

Illinois Department of Human Services, Division of Alcoholism and Substance Abuse

Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2015

Provider Name (#): Community Resource Center (0235)

Date of Report: 09/30/2015

Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2015 Quarter*

Level I - Engagement	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% Admitted Level I Clients/At Least 4 Sessions/First 30 Days	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	45.9%	13,863	43.6%	3,294	40.1%	2,746	42.9%	2,910	41.5%	2,386	42.1%	11,336
Region V	38.6%	1,947	36.1%	450	33.8%	387	33.0%	419	33.4%	383	34.1%	1,639
Provider	22.1%	120	15.2%	22	7.9%	11	4.8%	6	13.8%	19	10.6%	58
Level I - Retention	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% of Discharged Level I Clients/Completed Treatment (A)	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	51.2%	11,528	47.2%	3,320	48.5%	2,905	50.8%	2,690	51.6%	1,684	49.1%	10,599
Region V	49.8%	1,833	47.0%	543	46.1%	460	49.1%	475	51.1%	316	48.0%	1,945
Provider	32.9%	109	27.2%	37	18.0%	22	17.1%	14	23.2%	13	21.7%	86
Level I - Retention	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% of Clients/At Least 10 Sessions After First 30 Days (B)	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	23.9%	7,220	23.3%	1,763	23.7%	1,622	22.2%	1,504	15.4%	886	21.4%	5,775
Region V	23.9%	1,203	21.1%	263	25.3%	290	21.3%	270	14.0%	161	20.5%	984
Provider	23.7%	129	17.9%	26	24.5%	34	16.9%	21	13.0%	18	18.1%	99
Level I - Retention	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% of Admitted Level I Clients/A and/or B	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	51.0%	15,409	54.5%	4,115	54.1%	3,706	52.2%	3,546	40.9%	2,350	50.9%	13,717
Region V	50.5%	2,545	54.0%	673	53.7%	614	51.1%	648	38.0%	436	49.4%	2,371
Provider	35.5%	193	33.8%	49	30.2%	42	24.2%	30	19.6%	27	27.1%	148

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Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2015 Quarter*

Level I - Continuity of Care	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% of Discharged Clients/12-Step Group Participation (A)	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	37.3%	7,954	33.6%	2,073	35.0%	1,844	35.1%	1,622	34.4%	1,000	34.5%	6,539
Region V	29.4%	938	27.3%	260	29.6%	241	28.0%	217	27.5%	141	28.1%	859
Provider	13.3%	44	18.1%	21	10.9%	11	14.8%	9	23.9%	11	16.0%	52
Level I - Continuity of Care	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% of Discharged Clients/Supportive Interaction (B)	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	76.2%	16,349	75.6%	4,697	76.4%	4,088	76.9%	3,566	76.8%	2,226	76.3%	14,577
Region V	72.0%	2,276	71.1%	673	71.3%	580	70.9%	536	76.0%	377	71.9%	2,166
Provider	68.2%	232	64.5%	78	58.5%	62	48.4%	31	68.8%	33	60.2%	204
Level I - Continuity of Care	SFY14 Cumulative		Quarter 1		Quarter 2		Quarter 3		Quarter 4		SFY15 Cumulative	
% of Discharged Clients/A and/or B	%	N	%	n	%	n	%	n	%	n	%	N
Statewide	78.6%	16,918	77.7%	4,823	78.3%	4,193	78.8%	3,653	78.4%	2,284	78.2%	14,953
Region V	74.9%	2,358	72.5%	687	73.2%	594	73.0%	552	77.0%	386	73.6%	2,219
Provider	68.8%	234	68.1%	81	58.5%	62	50.8%	33	70.8%	34	62.1%	210

***Performance measure levels for a particular quarter are based on service billings accepted in DARTS as of the date of the report for clients opened during that quarter.**

Illinois Department of Human Services, Division of Alcoholism and Substance Abuse

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National Outcome Measures (NOMS) Data by Level of Care

Employment Status - Clients Employed (Full-time or Part-time) at Admission vs. Discharge. (Excludes Clients not in Labor Force)	Provider		Region V		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Employment Status**						
# of Clients Employed Full-time or Part-time (Numerator)	83	103	992	1,158	5,418	6,244
Total # of Discharged Clients in Comparison (Denominator).	285	285	2,530	2,530	13,274	13,274
% of Clients Employed Full-time or Part-time.	29.1%	36.1%	39.2%	45.8%	40.8%	47.0%

****Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for employment status or who are reported to not be in the labor force at either admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

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National Outcome Measures (NOMS) Data by Level of Care

Housing Status - Clients with Stable Housing (Independent Living) at Admission vs. Discharge.	Provider		Region V		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Housing Status**						
# of Clients with Stable Housing (Numerator)	129	128	1,354	1,464	7,547	7,896
Total # of Discharged Clients in Comparison (Denominator).	336	336	3,399	3,399	18,878	18,878
% of Clients with Stable Housing.	38.4%	38.1%	39.8%	43.1%	40.0%	41.8%

****Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for housing status at either admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

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National Outcome Measures (NOMS) Data by Level of Care

Criminal Justice Status - Clients with No Arrests during the Prior 30 Days at Admission vs. Discharge.	Provider		Region V		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Criminal Justice Status**						
# of Clients with No Arrests/Prior 30 Days (Numerator)	323	324	3,169	3,320	18,371	18,775
Total # of Discharged Clients in Comparison (Denominator).	337	337	3,431	3,431	19,406	19,406
% of Clients with No Arrests/Prior 30 Days.	95.8%	96.1%	92.4%	96.8%	94.7%	96.7%

****Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for number of arrests in the prior 30 days at either admission or discharge are excluded. Clients who are deceased at time of discharge are also excluded.**

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National Outcome Measures (NOMS) Data by Level of Care

Alcohol Abstinence - Clients with No Alcohol Use at Admission vs. Discharge.	Provider		Region V		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Alcohol Abstinence**						
# of Clients Abstinent from Alcohol Use (Numerator)	56	68	715	890	4,131	5,183
Total # of Discharged Clients in Comparison (Denominator).	93	93	1,291	1,291	7,265	7,265
% of Clients Abstinent from Alcohol Use.	60.2%	73.1%	55.4%	68.9%	56.9%	71.3%

****Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for both primary and secondary substance type and/or frequency at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

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National Outcome Measures (NOMS) Data by Level of Care

Other Drug Abstinence - Clients with No Use of Drugs Other than Alcohol at Admission vs. Discharge.	Provider		Region V		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Other Drug Abstinence**						
# of Clients Abstinent from Other Drug Use (Numerator)	156	176	1,193	1,326	6,163	7,314
Total # of Discharged Clients in Comparison (Denominator).	244	244	2,121	2,121	11,804	11,804
% of Clients Abstinent from Other Drug Use.	63.9%	72.1%	56.2%	62.5%	52.2%	62.0%

****Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for both primary and secondary substance type and/or frequency at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

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National Outcome Measures (NOMS) Data by Level of Care

Social Connectedness/Self-Help Group Involvement - Clients with Self-Help Group Involvement/Prior 30 Days at Admission vs. Discharge.	Provider		Region V		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Social Connectedness/Self-Help Group Involvement**						
# of Clients with Self-Help Group Involvement (Numerator)	39	46	656	777	4,162	5,849
Total # of Discharged Clients in Comparison (Denominator).	269	269	2,716	2,716	16,477	16,477
% of Clients with Self-Help Group Involvement.	14.5%	17.1%	24.2%	28.6%	25.3%	35.5%

****Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for self-help group involvement at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

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National Outcome Measures (NOMS) Data by Level of Care

Social Connectedness/Supportive Social Interaction - Clients with Supportive Interaction with Family and/or Friends/Prior 30 Days at Admission vs. Discharge.	Provider		Region V		Statewide	
	Admission	Discharge	Admission	Discharge	Admission	Discharge
Level I Client Outcome Measures - Social Connectedness/Supportive Interaction**						
# of Clients with Supportive Social Interaction (Numerator)	104	176	1,790	1,931	12,314	12,832
Total # of Discharged Clients in Comparison (Denominator).	284	284	2,646	2,646	16,537	16,537
% of Clients with Supportive Social Interaction.	36.6%	62.0%	67.6%	73.0%	74.5%	77.6%

****Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for supportive interaction at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse
 Provider Performance and Outcomes Reports - SFY 2015
 Admitted Patient/Client Demographics**

Provider Organization (Provider #)			Community Resource Center (0235)								
Total # of Admissions	546		Avg. Age at Opening	31.3		Gender	%	N	Living Arrangements	%	N
Unduplicated	81.0%	442	% < 18 Years of Age	3.3%	18	Male	65.9%	360	Shelter/TLC/Safe Haven	1.9%	9
Prior SUD Serv. Episodes	64.3%	351	Patient/Client Race	%	N	Female	34.1%	186	Hosp./Jail/Prison/Other Inst.	0.0%	0
Adms. by Level of Care	%	N	American Indian	0.2%	1	Hispanic Ethnicity	%	N	Own Home/Apartment	37.5%	205
Detoxification	0.0%	0	Alaska Native	0.2%	1	Puerto Rican	0.2%	1	Someone Else's Home/Apt.	60.1%	328
Level I	100.0%	546	Asian	0.0%	0	Mexican	1.1%	6	Res.Tx/Hwy.Hse/Rec.Home	0.2%	1
Level I - OMT	0.0%	0	Nat. Hawaiian/Pac. Isl.	0.0%	0	Cuban	0.0%	0	Health Insurance - None	14.3%	78
Level II	0.0%	0	Black/African Amer.	9.3%	51	Other Hispanic/Latino	0.4%	2	Employment Status	%	N
Level III.5	0.0%	0	White	89.6%	489	Not Hispanic/Latino	98.4%	537	Full-Time	13.9%	76
Level III.1	0.0%	0	Other Single Race	0.0%	0	Hisp./Not Spec.	0.0%	0	Part-Time	10.1%	55
Recovery Home	0.0%	0	Marital Status	%	N		%	N	Unemployed	62.6%	342
Children/Dependents	%	N	Never Married	57.1%	312	Pregnant at Opening	1.8%	10	Not in Labor Force	13.4%	73
Children/25 and Younger	52.6%	287	Married	18.1%	99	DCFS Involved	12.3%	67	Problem Area	%	N
Avg. # of Children/25 and Younger	1.1		Widowed	0.5%	3	Patient/English Prof.	100.0%	546	Alcohol	15.2%	83
Children/Elsewhere/Courts	6.0%	33	Divorced	18.7%	102	MISA Patient/Client	15.8%	86	Other Drugs	50.9%	278
# of Children/Elsewhere/Court Ord.	70		Separated	5.5%	30	Crim. Just. Referral	61.4%	335	Alcohol & Other Drugs	33.9%	185
Childrn./Lost Parental Rights	4.0%	22	Avg. Grade Completed	11.8		Arrested/Past 30 Days	5.9%	32	Alcohol/Drugs/Gambling	0.0%	0
# of Children/Lost Parental Rights	46		Less than H.S. Educ.	34.6%	189	Veteran Status - Yes	3.3%	18	Gambling Only	0.0%	0
Primary Substance						Secondary Substance					
Alcohol: 30.4% (166); Cocaine/Crack: 1.1% (6); Marijuana: 31.7% (173) Heroin: 13.0% (71); Other Opiates: 8.2% (45); Methamphetamine: 11.7% (64) Benzodiazepines: 1.3% (7); Other Drugs: 2.5% (14); None: 0.0% (0)						Alcohol: 13.7% (75); Cocaine/Crack: 3.8% (21); Marijuana: 19.6% (107) Heroin: 2.7% (15); Other Opiates: 1.8% (10); Methamphetamine: 9.2% (50) Benzodiazepines: 1.3% (7); Other Drugs: 1.8% (10); None: 46.0% (251)					
Used Primary Substance/30 Days Prior to Opening: 35.3% (193)						Used Secondary Substance/30 Days Prior to Opening: 11.4% (62)					
Organization-wide Patient/Client Access and Discharge Indicators											
						Provider - SFY 2015			Statewide - SFY 2015		
Average Duration from Initial Contact to Opening Date						0.3 Days			7.4 Days		
Median Duration from Initial Contact to Opening Date						0.0 Days			0.0 Days		
% (#) of Admissions - No Reported Wait for Assessment						98.9% (540)			54.3% (36,039)		
% (#) of Discharged Patients/Clients - Completion of Services						21.7% (86)			57.3% (32,983)		
% (#) of Discharged Patients/Clients - DASA Administrative Discharges						6.8% (27)			5.0% (2,871)		
% (#) of Patients/Clients - Remain Opened/90 Days After Close of SFY						27.3% (149)			13.3% (8,822)		