care						
Alcohol Abstinence - Clients with No Alcohol Use at Admission vs. Discharge.	Provider		Region I		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Alcohol Abstinence**						
# of Clients Abstinent from Alcohol Use (Numerator)	54	90	946	1,374	4,131	5,183
Total # of Discharged Clients in Comparison (Denominator).	96	96	1,776	1,776	7,265	7,265
% of Clients Abstinent from Alcohol Use.	56.3%	93.8%	53.3%	77.4%	56.9%	71.3%
Level II Client Outcome Measures - Alcohol Abstinence**						
# of Clients Abstinent from Alcohol Use (Numerator)	33	37	490	796	1,402	2,249
Total # of Discharged Clients in Comparison (Denominator).	56	56	1,099	1,099	3,248	3,248
% of Clients Abstinent from Alcohol Use.	58.9%	66.1%	44.6%	72.4%	43.2%	69.2%
Level III.5 Client Outcome Measures - Alcohol Abstinence**						
# of Clients Abstinent from Alcohol Use (Numerator)	3	101	87	674	380	1,924
Total # of Discharged Clients in Comparison (Denominator).	130	130	1,223	1,223	3,004	3,004
% of Clients Abstinent from Alcohol Use.	2.3%	77.7%	7.1%	55.1%	12.6%	64.0%
Level III.1 (Halfway House) Client Outcome Measures - Alcohol Abstinence**						
# of Clients Abstinent from Alcohol Use (Numerator)	40	40	70	79	192	210
Total # of Discharged Clients in Comparison (Denominator).	64	64	104	104	294	294
% of Clients Abstinent from Alcohol Use.	62.5%	62.5%	67.3%	76.0%	65.3%	71.4%
Recovery Home Client Outcome Measures - Alcohol Abstinence**						
# of Clients Abstinent from Alcohol Use (Numerator)	9	5	388	441	473	605
Total # of Discharged Clients in Comparison (Denominator).	9	9	542	542	866	866
% of Clients Abstinent from Alcohol Use.	100.0%	55.6%	71.6%	81.4%	54.6%	69.9%

****Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for both primary and secondary substance type and/or frequency at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse
 Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2015**

Provider Name (#): Lutheran Social Services of Illinois (0286)				Date of Report: 9/30/2015		
National Outcome Measures (NOMS) Data by Level of Care						
Other Drug Abstinence - Clients with No Use of Drugs Other than Alcohol at Admission vs. Discharge.	Provider		Region I		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Other Drug Abstinence**						
# of Clients Abstinent from Other Drug Use (Numerator)	105	118	1,394	1,826	6,163	7,314
Total # of Discharged Clients in Comparison (Denominator).	141	141	3,141	3,141	11,804	11,804
% of Clients Abstinent from Other Drug Use.	74.5%	83.7%	44.4%	58.1%	52.2%	62.0%
Level II Client Outcome Measures - Other Drug Abstinence**						
# of Clients Abstinent from Other Drug Use (Numerator)	49	57	927	1,332	2,502	3,648
Total # of Discharged Clients in Comparison (Denominator).	78	78	2,084	2,084	5,684	5,684
% of Clients Abstinent from Other Drug Use.	62.8%	73.1%	44.5%	63.9%	44.0%	64.2%
Level III.5 Client Outcome Measures - Other Drug Abstinence**						
# of Clients Abstinent from Other Drug Use (Numerator)	13	125	374	1,755	1,375	4,884
Total # of Discharged Clients in Comparison (Denominator).	185	185	3,190	3,190	7,645	7,645
% of Clients Abstinent from Other Drug Use.	7.0%	67.6%	11.7%	55.0%	18.0%	63.9%
Level III.1 (Halfway House) Client Outcome Measures - Other Drug Abstinence**						
# of Clients Abstinent from Other Drug Use (Numerator)	54	67	458	495	698	827
Total # of Discharged Clients in Comparison (Denominator).	88	88	667	667	1,218	1,218
% of Clients Abstinent from Other Drug Use.	61.4%	76.1%	68.7%	74.2%	57.3%	67.9%
Recovery Home Client Outcome Measures - Other Drug Abstinence**						
# of Clients Abstinent from Other Drug Use (Numerator)	8	8	116	135	404	446
Total # of Discharged Clients in Comparison (Denominator).	8	8	183	183	559	559
% of Clients Abstinent from Other Drug Use.	100.0%	100.0%	63.4%	73.8%	72.3%	79.8%

****Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for both primary and secondary substance type and/or frequency at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse
 Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2015**

Provider Name (#): Lutheran Social Services of Illinois (0286)				Date of Report: 9/30/2015		
National Outcome Measures (NOMS) Data by Level of Care						
Social Connectedness/Self-Help Group Involvement - Clients with Self-Help Group Involvement/Prior 30 Days at Admission vs. Discharge.	Provider		Region I		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Social Connectedness/Self-Help Group Involvement**						
# of Clients with Self-Help Group Involvement (Numerator)	74	74	1,338	1,908	4,162	5,849
Total # of Discharged Clients in Comparison (Denominator).	225	225	4,610	4,610	16,477	16,477
% of Clients with Self-Help Group Involvement.	32.9%	32.9%	29.0%	41.4%	25.3%	35.5%
Level II Client Outcome Measures - Social Connectedness/Self-Help Group Involvement**						
# of Clients with Self-Help Group Involvement (Numerator)	39	73	1,073	1,713	2,799	4,349
Total # of Discharged Clients in Comparison (Denominator).	124	124	2,957	2,957	7,949	7,949
% of Clients with Self-Help Group Involvement.	31.5%	58.9%	36.3%	57.9%	35.2%	54.7%
Level III.5 Client Outcome Measures - Social Connectedness/Self-Help Group Involvement**						
# of Clients with Self-Help Group Involvement (Numerator)	161	275	1,411	3,475	3,175	8,588
Total # of Discharged Clients in Comparison (Denominator).	305	305	4,623	4,623	10,846	10,846
% of Clients with Self-Help Group Involvement.	52.8%	90.2%	30.5%	75.2%	29.3%	79.2%
Level III.1 (Halfway House) Client Outcome Measures - Social Connectedness/Self-Help Group Involvement**						
# of Clients with Self-Help Group Involvement (Numerator)	135	148	219	247	686	772
Total # of Discharged Clients in Comparison (Denominator).	153	153	252	252	817	817
% of Clients with Self-Help Group Involvement.	88.2%	96.7%	86.9%	98.0%	84.0%	94.5%
Recovery Home Client Outcome Measures - Social Connectedness/Self-Help Group Involvement**						
# of Clients with Self-Help Group Involvement (Numerator)	19	19	754	916	1,131	1,634
Total # of Discharged Clients in Comparison (Denominator).	19	19	1,151	1,151	2,029	2,029
% of Clients with Self-Help Group Involvement.	100.0%	100.0%	65.5%	79.6%	55.7%	80.5%

**Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for self-help group involvement at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse
 Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2015**

Provider Name (#): Lutheran Social Services of Illinois (0286)				Date of Report: 9/30/2015		
National Outcome Measures (NOMS) Data by Level of Care						
Social Connectedness/Supportive Social Interaction - Clients with Supportive Interaction with Family and/or Friends/Prior 30 Days at Admission vs. Discharge.	Provider		Region I		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Social Connectedness/Supportive Interaction**						
# of Clients with Supportive Social Interaction (Numerator)	200	200	3,620	3,619	12,314	12,832
Total # of Discharged Clients in Comparison (Denominator).	221	221	4,540	4,540	16,537	16,537
% of Clients with Supportive Social Interaction.	90.5%	90.5%	79.7%	79.7%	74.5%	77.6%
Level II Client Outcome Measures - Social Connectedness/Supportive Interaction**						
# of Clients with Supportive Social Interaction (Numerator)	120	119	2,181	2,316	5,967	6,376
Total # of Discharged Clients in Comparison (Denominator).	125	125	2,918	2,918	7,935	7,935
% of Clients with Supportive Social Interaction.	96.0%	95.2%	74.7%	79.4%	75.2%	80.4%
Level III.5 Client Outcome Measures - Social Connectedness/Supportive Interaction**						
# of Clients with Supportive Social Interaction (Numerator)	239	264	2,956	3,378	7,534	8,755
Total # of Discharged Clients in Comparison (Denominator).	281	281	4,573	4,573	10,543	10,543
% of Clients with Supportive Social Interaction.	85.1%	94.0%	64.6%	73.9%	71.5%	83.0%
Level III.1 (Halfway House) Client Outcome Measures - Social Connectedness/Supportive Interaction**						
# of Clients with Supportive Social Interaction (Numerator)	127	138	201	229	685	764
Total # of Discharged Clients in Comparison (Denominator).	149	149	244	244	799	799
% of Clients with Supportive Social Interaction.	85.2%	92.6%	82.4%	93.9%	85.7%	95.6%
Recovery Home Client Outcome Measures - Social Connectedness/Supportive Interaction**						
# of Clients with Supportive Social Interaction (Numerator)	19	19	845	889	1,415	1,659
Total # of Discharged Clients in Comparison (Denominator).	19	19	1,128	1,128	1,957	1,957
% of Clients with Supportive Social Interaction.	100.0%	100.0%	74.9%	78.8%	72.3%	84.8%

****Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for supportive interaction at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse
 Provider Performance and Outcomes Reports - SFY 2015
 Admitted Patient/Client Demographics**

Provider Organization (Provider #)			Lutheran Social Services of Illinois (0286)								
Total # of Admissions	2,340		Avg. Age at Opening	38.5		Gender	%	N	Living Arrangements	%	N
Unduplicated	58.7%	1,374	% < 18 Years of Age	2.5%	59	Male	73.9%	1,730	Shelter/TLC/Safe Haven	20.7%	484
Prior SUD Serv. Episodes	74.7%	1,747	Patient/Client Race	%	N	Female	26.1%	610	Hosp./Jail/Prison/Other Inst.	1.9%	44
Adms. by Level of Care	%	N	American Indian	0.3%	6	Hispanic Ethnicity	%	N	Own Home/Apartment	21.7%	508
Detoxification	45.9%	1,073	Alaska Native	0.0%	1	Puerto Rican	4.3%	101	Someone Else's Home/Apt.	43.7%	1,023
Level I	20.7%	484	Asian	0.2%	5	Mexican	7.6%	177	Res.Tx/Hwy.Hse/Rec.Home	11.3%	263
Level I - OMT	0.0%	1	Nat. Hawaiian/Pac. Isl.	0.2%	4	Cuban	0.1%	3	Health Insurance - None	55.9%	1308
Level II	8.2%	191	Black/African Amer.	35.6%	832	Other Hispanic/Latino	0.9%	22	Employment Status	%	N
Level III.5	16.3%	382	White	48.3%	1,130	Not Hispanic/Latino	84.6%	1,980	Full-Time	12.2%	286
Level III.1	7.7%	180	Other Single Race	15.5%	362	Hisp./Not Spec.	2.4%	57	Part-Time	6.4%	150
Recovery Home	1.2%	29	Marital Status	%	N		%	N	Unemployed	49.7%	1,162
Children/Dependents	%	N	Never Married	73.7%	1,724	Pregnant at Opening	0.3%	8	Not in Labor Force	31.6%	739
Children/25 and Younger	29.8%	698	Married	8.6%	202	DCFS Involved	7.1%	166	Problem Area	%	N
Avg. # of Children/25 and Younger	0.6		Widowed	1.3%	30	Patient/English Prof.	99.4%	2,326	Alcohol	23.8%	556
Children/Elsewhere/Courts	6.8%	159	Divorced	12.6%	296	MISA Patient/Client	25.3%	592	Other Drugs	41.3%	966
# of Children/Elsewhere/Court Ord.	306		Separated	3.8%	88	Crim. Just. Referral	25.1%	587	Alcohol & Other Drugs	34.1%	799
Childrn./Lost Parental Rights	2.2%	52	Avg. Grade Completed	12.2		Arrested/Past 30 Days	2.9%	67	Alcohol/Drugs/Gambling	0.0%	0
# of Children/Lost Parental Rights	81		Less than H.S. Educ.	23.7%	555	Veteran Status - Yes	1.9%	45	Gambling Only	0.0%	0
Primary Substance						Secondary Substance					
Alcohol: 38.6% (904); Cocaine/Crack: 14.9% (348); Marijuana: 14.1% (330) Heroin: 26.3% (615); Other Opiates: 2.0% (46); Methamphetamine: 1.2% (28) Benzodiazepines: 0.8% (19); Other Drugs: 1.0% (23); None: 1.2% (27)						Alcohol: 14.4% (338); Cocaine/Crack: 13.6% (319); Marijuana: 11.3% (265) Heroin: 3.6% (84); Other Opiates: 2.0% (46); Methamphetamine: 0.4% (9) Benzodiazepines: 1.5% (35); Nicotine: 2.3% (53); Other Drugs: 0.9% (20); None: 50.0% (1,162)					
Used Primary Substance/30 Days Prior to Opening: 72.5% (1,696)						Used Secondary Substance/30 Days Prior to Opening: 35.3% (826)					
Organization-wide Patient/Client Access and Discharge Indicators											
						Provider - SFY 2015			Statewide - SFY 2015		
Average Duration from Initial Contact to Opening Date						6.6 Days			7.4 Days		
Median Duration from Initial Contact to Opening Date						0.0 Days			0.0 Days		
% (#) of Admissions - No Reported Wait for Assessment						54.4% (1,273)			54.3% (36,039)		
% (#) of Discharged Patients/Clients - Completion of Services						58.7% (1,210)			57.3% (32,983)		
% (#) of Discharged Patients/Clients - DASA Administrative Discharges						5.8% (120)			5.0% (2,871)		
% (#) of Patients/Clients - Remain Opened/90 Days After Close of SFY						11.9% (279)			13.3% (8,822)		