

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse  
 Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2015**

**Provider Name (#): Heritage Behavioral Health Center (0200)**

**Date of Report: 09/30/2015**

**Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2015 Quarter\***

<b>Detoxification - Engagement</b>	<b>SFY14 Cumulative</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY15 Cumulative</b>	
<b>% (#) of Detox Clients/Length of Stay At Least Two Days</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	80.7%	9,444	86.2%	2,410	87.6%	2,147	86.0%	2,003	84.7%	1,967	86.2%	8,527
Region IV	69.9%	557	93.0%	133	89.8%	97	91.8%	112	94.8%	128	92.5%	470
Provider	86.2%	535	93.3%	125	91.7%	77	90.0%	54	87.2%	82	90.9%	338
<b>Detoxification - Retention</b>	<b>SFY14 Cumulative</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY15 Cumulative</b>	
<b>% of Discharged Detox Clients/Completed Services</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	65.8%	7,085	72.2%	2,018	73.0%	1,790	72.1%	1,666	69.8%	1,595	71.8%	7,069
Region IV	53.9%	410	76.2%	109	75.0%	81	81.1%	99	69.9%	93	75.5%	382
Provider	70.0%	408	78.4%	105	77.4%	65	83.1%	49	72.8%	67	77.5%	286
<b>Detoxification - Continuity of Care</b>	<b>SFY14 Cumulative</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY15 Cumulative</b>	
<b>% of Unduplicated Detox Clients/Linked to Treatment</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	50.8%	4,229	57.3%	1,401	53.1%	1,004	52.2%	879	41.4%	663	51.8%	3,947
Region IV	62.9%	300	76.2%	93	75.9%	63	73.5%	72	55.8%	53	70.6%	281
Provider	49.1%	214	45.8%	54	50.0%	31	50.0%	23	37.7%	23	45.6%	131

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**Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2015 Quarter\***

<b>Level I - Engagement</b>	<b>SFY14 Cumulative</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY15 Cumulative</b>	
<b>% Admitted Level I Clients/At Least 4 Sessions/First 30 Days</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	45.9%	13,863	43.6%	3,294	40.1%	2,746	42.9%	2,910	41.5%	2,386	42.1%	11,336
Region IV	43.6%	1,138	44.9%	297	38.8%	238	40.2%	236	40.1%	258	41.1%	1,029
Provider	39.0%	80	47.6%	30	43.1%	31	28.9%	13	46.8%	22	42.3%	96
<b>Level I - Retention</b>	<b>SFY14 Cumulative</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY15 Cumulative</b>	
<b>% of Discharged Level I Clients/Completed Treatment (A)</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	51.2%	11,528	47.2%	3,320	48.5%	2,905	50.8%	2,690	51.6%	1,684	49.1%	10,599
Region IV	40.5%	710	39.5%	243	34.8%	185	36.4%	161	32.0%	94	36.3%	683
Provider	35.4%	52	34.6%	18	32.1%	18	34.5%	10	38.5%	5	34.0%	51
<b>Level I - Retention</b>	<b>SFY14 Cumulative</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY15 Cumulative</b>	
<b>% of Clients/At Least 10 Sessions After First 30 Days (B)</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	23.9%	7,220	23.3%	1,763	23.7%	1,622	22.2%	1,504	15.4%	886	21.4%	5,775
Region IV	29.6%	773	30.5%	202	28.7%	176	27.9%	164	18.2%	117	26.3%	659
Provider	20.0%	41	23.8%	15	19.4%	14	15.6%	7	8.5%	4	17.6%	40
<b>Level I - Retention</b>	<b>SFY14 Cumulative</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY15 Cumulative</b>	
<b>% of Admitted Level I Clients/A and/or B</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	51.0%	15,409	54.5%	4,115	54.1%	3,706	52.2%	3,546	40.9%	2,350	50.9%	13,717
Region IV	44.6%	1,165	48.0%	318	45.4%	278	45.0%	264	30.0%	193	42.0%	1,053
Provider	35.6%	73	44.4%	28	38.9%	28	33.3%	15	19.1%	9	35.2%	80

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**Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2015 Quarter\***

<b>Level I - Continuity of Care</b>	<b>SFY14 Cumulative</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY15 Cumulative</b>	
<b>% of Discharged Clients/12-Step Group Participation (A)</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	37.3%	7,954	33.6%	2,073	35.0%	1,844	35.1%	1,622	34.4%	1,000	34.5%	6,539
Region IV	29.5%	469	25.7%	133	29.8%	131	29.1%	109	22.9%	58	27.2%	431
Provider	28.0%	45	25.0%	12	25.0%	13	25.0%	7	42.9%	6	26.8%	38
<b>Level I - Continuity of Care</b>	<b>SFY14 Cumulative</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY15 Cumulative</b>	
<b>% of Discharged Clients/Supportive Interaction (B)</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	76.2%	16,349	75.6%	4,697	76.4%	4,088	76.9%	3,566	76.8%	2,226	76.3%	14,577
Region IV	74.6%	1,168	75.1%	367	74.9%	340	72.1%	272	75.3%	192	74.3%	1,171
Provider	55.7%	73	65.1%	28	67.4%	29	50.0%	12	58.3%	7	62.3%	76
<b>Level I - Continuity of Care</b>	<b>SFY14 Cumulative</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY15 Cumulative</b>	
<b>% of Discharged Clients/A and/or B</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	78.6%	16,918	77.7%	4,823	78.3%	4,193	78.8%	3,653	78.4%	2,284	78.2%	14,953
Region IV	77.2%	1,212	77.5%	379	76.1%	347	74.0%	282	76.9%	196	76.2%	1,204
Provider	59.4%	79	66.7%	28	70.5%	31	56.5%	13	69.2%	9	66.4%	81

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**Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2015 Quarter\***

<b>Level II - Engagement</b>	<b>SFY14 Cumulative</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY15 Cumulative</b>	
<b>% Admitted Clients/At Least 12 Sessions/First 30 Days</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	34.6%	4,691	37.8%	1,250	30.2%	912	35.6%	975	34.7%	842	34.6%	3,979
Region IV	38.6%	165	44.3%	39	37.5%	33	46.8%	37	51.6%	33	44.5%	142
Provider	28.6%	42	27.3%	18	22.4%	13	35.7%	10	25.9%	7	26.8%	48
<b>Level II - Retention</b>	<b>SFY14 Cumulative</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY15 Cumulative</b>	
<b>% Admitted Clients/At Least 18 Sessions/First 60 Days (A)</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	37.6%	5,091	38.1%	1,260	32.4%	978	36.2%	992	35.0%	850	35.5%	4,080
Region IV	41.4%	177	44.3%	39	33.0%	29	46.8%	37	53.1%	34	43.6%	139
Provider	32.0%	47	25.8%	17	20.7%	12	35.7%	10	22.2%	6	25.1%	45
<b>Level II - Retention</b>	<b>SFY14 Cumulative</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY15 Cumulative</b>	
<b>% of Discharged Level II Clients/Completed Treatment (B)</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	44.2%	4,456	48.5%	1,527	50.3%	1,409	53.7%	1,257	55.5%	956	51.4%	5,149
Region IV	45.5%	158	51.2%	44	32.6%	28	38.2%	26	44.4%	20	41.4%	118
Provider	26.2%	27	46.2%	30	50.9%	28	66.7%	14	54.5%	6	51.3%	78
<b>Level II - Retention</b>	<b>SFY14 Cumulative</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY15 Cumulative</b>	
<b>% of Admitted Level II Clients/A and/or B</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	52.7%	7,140	56.4%	1,866	55.1%	1,663	56.9%	1,560	52.2%	1,269	55.3%	6,358
Region IV	58.6%	251	60.2%	53	45.5%	40	53.2%	42	67.2%	43	55.8%	178
Provider	41.5%	61	56.1%	37	58.6%	34	64.3%	18	40.7%	11	55.9%	100

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<b>Level II - Continuity of Care</b>	<b>SFY14 Cumulative</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY15 Cumulative</b>	
<b>% of Discharged Clients/12-Step Group Participation (A)</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	53.1%	5,646	50.5%	1,435	50.4%	1,272	54.4%	1,172	57.5%	917	52.6%	4,796
Region IV	63.8%	219	60.0%	45	51.7%	31	77.4%	48	75.0%	27	64.8%	151
Provider	22.7%	27	22.2%	14	15.7%	8	19.0%	4	41.7%	5	21.1%	31
<b>Level II - Continuity of Care</b>	<b>SFY14 Cumulative</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY15 Cumulative</b>	
<b>% of Discharged Clients/Supportive Interaction (B)</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	79.5%	8,378	77.5%	2,215	77.8%	1,975	80.2%	1,728	80.5%	1,283	78.8%	7,201
Region IV	91.4%	309	91.5%	65	83.3%	60	92.2%	59	94.9%	37	89.8%	221
Provider	55.7%	44	71.7%	33	69.0%	29	68.4%	13	90.0%	9	71.8%	84
<b>Level II - Continuity of Care</b>	<b>SFY14 Cumulative</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY15 Cumulative</b>	
<b>% of Discharged Clients/A and/or B</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide	82.6%	8,789	80.7%	2,323	80.7%	2,058	84.0%	1,810	84.5%	1,355	82.1%	7,546
Region IV	93.8%	317	94.4%	68	84.5%	60	93.8%	61	97.4%	38	91.9%	227
Provider	59.0%	46	74.5%	35	72.5%	29	68.4%	13	90.0%	10	74.1%	87

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<b>Engagement, Retention and Continuity of Care Measure Status by Level of Care and SFY 2015 Quarter*</b>														
<b>Level III.5 - Engagement</b>			<b>SFY14 Cumulative</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY15 Cumulative</b>	
<b>% of Level III.5 Clients/Length of Stay of At Least 7 Days</b>			<b>%</b>	<b>N</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide			87.7%	11,177	79.1%	2,722	78.1%	2,482	75.9%	2,175	77.1%	2,065	77.7%	9,444
Region IV			89.6%	823	87.5%	182	84.4%	189	87.0%	181	83.7%	210	85.5%	762
Provider			84.7%	194	84.8%	39	91.3%	42	95.2%	20	85.0%	34	88.2%	135
<b>Level III.5 - Retention</b>			<b>SFY14 Cumulative</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY15 Cumulative</b>	
<b>% of Level III.5 Clients/Length of Stay of At Least 14 Days</b>			<b>%</b>	<b>N</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide			75.4%	9,618	68.4%	2,353	67.6%	2,146	64.7%	1,854	65.9%	1,766	66.8%	8,119
Region IV			78.6%	722	78.8%	164	74.6%	167	79.3%	165	75.7%	190	77.0%	686
Provider			72.9%	167	65.2%	30	80.4%	37	85.7%	18	70.0%	28	73.9%	113
<b>Level III.5 - Continuity of Care</b>			<b>SFY14 Cumulative</b>		<b>Quarter 1</b>		<b>Quarter 2</b>		<b>Quarter 3</b>		<b>Quarter 4</b>		<b>SFY15 Cumulative</b>	
<b>% of Unduplicated Clients/Linked to Lower Level of Care</b>			<b>%</b>	<b>N</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>	<b>N</b>
Statewide			40.1%	4,699	46.1%	1,494	41.1%	1,139	36.7%	871	24.5%	527	38.3%	4,031
Region IV			44.6%	357	48.0%	95	44.2%	84	48.6%	84	29.8%	57	42.6%	320
Provider			35.1%	74	45.2%	19	51.2%	22	47.1%	8	22.6%	7	42.1%	56

\*Performance measure levels for a particular quarter are based on service billings accepted in DARTS as of the date of the report for clients opened during that quarter.

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<b>National Outcome Measures (NOMS) Data by Level of Care</b>						
<b>Employment Status - Clients Employed (Full-time or Part-time) at Admission vs. Discharge. (Excludes Clients not in Labor Force)</b>	<b>Provider</b>		<b>Region IV</b>		<b>Statewide</b>	
	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>
<b>Level I Client Outcome Measures - Employment Status**</b>						
# of Clients Employed Full-time or Part-time (Numerator)	27	27	499	598	5,418	6,244
Total # of Discharged Clients in Comparison (Denominator).	30	30	1,109	1,109	13,274	13,274
<b>% of Clients Employed Full-time or Part-time.</b>	<b>90.0%</b>	<b>90.0%</b>	<b>45.0%</b>	<b>53.9%</b>	<b>40.8%</b>	<b>47.0%</b>
<b>Level II Client Outcome Measures - Employment Status**</b>						
# of Clients Employed Full-time or Part-time (Numerator)	8	8	39	55	1,892	2,355
Total # of Discharged Clients in Comparison (Denominator).	9	9	134	134	6,017	6,017
<b>% of Clients Employed Full-time or Part-time.</b>	<b>88.9%</b>	<b>88.9%</b>	<b>29.1%</b>	<b>41.0%</b>	<b>31.4%</b>	<b>39.1%</b>
<b>Level III.5 Client Outcome Measures - Employment Status**</b>						
# of Clients Employed Full-time or Part-time (Numerator)	4	4	47	46	775	644
Total # of Discharged Clients in Comparison (Denominator).	4	4	270	270	4,874	4,874
<b>% of Clients Employed Full-time or Part-time.</b>	<b>100.0%</b>	<b>100.0%</b>	<b>17.4%</b>	<b>17.0%</b>	<b>15.9%</b>	<b>13.2%</b>

**\*\*Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for employment status or who are reported to not be in the labor force at either admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse  
 Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2015**

<b>Provider Name (#): Heritage Behavioral Health Center (0200)</b>				<b>Date of Report: 9/30/2015</b>		
<b>National Outcome Measures (NOMS) Data by Level of Care</b>						
<b>Housing Status - Clients with Stable Housing (Independent Living) at Admission vs. Discharge.</b>	<b>Provider</b>		<b>Region IV</b>		<b>Statewide</b>	
	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>
<b>Level I Client Outcome Measures - Housing Status**</b>						
# of Clients with Stable Housing (Numerator)	70	75	742	771	7,547	7,896
Total # of Discharged Clients in Comparison (Denominator).	133	133	1,630	1,630	18,878	18,878
<b>% of Clients with Stable Housing.</b>	<b>52.6%</b>	<b>56.4%</b>	<b>45.5%</b>	<b>47.3%</b>	<b>40.0%</b>	<b>41.8%</b>
<b>Level II Client Outcome Measures - Housing Status**</b>						
# of Clients with Stable Housing (Numerator)	69	66	110	113	3,183	3,177
Total # of Discharged Clients in Comparison (Denominator).	134	134	246	246	8,622	8,622
<b>% of Clients with Stable Housing.</b>	<b>51.5%</b>	<b>49.3%</b>	<b>44.7%</b>	<b>45.9%</b>	<b>36.9%</b>	<b>36.8%</b>
<b>Level III.5 Client Outcome Measures - Housing Status**</b>						
# of Clients with Stable Housing (Numerator)	61	44	173	187	2,170	2,092
Total # of Discharged Clients in Comparison (Denominator).	137	137	840	840	11,080	11,080
<b>% of Clients with Stable Housing.</b>	<b>44.5%</b>	<b>32.1%</b>	<b>20.6%</b>	<b>22.3%</b>	<b>19.6%</b>	<b>18.9%</b>

**\*\*Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for housing status at either admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**



**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse  
 Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2015**

<b>Provider Name (#): Heritage Behavioral Health Center (0200)</b>				<b>Date of Report: 9/30/2015</b>		
<b>National Outcome Measures (NOMS) Data by Level of Care</b>						
<b>Criminal Justice Status - Clients with No Arrests during the Prior 30 Days at Admission vs. Discharge.</b>	<b>Provider</b>		<b>Region IV</b>		<b>Statewide</b>	
	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>
<b>Level I Client Outcome Measures - Criminal Justice Status**</b>						
# of Clients with No Arrests/Prior 30 Days (Numerator)	131	135	1,507	1,576	18,371	18,775
Total # of Discharged Clients in Comparison (Denominator).	137	137	1,643	1,643	19,406	19,406
<b>% of Clients with No Arrests/Prior 30 Days.</b>	<b>95.6%</b>	<b>98.5%</b>	<b>91.7%</b>	<b>95.9%</b>	<b>94.7%</b>	<b>96.7%</b>
<b>Level II Client Outcome Measures - Criminal Justice Status**</b>						
# of Clients with No Arrests/Prior 30 Days (Numerator)	131	134	230	247	8,584	8,844
Total # of Discharged Clients in Comparison (Denominator).	135	135	253	253	9,153	9,153
<b>% of Clients with No Arrests/Prior 30 Days.</b>	<b>97.0%</b>	<b>99.3%</b>	<b>90.9%</b>	<b>97.6%</b>	<b>93.8%</b>	<b>96.6%</b>
<b>Level III.5 Client Outcome Measures - Criminal Justice Status**</b>						
# of Clients with No Arrests/Prior 30 Days (Numerator)	136	136	667	818	9,874	10,866
Total # of Discharged Clients in Comparison (Denominator).	137	137	841	841	11,167	11,167
<b>% of Clients with No Arrests/Prior 30 Days.</b>	<b>99.3%</b>	<b>99.3%</b>	<b>79.3%</b>	<b>97.3%</b>	<b>88.4%</b>	<b>97.3%</b>

**\*\*Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for number of arrests in the prior 30 days at either admission or discharge are excluded. Clients who are deceased at time of discharge are also excluded.**

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse  
 Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2015**

<b>Provider Name (#): Heritage Behavioral Health Center (0200)</b>				<b>Date of Report: 9/30/2015</b>		
<b>National Outcome Measures (NOMS) Data by Level of Care</b>						
<b>Alcohol Abstinence - Clients with No Alcohol Use at Admission vs. Discharge.</b>	<b>Provider</b>		<b>Region IV</b>		<b>Statewide</b>	
	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>
<b>Level I Client Outcome Measures - Alcohol Abstinence**</b>						
# of Clients Abstinent from Alcohol Use (Numerator)	37	44	456	541	4,131	5,183
Total # of Discharged Clients in Comparison (Denominator).	62	62	657	657	7,265	7,265
<b>% of Clients Abstinent from Alcohol Use.</b>	<b>59.7%</b>	<b>71.0%</b>	<b>69.4%</b>	<b>82.3%</b>	<b>56.9%</b>	<b>71.3%</b>
<b>Level II Client Outcome Measures - Alcohol Abstinence**</b>						
# of Clients Abstinent from Alcohol Use (Numerator)	33	43	55	69	1,402	2,249
Total # of Discharged Clients in Comparison (Denominator).	63	63	90	90	3,248	3,248
<b>% of Clients Abstinent from Alcohol Use.</b>	<b>52.4%</b>	<b>68.3%</b>	<b>61.1%</b>	<b>76.7%</b>	<b>43.2%</b>	<b>69.2%</b>
<b>Level III.5 Client Outcome Measures - Alcohol Abstinence**</b>						
# of Clients Abstinent from Alcohol Use (Numerator)	7	41	77	161	380	1,924
Total # of Discharged Clients in Comparison (Denominator).	54	54	205	205	3,004	3,004
<b>% of Clients Abstinent from Alcohol Use.</b>	<b>13.0%</b>	<b>75.9%</b>	<b>37.6%</b>	<b>78.5%</b>	<b>12.6%</b>	<b>64.0%</b>

**\*\*Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for both primary and secondary substance type and/or frequency at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse  
 Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2015**

<b>Provider Name (#): Heritage Behavioral Health Center (0200)</b>				<b>Date of Report: 9/30/2015</b>		
<b>National Outcome Measures (NOMS) Data by Level of Care</b>						
<b>Other Drug Abstinence - Clients with No Use of Drugs Other than Alcohol at Admission vs. Discharge.</b>	<b>Provider</b>		<b>Region IV</b>		<b>Statewide</b>	
	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>
<b>Level I Client Outcome Measures - Other Drug Abstinence**</b>						
# of Clients Abstinent from Other Drug Use (Numerator)	40	57	664	735	6,163	7,314
Total # of Discharged Clients in Comparison (Denominator).	75	75	984	984	11,804	11,804
<b>% of Clients Abstinent from Other Drug Use.</b>	<b>53.3%</b>	<b>76.0%</b>	<b>67.5%</b>	<b>74.7%</b>	<b>52.2%</b>	<b>62.0%</b>
<b>Level II Client Outcome Measures - Other Drug Abstinence**</b>						
# of Clients Abstinent from Other Drug Use (Numerator)	27	53	110	131	2,502	3,648
Total # of Discharged Clients in Comparison (Denominator).	72	72	163	163	5,684	5,684
<b>% of Clients Abstinent from Other Drug Use.</b>	<b>37.5%</b>	<b>73.6%</b>	<b>67.5%</b>	<b>80.4%</b>	<b>44.0%</b>	<b>64.2%</b>
<b>Level III.5 Client Outcome Measures - Other Drug Abstinence**</b>						
# of Clients Abstinent from Other Drug Use (Numerator)	10	65	237	483	1,375	4,884
Total # of Discharged Clients in Comparison (Denominator).	82	82	629	629	7,645	7,645
<b>% of Clients Abstinent from Other Drug Use.</b>	<b>12.2%</b>	<b>79.3%</b>	<b>37.7%</b>	<b>76.8%</b>	<b>18.0%</b>	<b>63.9%</b>

**\*\*Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for both primary and secondary substance type and/or frequency at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse  
 Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2015**

<b>Provider Name (#): Heritage Behavioral Health Center (0200)</b>				<b>Date of Report: 9/30/2015</b>		
<b>National Outcome Measures (NOMS) Data by Level of Care</b>						
<b>Social Connectedness/Self-Help Group Involvement - Clients with Self-Help Group Involvement/Prior 30 Days at Admission vs. Discharge.</b>	<b>Provider</b>		<b>Region IV</b>		<b>Statewide</b>	
	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>
<b>Level I Client Outcome Measures - Social Connectedness/Self-Help Group Involvement**</b>						
# of Clients with Self-Help Group Involvement (Numerator)	35	32	283	371	4,162	5,849
Total # of Discharged Clients in Comparison (Denominator).	118	118	1,350	1,350	16,477	16,477
<b>% of Clients with Self-Help Group Involvement.</b>	<b>29.7%</b>	<b>27.1%</b>	<b>21.0%</b>	<b>27.5%</b>	<b>25.3%</b>	<b>35.5%</b>
<b>Level II Client Outcome Measures - Social Connectedness/Self-Help Group Involvement**</b>						
# of Clients with Self-Help Group Involvement (Numerator)	33	27	116	132	2,799	4,349
Total # of Discharged Clients in Comparison (Denominator).	124	124	204	204	7,949	7,949
<b>% of Clients with Self-Help Group Involvement.</b>	<b>26.6%</b>	<b>21.8%</b>	<b>56.9%</b>	<b>64.7%</b>	<b>35.2%</b>	<b>54.7%</b>
<b>Level III.5 Client Outcome Measures - Social Connectedness/Self-Help Group Involvement**</b>						
# of Clients with Self-Help Group Involvement (Numerator)	23	115	229	698	3,175	8,588
Total # of Discharged Clients in Comparison (Denominator).	135	135	821	821	10,846	10,846
<b>% of Clients with Self-Help Group Involvement.</b>	<b>17.0%</b>	<b>85.2%</b>	<b>27.9%</b>	<b>85.0%</b>	<b>29.3%</b>	<b>79.2%</b>

**\*\*Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for self-help group involvement at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse  
 Provider Performance and Outcomes Report Dashboard Summary Table - SFY 2015**

<b>Provider Name (#): Heritage Behavioral Health Center (0200)</b>				<b>Date of Report: 9/30/2015</b>		
<b>National Outcome Measures (NOMS) Data by Level of Care</b>						
<b>Social Connectedness/Supportive Social Interaction - Clients with Supportive Interaction with Family and/or Friends/Prior 30 Days at Admission vs. Discharge.</b>	<b>Provider</b>		<b>Region IV</b>		<b>Statewide</b>	
	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>	<b>Admission</b>	<b>Discharge</b>
<b>Level I Client Outcome Measures - Social Connectedness/Supportive Interaction**</b>						
# of Clients with Supportive Social Interaction (Numerator)	88	61	960	1,013	12,314	12,832
Total # of Discharged Clients in Comparison (Denominator).	98	98	1,327	1,327	16,537	16,537
<b>% of Clients with Supportive Social Interaction.</b>	<b>89.8%</b>	<b>62.2%</b>	<b>72.3%</b>	<b>76.3%</b>	<b>74.5%</b>	<b>77.6%</b>
<b>Level II Client Outcome Measures - Social Connectedness/Supportive Interaction**</b>						
# of Clients with Supportive Social Interaction (Numerator)	83	69	179	191	5,967	6,376
Total # of Discharged Clients in Comparison (Denominator).	98	98	210	210	7,935	7,935
<b>% of Clients with Supportive Social Interaction.</b>	<b>84.7%</b>	<b>70.4%</b>	<b>85.2%</b>	<b>91.0%</b>	<b>75.2%</b>	<b>80.4%</b>
<b>Level III.5 Client Outcome Measures - Social Connectedness/Supportive Interaction**</b>						
# of Clients with Supportive Social Interaction (Numerator)	109	118	693	733	7,534	8,755
Total # of Discharged Clients in Comparison (Denominator).	129	129	789	789	10,543	10,543
<b>% of Clients with Supportive Social Interaction.</b>	<b>84.5%</b>	<b>91.5%</b>	<b>87.8%</b>	<b>92.9%</b>	<b>71.5%</b>	<b>83.0%</b>

**\*\*Comparisons based on clients opened during State Fiscal Year 2015 who were discharged as of 09/30/2015. Clients with missing values for supportive interaction at admission or discharge are excluded. Clients who are deceased or incarcerated at time of discharge are also excluded.**

**Illinois Department of Human Services, Division of Alcoholism and Substance Abuse  
 Provider Performance and Outcomes Reports - SFY 2015  
 Admitted Patient/Client Demographics**

Provider Organization (Provider #)			Heritage Behavioral Health Center (0200)								
<b>Total # of Admissions</b>	940		<b>Avg. Age at Opening</b>	39.0		<b>Gender</b>	<b>%</b>	<b>N</b>	<b>Living Arrangements</b>	<b>%</b>	<b>N</b>
<b>Unduplicated</b>	57.2%	538	<b>% &lt; 18 Years of Age</b>	0.3%	3	Male	63.3%	595	Shelter/TLC/Safe Haven	11.1%	104
<b>Prior SUD Serv. Episodes</b>	75.9%	713	<b>Patient/Client Race</b>	<b>%</b>	<b>N</b>	Female	36.7%	345	Hosp./Jail/Prison/Other Inst.	1.1%	10
<b>Adms. by Level of Care</b>	<b>%</b>	<b>N</b>	American Indian	0.2%	2	<b>Hispanic Ethnicity</b>	<b>%</b>	<b>N</b>	Own Home/Apartment	52.8%	496
Detoxification	39.6%	372	Alaska Native	0.0%	0	Puerto Rican	0.0%	0	Someone Else's Home/Apt.	30.1%	283
Level I	24.1%	227	Asian	0.0%	0	Mexican	0.0%	0	Res.Tx/Hwy.Hse/Rec.Home	2.7%	25
Level I - OMT	1.0%	9	Nat. Hawaiian/Pac. Isl.	0.3%	3	Cuban	0.0%	0	<b>Health Insurance - None</b>	17.6%	165
Level II	19.0%	179	Black/African Amer.	25.3%	238	Other Hispanic/Latino	0.1%	1	<b>Employment Status</b>	<b>%</b>	<b>N</b>
Level III.5	16.3%	153	White	74.1%	697	Not Hispanic/Latino	99.9%	939	Full-Time	10.1%	95
Level III.1	0.0%	0	Other Single Race	0.0%	0	Hisp./Not Spec.	0.0%	0	Part-Time	3.3%	31
Recovery Home	0.0%	0	<b>Marital Status</b>	<b>%</b>	<b>N</b>		<b>%</b>	<b>N</b>	Unemployed	7.9%	74
<b>Children/Dependents</b>	<b>%</b>	<b>N</b>	Never Married	66.9%	629	<b>Pregnant at Opening</b>	1.1%	10	Not in Labor Force	78.7%	740
Children/25 and Younger	53.4%	502	Married	14.5%	136	<b>DCFS Involved</b>	11.3%	106	<b>Problem Area</b>	<b>%</b>	<b>N</b>
Avg. # of Children/25 and Younger	1.3		Widowed	0.2%	2	<b>Patient/English Prof.</b>	100.0%	940	Alcohol	19.7%	185
Children/Elsewhere/Courts	13.0%	122	Divorced	13.7%	129	<b>MISA Patient/Client</b>	32.9%	309	Other Drugs	39.1%	368
# of Children/Elsewhere/Court Ord.	246		Separated	4.7%	44	<b>Crim. Just. Referral</b>	27.8%	261	Alcohol & Other Drugs	41.2%	387
Childrn./Lost Parental Rights	2.8%	26	<b>Avg. Grade Completed</b>	11.8		<b>Arrested/Past 30 Days</b>	4.8%	45	Alcohol/Drugs/Gambling	0.0%	0
# of Children/Lost Parental Rights	48		<b>Less than H.S. Educ.</b>	23.0%	216	<b>Veteran Status - Yes</b>	1.1%	10	Gambling Only	0.0%	0
<b>Primary Substance</b>						<b>Secondary Substance</b>					
Alcohol: 43.1% (405); Cocaine/Crack: 16.3% (153); Marijuana: 8.0% (75) Heroin: 19.8% (186); Other Opiates: 6.4% (60); Methamphetamine: 3.8% (36) Benzodiazepines: 0.5% (5); Other Amphetamines: 0.9% (8); OTC: 0.2% (2)						Alcohol: 11.9% (112); Cocaine/Crack: 15.4% (145); Marijuana: 16.3% (153) Heroin: 3.7% (35); Other Opiates: 4.8% (45); Methamphetamine: 2.1% (20) Benzodiazepines: 1.0% (9); Other Drugs: 1.2% (11); None: 43.5% (409)					
<b>Used Primary Substance/30 Days Prior to Opening: 74.6% (701)</b>						<b>Used Secondary Substance/30 Days Prior to Opening: 30.1% (283)</b>					
<b>Organization-wide Patient/Client Access and Discharge Indicators</b>											
						<b>Provider - SFY 2015</b>			<b>Statewide - SFY 2015</b>		
<b>Average Duration from Initial Contact to Opening Date</b>						0.9 Days			7.4 Days		
<b>Median Duration from Initial Contact to Opening Date</b>						0.0 Days			0.0 Days		
<b>% (#) of Admissions - No Reported Wait for Assessment</b>						92.1% (866)			54.3% (36,039)		
<b>% (#) of Discharged Patients/Clients - Completion of Services</b>						64.5% (528)			57.3% (32,983)		
<b>% (#) of Discharged Patients/Clients - DASA Administrative Discharges</b>						4.5% (37)			5.0% (2,871)		
<b>% (#) of Patients/Clients - Remain Opened/90 Days After Close of SFY</b>						13.0% (122)			13.3% (8,822)		