

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse
 Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2015**

Provider Name (#): Human Resource Center of Edgar and Clark Counties (0236)

Date of Report: 09/30/2015

Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2015 Quarter*

Level I - Engagement	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% Admitted Level I Clients/At Least 4 Sessions/First 30 Days	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	45.9%	13,863	43.6%	3,294	40.1%	2,746	42.9%	2,910	41.5%	2,386	42.1%	11,336
Region IV	43.6%	1,138	44.9%	297	38.8%	238	40.2%	236	40.1%	258	41.1%	1,029
Provider	50.5%	98	38.6%	17	19.1%	9	29.4%	15	25.0%	12	27.9%	53
Level I - Retention	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% of Discharged Level I Clients/Completed Treatment (A)	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	51.2%	11,528	47.2%	3,320	48.5%	2,905	50.8%	2,690	51.6%	1,684	49.1%	10,599
Region IV	40.5%	710	39.5%	243	34.8%	185	36.4%	161	32.0%	94	36.3%	683
Provider	44.9%	31	60.0%	24	48.6%	17	50.0%	14	45.5%	5	52.6%	60
Level I - Retention	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% of Clients/At Least 10 Sessions After First 30 Days (B)	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	23.9%	7,220	23.3%	1,763	23.7%	1,622	22.2%	1,504	15.4%	886	21.4%	5,775
Region IV	29.6%	773	30.5%	202	28.7%	176	27.9%	164	18.2%	117	26.3%	659
Provider	32.5%	63	47.7%	21	25.5%	12	23.5%	12	10.4%	5	26.3%	50
Level I - Retention	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% of Admitted Level I Clients/A and/or B	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	51.0%	15,409	54.5%	4,115	54.1%	3,706	52.2%	3,546	40.9%	2,350	50.9%	13,717
Region IV	44.6%	1,165	48.0%	318	45.4%	278	45.0%	264	30.0%	193	42.0%	1,053
Provider	41.8%	81	65.9%	29	53.2%	25	43.1%	22	18.8%	9	44.7%	85

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Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2015 Quarter*

Level I - Continuity of Care	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% of Discharged Clients/12-Step Group Participation (A)	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	37.3%	7,954	33.6%	2,073	35.0%	1,844	35.1%	1,622	34.4%	1,000	34.5%	6,539
Region IV	29.5%	469	25.7%	133	29.8%	131	29.1%	109	22.9%	58	27.2%	431
Provider	28.3%	17	38.7%	12	36.0%	9	38.9%	7	0.0%	0	33.7%	28
Level I - Continuity of Care	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% of Discharged Clients/Supportive Interaction (B)	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	76.2%	16,349	75.6%	4,697	76.4%	4,088	76.9%	3,566	76.8%	2,226	76.3%	14,577
Region IV	74.6%	1,168	75.1%	367	74.9%	340	72.1%	272	75.3%	192	74.3%	1,171
Provider	41.7%	25	53.3%	16	50.0%	12	40.0%	8	20.0%	2	45.2%	38
Level I - Continuity of Care	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% of Discharged Clients/A and/or B	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	78.6%	16,918	77.7%	4,823	78.3%	4,193	78.8%	3,653	78.4%	2,284	78.2%	14,953
Region IV	77.2%	1,212	77.5%	379	76.1%	347	74.0%	282	76.9%	196	76.2%	1,204
Provider	45.8%	27	60.0%	18	54.2%	13	47.4%	9	20.0%	2	50.6%	42

***Performance measure levels for a particular quarter are based on service billings accepted in DARTS as of the date of the report for clients opened during that quarter.**

Illinois Department of Human Services, Division of Alcoholism and Substance Abuse

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National Outcome Measures (NOMS) Data by Level of Care

Employment Status - Clients Employed (Full-time or Part-time) at Admission vs. Discharge. (Excludes Clients not in Labor Force)	Provider		Region IV		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Employment Status**						
# of Clients Employed Full-time or Part-time (Numerator)	28	30	499	598	5,418	6,244
Total # of Discharged Clients in Comparison (Denominator).	30	30	1,109	1,109	13,274	13,274
% of Clients Employed Full-time or Part-time.	93.3%	100.0%	45.0%	53.9%	40.8%	47.0%

****Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for employment status or who are reported to not be in the labor force at either admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

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National Outcome Measures (NOMS) Data by Level of Care

Housing Status - Clients with Stable Housing (Independent Living) at Admission vs. Discharge.	Provider		Region IV		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Housing Status**						
# of Clients with Stable Housing (Numerator)	49	44	742	771	7,547	7,896
Total # of Discharged Clients in Comparison (Denominator).	108	108	1,630	1,630	18,878	18,878
% of Clients with Stable Housing.	45.4%	40.7%	45.5%	47.3%	40.0%	41.8%

****Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for housing status at either admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

Illinois Department of Human Services, Division of Alcoholism and Substance Abuse

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Provider Name (#): Human Resource Center of Edgar and Clark Counties (0236)				Date of Report: 9/30/2015		
National Outcome Measures (NOMS) Data by Level of Care						
Criminal Justice Status - Clients with No Arrests during the Prior 30 Days at Admission vs. Discharge.	Provider		Region IV		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Criminal Justice Status**						
# of Clients with No Arrests/Prior 30 Days (Numerator)	94	105	1,507	1,576	18,371	18,775
Total # of Discharged Clients in Comparison (Denominator).	108	108	1,643	1,643	19,406	19,406
% of Clients with No Arrests/Prior 30 Days.	87.0%	97.2%	91.7%	95.9%	94.7%	96.7%

****Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for number of arrests in the prior 30 days at either admission or discharge are excluded. Clients who are deceased at time of discharge are also excluded.**

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Provider Name (#): Human Resource Center of Edgar and Clark Counties (0236)				Date of Report: 9/30/2015		
National Outcome Measures (NOMS) Data by Level of Care						
Alcohol Abstinence - Clients with No Alcohol Use at Admission vs. Discharge.	Provider		Region IV		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Alcohol Abstinence**						
# of Clients Abstinent from Alcohol Use (Numerator)	26	43	456	541	4,131	5,183
Total # of Discharged Clients in Comparison (Denominator).	46	46	657	657	7,265	7,265
% of Clients Abstinent from Alcohol Use.	56.5%	93.5%	69.4%	82.3%	56.9%	71.3%

****Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for both primary and secondary substance type and/or frequency at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

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Provider Name (#): Human Resource Center of Edgar and Clark Counties (0236)				Date of Report: 9/30/2015		
National Outcome Measures (NOMS) Data by Level of Care						
Other Drug Abstinence - Clients with No Use of Drugs Other than Alcohol at Admission vs. Discharge.	Provider		Region IV		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Other Drug Abstinence**						
# of Clients Abstinent from Other Drug Use (Numerator)	39	55	664	735	6,163	7,314
Total # of Discharged Clients in Comparison (Denominator).	62	62	984	984	11,804	11,804
% of Clients Abstinent from Other Drug Use.	62.9%	88.7%	67.5%	74.7%	52.2%	62.0%

****Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for both primary and secondary substance type and/or frequency at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

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National Outcome Measures (NOMS) Data by Level of Care

Social Connectedness/Self-Help Group Involvement - Clients with Self-Help Group Involvement/Prior 30 Days at Admission vs. Discharge.	Provider		Region IV		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Social Connectedness/Self-Help Group Involvement**						
# of Clients with Self-Help Group Involvement (Numerator)	0	26	283	371	4,162	5,849
Total # of Discharged Clients in Comparison (Denominator).	70	70	1,350	1,350	16,477	16,477
% of Clients with Self-Help Group Involvement.	0.0%	37.1%	21.0%	27.5%	25.3%	35.5%

****Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for self-help group involvement at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

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National Outcome Measures (NOMS) Data by Level of Care

Social Connectedness/Supportive Social Interaction - Clients with Supportive Interaction with Family and/or Friends/Prior 30 Days at Admission vs. Discharge.	Provider		Region IV		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Social Connectedness/Supportive Interaction**						
# of Clients with Supportive Social Interaction (Numerator)	0	35	960	1,013	12,314	12,832
Total # of Discharged Clients in Comparison (Denominator).	72	72	1,327	1,327	16,537	16,537
% of Clients with Supportive Social Interaction.	0.0%	48.6%	72.3%	76.3%	74.5%	77.6%

****Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for supportive interaction at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse
 Provider Performance and Outcomes Reports - SFY 2015
 Admitted Patient/Client Demographics**

Provider Organization (Provider #)			Human Resource Center of Edgar and Clark Counties (0236)								
Total # of Admissions	190		Avg. Age at Opening	29.6		Gender	%	N	Living Arrangements	%	N
Unduplicated	88.9%	169	% < 18 Years of Age	6.3%	12	Male	66.3%	126	Shelter/TLC/Safe Haven	0.0%	0
Prior SUD Serv. Episodes	40.5%	77	Patient/Client Race	%	N	Female	33.7%	64	Hosp./Jail/Prison/Other Inst.	0.0%	0
Adms. by Level of Care	%	N	American Indian	0.5%	1	Hispanic Ethnicity	%	N	Own Home/Apartment	43.7%	83
Detoxification	0.0%	0	Alaska Native	0.0%	0	Puerto Rican	0.0%	0	Someone Else's Home/Apt.	56.3%	107
Level I	100.0%	190	Asian	0.0%	0	Mexican	0.0%	0	Res.Tx/Hwy.Hse/Rec.Home	0.0%	0
Level I - OMT	0.0%	0	Nat. Hawaiian/Pac. Isl.	0.0%	0	Cuban	0.0%	0	Health Insurance - None	17.9%	34
Level II	0.0%	0	Black/African Amer.	1.1%	2	Other Hispanic/Latino	0.0%	0	Employment Status	%	N
Level III.5	0.0%	0	White	97.9%	186	Not Hispanic/Latino	100.0%	190	Full-Time	19.5%	37
Level III.1	0.0%	0	Other Single Race	0.5%	1	Hisp./Not Spec.	0.0%	0	Part-Time	9.5%	18
Recovery Home	0.0%	0	Marital Status	%	N		%	N	Unemployed	2.1%	4
Children/Dependents	%	N	Never Married	63.2%	120	Pregnant at Opening	2.1%	4	Not in Labor Force	68.9%	131
Children/25 and Younger	52.1%	99	Married	12.1%	23	DCFS Involved	9.5%	18	Problem Area	%	N
Avg. # of Children/25 and Younger	1.0		Widowed	2.1%	4	Patient/English Prof.	100.0%	190	Alcohol	27.9%	53
Children/Elsewhere/Courts	6.3%	12	Divorced	18.9%	36	MISA Patient/Client	4.7%	9	Other Drugs	58.4%	111
# of Children/Elsewhere/Court Ord.	23		Separated	3.7%	7	Crim. Just. Referral	70.0%	133	Alcohol & Other Drugs	13.2%	25
Childrn./Lost Parental Rights	2.6%	5	Avg. Grade Completed	11.6		Arrested/Past 30 Days	11.6%	22	Alcohol/Drugs/Gambling	0.0%	0
# of Children/Lost Parental Rights	9		Less than H.S. Educ.	34.7%	66	Veteran Status - Yes	2.6%	5	Gambling Only	0.0%	0
Primary Substance						Secondary Substance					
Alcohol: 36.3% (69); Cocaine/Crack: 0.5% (1); Marijuana: 22.6% (43)						Alcohol: 2.6% (5); Cocaine/Crack: 0.0% (0); Marijuana: 12.1% (23)					
Heroin: 6.8% (13); Other Opiates: 6.3% (12); Methamphetamine: 22.6% (43)						Heroin: 0.5% (1); Other Opiates: 2.6% (5); Methamphetamine: 7.9% (15)					
Benzodiazepines: 1.6% (3); Other Drugs: 2.7% (5); None: 0.0% (0)						Benzodiazepines: 0.5% (1); None: 73.7% (140)					
Used Primary Substance/30 Days Prior to Opening: 37.4% (71)						Used Secondary Substance/30 Days Prior to Opening: 8.4% (16)					
Organization-wide Patient/Client Access and Discharge Indicators											
						Provider - SFY 2015			Statewide - SFY 2015		
Average Duration from Initial Contact to Opening Date						34.4 Days			7.4 Days		
Median Duration from Initial Contact to Opening Date						25.0 Days			0.0 Days		
% (#) of Admissions - No Reported Wait for Assessment						2.6% (5)			54.3% (36,039)		
% (#) of Discharged Patients/Clients - Completion of Services						52.6% (60)			57.3% (32,983)		
% (#) of Discharged Patients/Clients - DASA Administrative Discharges						2.6% (3)			5.0% (2,871)		
% (#) of Patients/Clients - Remain Opened/90 Days After Close of SFY						40.0% (76)			13.3% (8,822)		